# I Heard It through the Firewall: Exploiting Cloud Management Services as an Information Leakage Channel

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## **Motivation**

- Information leakage in cloud has concerned cloud users from the beginning of cloud computing.
- Existing cloud information leakage channels:
  - Cache [Ristenpart et al. 2009, Liu et al. 2015]
  - Memory [Zhang et al. 2011, Meltdown, Spectre]
  - Network device [Bates et al. 2012]
  - → Hardware-level Shared Resources
- How about Software-level Shared Resources?

#### **Motivation**



## **Motivation**

The two users' requests shared:

- Processes
- Threads
- Variables
- Queues
- Execution paths
- ...



#### Goal

- Demonstrating exploitability of software-level shared resources as an information leakage channel
- Especially, focusing on Shared Execution Paths

(i.e., cross-tenant batch-processing)

 Using OpenStack Network Management Service (similar mechanism can be applied to other systems)

## Background: polling\_interval



```
def rpc loop(self):
   while True:
        start = now()
        # update OVS changes
        # update Iptables changes
        # update conntrack changes
        elapsed = now() - start # job done
        if elapsed < polling interval:
            sleep(polling interval - elapsed)
```

#### Background: polling\_interval



#### **Basic Idea**



 The rpc\_loop() is shared by requests of VMs running in the host.

 The total size of the load of requests
 ∞ elapsed.

#### **Basic Idea**



Observing

 elapsed times
 to distinguish
 infrastructure level events
 Side Channel

#### **Basic Idea**



 Manipulating elapsed times to send messages
 Covert Channel

#### Problem



 Cloud users (and VMs) cannot directly observe the elapsed times

 Something ≈ elapsed and observable by users?
 → Virtual Firewall Epoch



#### iptables\_restore



■ Epoch ≈ max(elapsed, polling\_interval)



## Solution



 Observing Epochs to distinguish infrastructure level events

 Side Channel

## Solution



- Manipulating Epochs to send messages
  - Covert Channel

- To monitor Epochs:
  - The virtual firewall should be <u>updated</u> in every RPC loop iteration so that the lptables is also updated.
  - 2. The update result should be **observable** by the attacker.
  - 3. The update request should have small impact on the elapsed to minimize noise.

- To manipulate Epochs:
  - 1. There should be a request that can make a clearly distinguishable impact on elapsed.
  - 2. The request should be processed at the targeted RPC loop iteration.

 Property 0)
 Some requests bring the same result but their load sizes are different



 Property 1)
 Some requests introduce nearly no additional load

 Useful for monitoring Epochs



 Property 1)
 Some requests introduce nearly no additional load

 Useful for monitoring Epochs



- Property 2) Some other requests introduce clearly distinguishable additional load
- Useful for manipulating Epochs



### Impact of Requests: Long-term Impact



#### **Epoch Patterns**



Index of RPC Loop Iteration

#### Monitoring Epoch: UPDATE+PROBE

#### Update: add a new rule to its virtual firewall. E.g., Allow ICMP type:8 code:4 ingress



## Monitoring Epoch: Update+Probe



#### Monitoring Epoch: Update+Probe



iptables update time

## **Continuous Monitoring**

- Iterative UPDATE+PROBE method
  - Monitoring modules are independent
- Reactive UPDATE+PROBE method
  - The number of requests: 1 / epoch
- *n*-Reactive UPDATE+PROBE method
  - can dynamically adjust the number of requests

## **Practical Epoch Monitor**

- EpochMonitor
  - A stand-alone architecture for epoch monitoring.
  - Can easily support any of the previously introduced methods



## **Deployment: Boomerang Packets**

• Layer 3 Boomerang with Single Interfaces



## Single-node Covert Channel

- Covert Channel
  - Both VMs keep monitoring the epochs using EpochMonitor.
  - SVM also reactively send message to RVM by manipulating the duration of epochs.
  - E.g., to send 0: do nothing to send 1: attach/detach SG



### **Single-node Covert Channel – Evaluation**



- Error rate: 0
- Bandwidth: 0.21 bps

### **Multi-node Covert Channel**

- Covert Channel
  - SVM send message by sending the same message for *n* seconds.
  - This can be done by manipulating the duration of epoch of medium VMs, using



medium VMs, using the long-term impacting requests.

#### **Multi-node Covert Channel – Evaluation**



- Error rate: 0
- Bandwidth: 0.1 bps

## **Infrastructure Event Snooper**

- Snooping on the host level events
- Any network-related requests can leave their mark on Epoch
- The attacker keep monitoring Epochs and extract event information



#### **Infrastructure Event Snooper**



- VM creation / termination
- # of virtual interfaces per VM

#### **Infrastructure Event Snooper**

- Continuously monitor Epochs
- Classify events using LSTM Model
- Output:
  - If any VM was created / terminated during an Epoch
  - The number of virtual NIC attached to the VM

- Training Data
  - Two types of Host Machines
  - Four types of VMs

each of which has different # of virtual NIC

- Two types of events: VM creation / VM termination
- 100 data points for each class
- 75% for training, 25% for validation

- Test Data
  - For each different type of Host Machine
  - Created and terminated 100 VMs in a random order
  - Each VM was configured to have

random number of virtual NIC between 1 and 4

- 478 labeled data points

			Classified									
			Idle	VM Creation				VM Termination				
				Ι	II	III	IV	Ι	II	III	IV	
Ground Truth	Idle		<u>72</u>					6				
	VM Creation	Ι		<u>46</u>								
		II			<u>50</u>	12						
		III				<u>35</u>	3					
		IV					<u>54</u>					
	Termination	Ι	2					<u>31</u>	13			
		II	2	9	1			4	<u>34</u>	10	2	
		III							1	<u>33</u>	4	
	ΝN	IV		1	11						<u>42</u>	

Accuracy:

83.1%

			Classified									
			Idle	VM Creation				VM Termination				
				Ι	II	III	IV	Ι	II	III	IV	
Ground Truth	Idle		<u>72</u>					6				
	VM Creation	Ι		<u>46</u>								
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		IV					<u>54</u>					
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		II	2	9	1			4	<u>34</u>	10	2	
		III							1	<u>33</u>	4	
	MV	IV		1	11						<u>42</u>	

Accuracy: 83.1%

 Accuracy ignoring vNIC: 93.3%

#### **Evaluation – EpochMonitor**

- Root Mean Square Error
  - 1.54 milliseconds
- Maximum Error
  - 25.5 milliseconds
  - Sufficient for distinguishing different requests (differences are larger than 100 milliseconds)

## **Mitigation – Refactoring**

Don't use Cross-tenant Batch

```
req batch = aggregate requests()
update something(req batch) # observable event
```

## **Mitigation**

- Increasing Polling Interval
  - Pros: simple and may work for some cases
  - Cons: increases the system delay by order of seconds

- Introducing Random Delay
  - The same as above...

## **Mitigation**

- Rate Limiting (Request Delaying)
  - Request pattern is different from Dos-style attack
    - e.g., 0.5 request per second
  - If combined with a tailored policy,

may effectively mitigate the probing.

 e.g., if avg(# of requests for VM1 per sec) > 1 and std(# of requests for VM1 per sec) < 0.1 : delay future requests by 5 seconds

#### Conclusion

Showed software-level shared resources can be

exploited as an information leakage channel.

- Designed covert / side channels exploiting shared execution paths.
- Demonstrated attacks using OpenStack Network

Management Service.

#### **Possible Application**

- Cooperative co-residency detection
  - Detecting co-residency of the attacker's own VMs.
  - A VM keeps sending detectable signal through the control plane (e.g., keep creating/deleting SG with many rules)
  - If another VM successfully co-reside with the VM,
     it can read the signal through the Update+Probe
  - Trivially doable

#### **Possible Application**

- Un-cooperative co-residency detection
  - Detecting co-residency with victim VMs.
  - E.g., when load increases, the auto-scaling service launches new VMs in the same physical machine (e.g., affinity group in OpenStack)
  - The attacker change the load on the victim VM and monitors Epochs to detect when VMs come/leave

### **Possible Application**

- Infrastructure Profiling
  - E.g., a cloud provider launches large number of
     'spot instances' in night time for specific type of machines.
  - E.g., a cloud provider launches 'High-end VMs' with large number of virtual interfaces only in specific types of machines.