



# Action Office<sup>®</sup> System

Workspace



## Environmental Product Declaration

Date of Issue: October 11th, 2021

Date of Expiration: October 11th, 2026

### Product Category Rules

BIFMA PCR for Office Furniture Workspace Products, UNCPC 3814

ISO 14025/14040/14044 and EN 15804

### Functional Unit

1 m<sup>2</sup> of workspace for 1 individual maintained for a 10-year period (desking)

This EPD was not written to support comparative assertions. EPDs based on different PCRs, or different calculation models, may not be comparable. When attempting to compare EPDs or life cycle impacts of products from different companies, the user should be aware of the uncertainty in the final results, due to and not limited to, the practitioner's assumptions, the source of the data used in the study, and the software tool used to conduct the study.




**HermanMiller**

[www.hermanmiller.com/contact](http://www.hermanmiller.com/contact)



Certified  
Environmental  
Product Declaration  
[www.nsf.org](http://www.nsf.org)

# Action Office System

Program Operator	NSF Certification LLC 789 N. Dixboro, Ann Arbor, MI 48105 www.nsf.org	
Manufacturer Name and Address	Herman Miller 855 E Main Ave, Zeeland, MI 49464	
Declaration Number	EPD10643	
Declared Product and Functional Unit	Canvas Dock (many desk configurations with components beginning with AO) Functional Unit: 1 m <sup>2</sup> of workspace for 1 individual maintained for 10 years	
Reference PCR and Version Number	BIFMA PCR for Workspace	
Product's intended Application and Use	Workspace	
Product RSL	10 years	
Markets of Applicability	North America	
Date of Issue	October 11th, 2021	
Period of Validity	5 years from date of issue	
EPD Type	Product Specific	
Intended Audience	Business-to-Business, Business-to-Consumer	
Range of Dataset Variability	N/A	
EPD Scope	Cradle to Grave	
Year of reported manufacturer primary data	2019	
LCA Software and Version Number	GaBi 9.5.2.49	
LCI Database and Version Number	GaBi Database, Service Pack 40	
LCIA Methodology and Version Number	TRACI 2.1 CML 2001-Oct 2012	
The PCR review was conducted by:	Review Panel Chaired by Dr. Thomas Gloria	
This declaration was independently verified in accordance with ISO 14025: 2006. The CEN Norm EN 15804 (2012), serves as the core PCR, with additional considerations from the BIFMA PCR for Office Furniture Workspace Products. <input type="checkbox"/> Internal <input checked="" type="checkbox"/> External	Tony Favilla tfavilla@nsf.org	
This reference life cycle assessment was conducted in accordance with ISO 14044 and the reference PCRs:	Herman Miller Background Report for LCA/EPD Creation Tool v1.6 Lindsay Bonney - WAP Sustainability Consulting lindsay@wapsustainability.com	
This life cycle assessment was independently verified in accordance with ISO 14044 and the reference PCR by:	Jack Geibig - EcoForm jgeibig@ecoform.com	
References	BIFMA PCR for Office Furniture Workspace Products: UNCPG 3814. ISO 14025/40/44; 2006 EN 15804:2012+A1; 2013 Herman Miller Background Report for LCA/EPD Creation Tool v1.6	
<p>Limitations: Environmental declarations from different programs (ISO 14025) may not be comparable. Comparison of the environmental performance of Products using EPD information shall be based on the product's use and impacts at the building level, and therefore EPDs may not be used for comparability purposes when not considering the building energy use phase as instructed under this PCR. Full conformance with the PCR for Products allows EPD comparability only when all stages of a life cycle have been considered. However, variations and deviations are possible*. Example of variations: Different LCA software and background LCI datasets may lead to differences results for upstream or downstream of the life cycle stages declared.</p>		

# Action Office System

## Product Description

Over the past half-century, two things have remained constant: Work continues to change and Action Office makes it simple for organizations to manage that change. From the introduction of computers to new understandings of the importance of choice and variety in the workplace, Action Office has helped individuals and organizations adapt.



## Company Description

Herman Miller creates inspiring designs to help people do great things at work, for learning, for wellness, at home, wherever people are. Our designs and the designers who work with us solve real problems for people and their organizations. This way of thinking about design has led us to be recognized as an innovator in furnishings, personal work accessories, and strategic services.

## Our Sustainability Goals

We will be Resource Smart, Eco-inspired, and Community Driven.

### Resource Smart

- Zero Waste
- Net Zero Water
- Net Zero Energy

### Eco-inspired Design

- All products designed for the environment
- All products BIFMA level 3 certified
- Closed-Loop recycling of used product

### Community Driven

- All employees engaged in Earthright
- All suppliers committed to being Resource Smart

## Supplier Support

At Herman Miller, we are committed to working closely with our suppliers to reduce our collective impact on the environment. We encourage our suppliers to minimize their operations' environmental impacts and require they assist us in decreasing our facilities' environmental effects.

## Manufacturing Locations

855 E Main Ave, Zeeland, MI 49464

## Warranty

Backed by Herman Miller's 12-year, 24/7 warranty

## Design for the Environment Criteria

Our commitment to corporate sustainability naturally includes minimizing the environmental impact of each of our products. Our Design for the Environment team applies environmentally sensitive design standards to both new and existing Herman Miller products, and goes beyond regulatory compliance to thoroughly evaluate new product designs in key areas:

- **Material Chemistry and Safety of Inputs**  
What chemicals are in the materials we specify, and are they the safest available?
- **Disassembly**  
Can we take products apart at the end of their useful life, to recycle their materials?
- **Recyclability**  
Do the materials contain recycled content, and more importantly, can the materials be recycled at the end of the product's useful life?
- **Life Cycle Assessment (LCA)**  
Have we optimized the product based on the entire life cycle?

## Product Environmental Data\*\*

29% Recycled Content

8% Post-Consumer

21% Pre-Consumer

Up to 75% Recyclability \*

\*Based on availability of recycling facilities.

## Environmental Certifications\*\*

BIFMA level™ 1

Indoor Advantage™ Gold

Additional information, including installation and recycling instructions, can be found at <https://www.hermanmiller.com>

# Action Office System

## MATERIAL DECLARATION

### Functional Unit

1 m<sup>2</sup> of workspace (desking) for 1 individual maintained over a 10-year period, including packaging materials used for the final assembled product.

### Reference Flow and Product Specifications

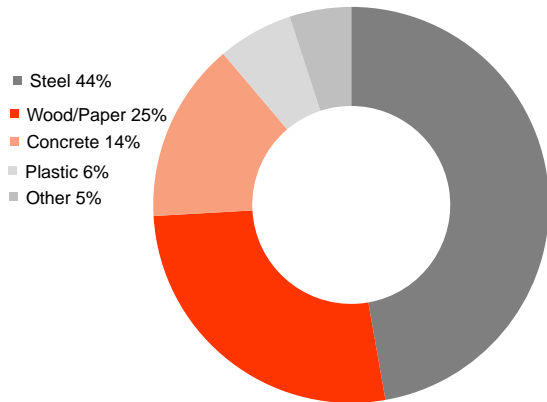
This study modeled 0.056 workspace units with 17.84 m<sup>2</sup> of workspace (4 workspaces, each measuring 6' x 8').

### System Boundary

Cradle-to-Grave

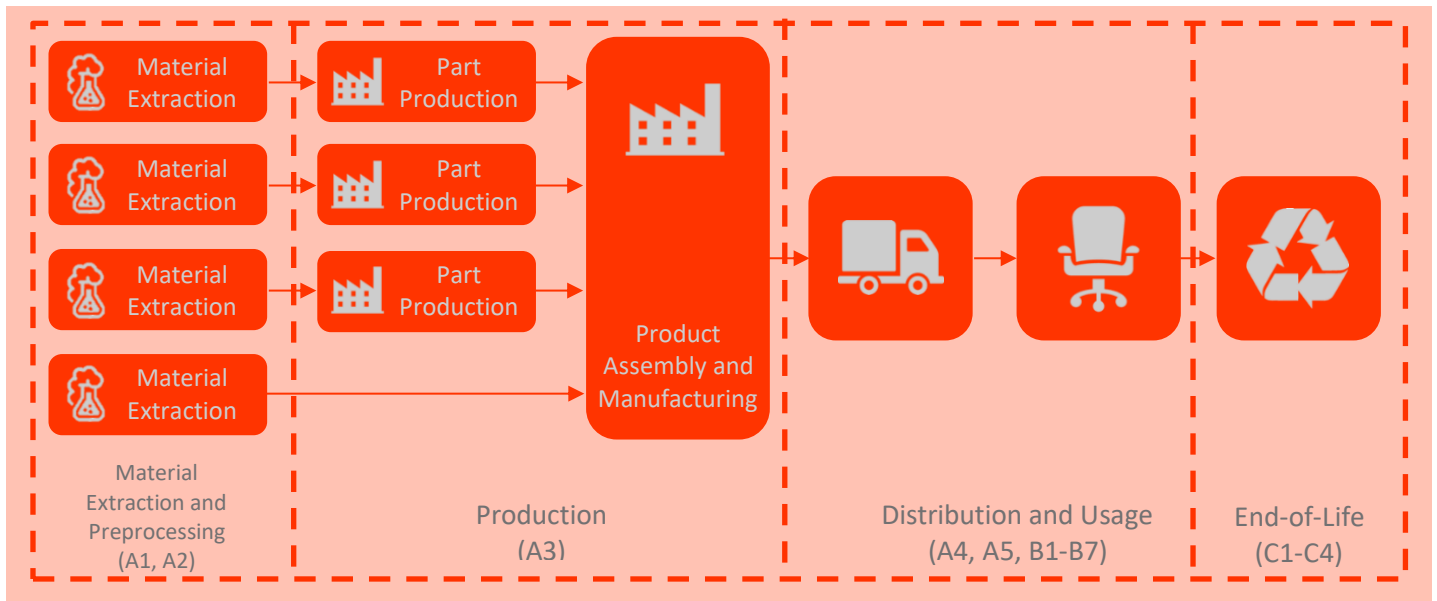
### Content Declaration

The table to the right details the materials included in the product, summarized in the chart below. In order to achieve the functional unit, 0.056 workspace units is required.



Material	Mass (kg)	Mass (%)	Resource
Steel	119.59	44%	Virgin Non-Renewable and Recycled Content
Particle Board	44.64	17%	Virgin Renewable and Recycled Content
Concrete	37.25	14%	Virgin Non-Renewable
Wood	20.43	7%	Virgin Renewable
Aluminum	11.52	4%	Virgin Non-Renewable
Colorant	7.64	3%	Virgin Non-Renewable
Polyethylene Terephthalate (PET)	6.63	3%	Virgin Non-Renewable
Other Materials	22.25	8%	Virgin Non-renewable
<b>Total</b>	<b>269.96</b>	<b>100%</b>	

Packaging*	Mass (kg)	Mass (%)	Resource
Corrugate	35.7	85%	Recycled Content
Expanded Polystyrene	5.6	13%	Virgin Non-renewable
Polyethylene Film	0.67	2%	Virgin Non-renewable
Others	0.23	<1%	Virgin Non-renewable
<b>Total</b>	<b>42.2</b>	<b>100%</b>	



Overview of Life Cycle Stages

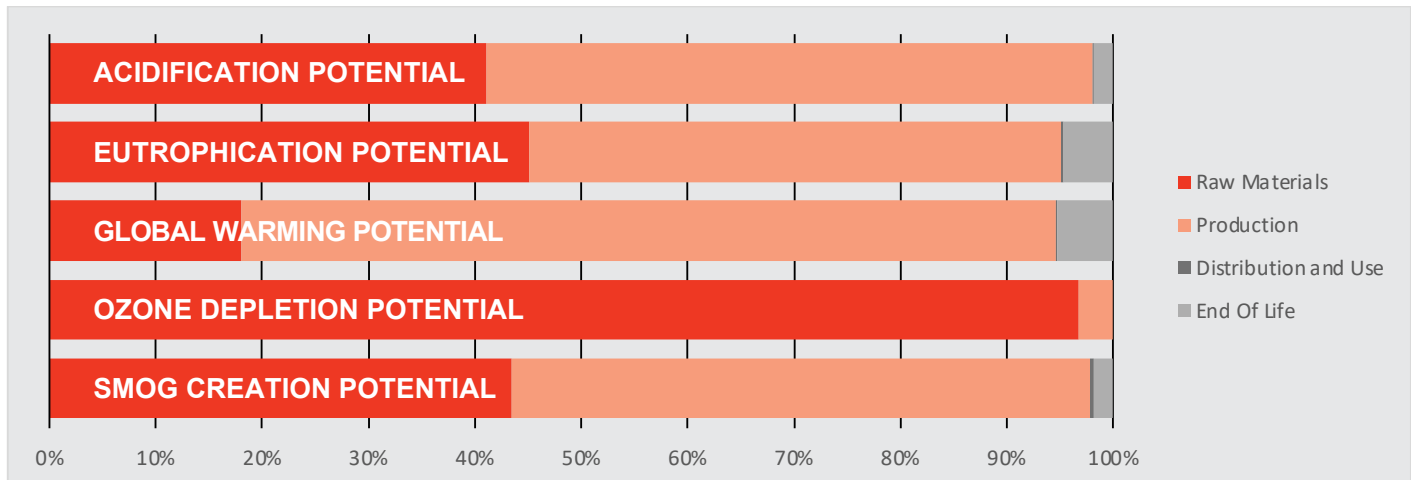
# Action Office System

## Life Cycle Impact Assessment – BIFMA PCR for United States Production

Environmental Impacts were calculated using the GaBi software platform. Impact results according to the BIFMA PCR have been calculated using TRACI 2.1 characterization factors, as well as LCI indicators for primary energy and water usage. Results presented in this report are for 1 m<sup>2</sup> maintained for 10 years. Additionally, the results are relative expressions and do not predict impacts on category endpoints, the exceeding of thresholds, safety margins, or risks.

	LCIA Impact Category	Unit	Total	Raw Material Production	Product Production	Distribution and Retail	End of Life
	Acidification Potential	kg SO <sub>2</sub> eq	3.82E-01	1.57E-01	2.18E-01	7.06E-04	6.83E-03
	Eutrophication Potential	kg N eq	3.43E-02	1.55E-02	1.71E-02	8.99E-05	1.60E-03
	Global Warming Potential	kg CO <sub>2</sub> eq	1.52E+02	2.74E+01	1.17E+02	3.05E-01	7.95E+00
	Photochemical Ozone Creation Potential (Smog)	kg O <sub>3</sub> eq	4.98E+00	2.17E+00	2.71E+00	1.55E-02	9.19E-02
	Ozone Depletion Potential	kg CFC-11 eq	3.47E-07	3.36E-07	1.12E-08	6.04E-17	2.19E-15
	LCI Impact Category	Unit	Total	Raw Material Production	Product Production	Distribution and Retail	End of Life
	Primary Energy Demand (Renewable and Non-Renewable)	MJ (net cal value)	2.88E+03	9.39E+02	1.93E+03	3.45E+00	1.32E+01
	Fresh Water Consumption	kg	7.24E+02	3.83E+02	3.33E+02	6.36E-01	7.82E+00

### Life Cycle Impacts of Action Office



# Action Office System

## APPENDIX: EN 15804

In addition to the previous results, impact results according to EN 15804 have been calculated using CML characterization factors, as well as LCI indicators required. Results presented in this report are relative expressions and do not predict impacts on category endpoints, the exceeding of thresholds, safety margins, or risks.

### Modeling Assumptions

In order to comply with EN 15804, several modeling assumptions had to be altered from the previous BIFMA PCR-based results, as outlined here. The life cycle modules are aggregated differently according to the table below and Module D is included to calculate the benefits from the end-of-life scenarios including recycling materials, landfill gas capture, and waste-to-energy. Modules for which specific scenario data are not provided below were considered within the scope of study but had no relevant impact. As such, the relevant tables for these stages are not presented here.

Functional Unit

Parameter	Value
Functional Unit	1 m <sup>2</sup> of workspace for 1 individual maintained for a 10-year period
Number of Occupants	1
Reference Service Life Required	10 years

Reference Service Life

Parameter	Value per functional unit
Reference Service Life	10 Years
Design Application Parameters	Use as indicated in product brochure and warranty
Declared Product Properties	Properties given in product description on page 4

A4: Transport to the Building Site

Parameter	Value per functional unit
Transportation Type	Diesel Truck
Fuel Consumption	0.467 kg
Distance	2,253 km
Capacity Utilization	61%

End-of-Life

Parameter	Value per functional unit
Weight of Product Collected	17.5 kg
Weight to Recycling	4.1 kg
Weight to Energy Recovery	2.7 kg
Weight to Landfill	10.7kg
Distance to Recycling	50 km
Distance to Energy Recovery	100 km
Distance to Landfill	50 km

A5: Installation in the Building

Parameter	Value per functional unit
Packaging Waste Produced	2.37 kg

### Life Cycle Stages

The results are provided according to the following life cycle modules:

Module	Description	Module	Description	Module	Description
A1	Product Stage: Raw Material Supply	B1	Use Stage: Use	C1	EOL: Deconstruction
A2	Product Stage: Transport	B2	Use Stage: Maintenance	C2	EOL: Transport
A3	Product Stage: Manufacturing	B3	Use Stage: Repair	C3	EOL: Waste Processing
A4	Construction Process Stage: Transport	B4	Use Stage: Replacement	C4	EOL: Disposal
A5	Construction Process Stage: Installation	B5	Use Stage: Refurbishment	D	Benefits beyond system
		B6	Operational Energy Use		
		B7	Operational Water Use		

# Action Office System

## LCA Results – United States Production

### CML Results – United States Production – 1 m<sup>2</sup> of workspace maintained for 10 Years

Impact Category	A1-A3	A4	A5	B1	B2	B3	B4	B5	B6	B7	C1	C2	C3	C4	D
ADP-elements [kg Sb eq]	1.47E-03	6.96E-08	9.94E-10	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	6.89E-08	0.00E+00	3.05E-08	-1.57E-04
ADP-fossil fuel [MJ]	1.52E+03	2.66E+00	1.08E-01	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	2.64E+00	0.00E+00	8.20E+00	-4.46E+01
AP [kg SO <sub>2</sub> eq]	3.56E-01	4.68E-04	3.13E-05	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	4.64E-04	0.00E+00	2.67E-03	-1.32E-02
EP [kg Phosphate eq]	4.09E-02	1.28E-04	3.88E-05	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	1.27E-04	0.00E+00	3.75E-03	-2.43E-03
GWP [kg CO <sub>2</sub> eq]	1.44E+02	2.25E-01	7.95E-02	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	2.23E-01	0.00E+00	7.73E+00	-2.76E+00
ODP [kg CFC 11 eq]	2.82E-07	3.85E-17	2.19E-17	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	3.81E-17	0.00E+00	2.15E-15	-3.11E-13
POCP [kg Ethene eq]	3.21E-02	-1.59E-04	1.25E-05	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	-1.57E-04	0.00E+00	1.41E-03	-1.33E-03

ADP=Abiotic Depletion Potential; AP=Acidification Potential; EP=Eutrophication Potential; GWP=Global Warming Potential; ODP=Ozone Depletion Potential; POCP=Photochemical ozone creation potential

### Resource Use and Waste – United States Production – 1 m<sup>2</sup> of workspace maintained for 10 Years

Impact Category	A1-A3	A4	A5	B1	B2	B3	B4	B5	B6	B7	C1	C2	C3	C4	D
RPR <sub>E</sub> [MJ]	4.21E+02	1.29E-01	7.99E-03	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	1.28E-01	0.00E+00	6.71E-01	-2.92E+01
RPR <sub>M</sub> [MJ]	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
RPR <sub>T</sub> [MJ]	4.21E+02	1.29E-01	7.99E-03	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	1.28E-01	0.00E+00	6.71E-01	-2.92E+01
NRPR <sub>E</sub> [MJ]	2.45E+03	3.19E+00	1.24E-01	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	3.16E+00	0.00E+00	9.26E+00	-6.02E+01
NRPR <sub>M</sub> [MJ]	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
NRPR <sub>T</sub> [MJ]	2.45E+03	3.19E+00	1.24E-01	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	3.16E+00	0.00E+00	9.26E+00	-6.02E+01
SM [kg]	3.64E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
RSF [MJ]	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
NRSF [MJ]	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
FW [m <sup>3</sup> ]	7.16E-01	5.58E-04	7.82E-05	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	5.52E-04	0.00E+00	7.27E-03	-1.66E-02
HWD [kg]	6.41E-06	2.67E-10	1.76E-11	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	2.65E-10	0.00E+00	1.50E-09	-2.61E-08
NHWD [kg]	1.40E+01	2.89E-04	1.02E-01	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	2.86E-04	0.00E+00	1.02E+01	-2.07E-01
RWD [kg]	1.27E-01	7.64E-06	1.33E-06	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	7.57E-06	0.00E+00	1.26E-04	-1.56E-03
CRU [kg]	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
MFR [kg]	5.42E+00	0.00E+00	4.07E-02	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	4.07E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
MER [kg]	0.00E+00	0.00E+00	2.69E-02	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	2.69E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00
EE [MJ]	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00	0.00E+00

RPR<sub>E</sub>=Renewable Primary Energy from Non-Materials; RPR<sub>M</sub> =Renewable Primary Energy from Materials; RPR<sub>T</sub> =Total Renewable Primary Energy; NRPR<sub>E</sub>=Non-Renewable Primary Energy from Non-Materials; NRPR<sub>M</sub> =Non-Renewable Primary Energy from Materials; NRPR<sub>T</sub> =Total Non-Renewable Primary Energy; SM=Use of Secondary Materials; RSF=Use of Renewable Secondary Fuels; NRSF=Use of Non-Renewable Secondary Fuels; FW=Net Use of Fresh Water; HWD=Hazardous Waste Disposed; NHWD=Non-Hazardous Waste Disposed; RWD=Radioactive Waste Disposed; CRU=Components for Reuse; MFR=Materials for Recycling; MER=Materials for Energy Recovery; EE=Exported Energy