# Groove Radio: A Bayesian Hierarchical Model for Personalized Playlist Generation

Shay Ben-Elazar †\* Gal Lavee †\* Noam Koenigstein †\*
Oren Barkan† Hilik Berezin† Ulrich Paquet †‡ Tal Zaccai†

† Microsoft R&D, Israel ‡ Microsoft Research, UK
{shaybe, galla, noamko, orenb, hilikbe, ulripa, talzacc}@microsoft.com

## **ABSTRACT**

This paper describes an algorithm designed for Microsoft's Groove music service, which serves millions of users world wide. We consider the problem of automatically generating personalized music playlists based on queries containing a "seed" artist and the listener's user ID. Playlist generation may be informed by a number of information sources including: user specific listening patterns, domain knowledge encoded in a taxonomy, acoustic features of audio tracks, and overall popularity of tracks and artists. The importance assigned to each of these information sources may vary depending on the specific combination of user and seed artist.

The paper presents a method based on a variational Bayes solution for learning the parameters of a model containing a four-level hierarchy of global preferences, genres, sub-genres and artists. The proposed model further incorporates a personalization component for user-specific preferences. Empirical evaluations on both proprietary and public datasets demonstrate the effectiveness of the algorithm and showcase the contribution of each of its components.

## 1. INTRODUCTION

Online music services such as Spotify, Pandora, Google Play Music and Microsoft's Groove serve as a major growth engine for today's music industry. A key experience is the ability to stream automatically generated playlists based on some criteria chosen by the user. This paper considers the problem of automatically generating personalized music playlists based on queries containing a "seed" artist and the listener's user ID . We describe a solution designed for Microsoft's Groove internet radio service, which serves playlists to millions of users world wide.

In recommender systems research, collaborative filtering approaches such as matrix factorization are often used to learn relations between users and items [18]. The playlist generation task is fundamentally different as it requires learning a coherent sequence to allow smooth track transitions.

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Central to the approach taken in this research is the idea of estimating the relatedness of a "candidate" track to the previously selected tracks already in the playlist. Such relatedness can depend on multiple information sources, such as meta-data and domain semantics, the acoustic audio signal, and popularity patterns, as well as information extracted using collaborative filtering techniques.

The multiplicity of useful signals has motivated recent works [10, 24] to combine several information sources in order to model playlists. While it is known that all these factors play a role in the construction of a quality playlist [5], a key distinction of Groove's model is the idea that the importance of each of these information sources varies depending on the specific seed artist. For example, when composing a playlist for a Jazz artist such as John Coltrane, the importance of acoustic similarity features may be high. In contrast, in the case of a Contemporary Pop artist, such as Lady Gaga, features based on collaborative filtering may be more important. In Section 5, evaluations are provided in support of this assumption.

Another key element of the model in this paper is personalization based on the user. For example, a particular user may prefer strictly popular tracks, while another prefers more esoteric content. Our method provides for modeling user specific preferences via a personalization component.

The model in this paper is designed to support any artist in Groove's catalog, far beyond the small number of artists that dominate the lion's share of user listening patterns. The distribution of artists in the catalog contains a long tail of less popular artists for which insufficient information exists to learn artist specific parameters. Therefore, the Groove model also leverages the hierarchical music domain taxonomy of genres, sub-genres and artists. When particular artists or possibly even sub-genres are underrepresented in the data, the Groove model can still allow prediction by "borrowing" information from sibling nodes sharing the same parent in the hierarchical domain taxonomy.

The contributions of this work are enumerated below. The first contribution is a novel model specification combining several properties considered advantageous for playlist generation: (i) a hierarchical encapsulation of the music domain taxonomy, (ii) flexibility to weight a number of similarity types (audio, meta-data, usage, popularity), and (iii) a personalization component to model per-user preferences. The second major contribution is an efficient variational Bayes algorithm to learn the parameters of the model from data. The final contribution of this paper is in describing a playlist generation approach that serves the basis for a currently de-

<sup>\*</sup>Corresponding Author

ployed Groove radio algorithm. While some changes do exist between this paper and the production system, this work is the only published description of the methods underlying such a large-scale commercial music service.

Our paper is organized as follows: Section 2 discusses relevant related work. Section 3 motivates our approach, discusses the specification of our model and explains the algorithm we apply to learn the parameters from data. Section 4 describes the features we use to encode playlist context. Section 5 gives the details of our experimental evaluation. Section 6 describes additional modifications that allow the proposed approach to work in large-scale scenarios. Finally, section 7 summarizes the paper.

## 2. RELATED WORK

Automatic playlist generation is an active research problem for which many formulations, approaches and evaluation frameworks have been proposed. The problem has been variously formalized as: constraint satisfaction [28], the traveling salesman [17], and clustering in a metric space [27]. Other works [13, 15, 33] opt for a recommendation oriented approach i.e., identifying the best tracks in the catalog given the user and some context. To our knowledge, this paper is among the first publications to describe a playlist algorithm powering a large scale commercial music service. For more background on playlist generation, we refer the reader to the in-depth survey and discussion by Bonnin and Jannach [4].

Gillhofer and Schedl [11] empirically illustrate the importance of personalization in selecting appropriate tracks. Personalization via latent space representation of users is a mainstay of classical recommendation systems [18]. Ferwerda and Schedl [10] proposed modeling additional user features encoding personality and emotional state to enhance music recommendations.

Many works discuss computing similarity metrics between musical tracks. Collaborative Filtering (CF) or usage features relate tracks consumed by similar users [1, 8, 22]. Meta-Data features, relating tracks with similar semantic attributes, are explored in [3, 23, 27, 31]. Finally, acoustic audio features, relating tracks based on their audio signal, have been discussed in [7, 19, 33]. Similar to this paper, the prevalent approach for these acoustic features is based on the mel frequency cepstrum coefficients (MFCC), and/or statistical properties thereof.

A study into how humans curate musical playlists showed that both audio similarity, domain similarity, and other semantic factors all play an important role [5]. Hybrid algorithms, seeking to combine such factors in the music domain have been described in earlier papers [17, 22, 24, 30]. These methods range from linear combinations [17] to learning hybrid embeddings [24].

The music domain is characterized by hierarchical taxonomy levels of genre, sub-genre, artist, album and track. This taxonomy is in use for categorizing music in both brick-and-mortar and online music stores. The domain taxonomy has been used to enhance automated algorithms for genre classification [6], and music recommendations [8, 25]. Gopal et al. [12] propose a Bayesian hierarchical model for multiclass classification that bears some resemblance to our model though notably lacking personalization.

This paper is the first to propose an approach for automatic playlist generation which includes a hierarchical model that utilizes the domain taxonomy at various resolutions

(global, genre, sub-genre and artist), considers multiple similarity types (audio, meta-data, usage), and incorporates personalization. Section 5 gives an extensive experimental evaluation, showing the importance of each of these parts to the quality of the playlist.

## 3. MODELING CONTEXTUAL PLAYLISTS

The algorithm in this paper is designed to generate personalized playlists in the context of a seed artist and a specific user. In Groove music, a playlist request can be called by each subscriber using any artist in the catalog as a seed. An artist seed is a common scenario in many alternative online music services, but the algorithm in this paper can easily be extended to support also track seeds, genre seeds, seeds based on labels as well as various combinations of the above (multi-seed). In this paper, we limit the discussion to the case of a single artist seed.

As explained earlier, constructing a playlist depends on multiple similarities used for estimating the relatedness of a new candidate track to the playlist. These similarities are based on meta-data, usage, acoustic features, and popularity patterns. However, the importance of each feature may be different for each seed. In the presence of a user with historical listening data, the quality of the playlist may be further improved with personalization. A key contribution of the model in this paper is the ability to learn different importance weights for each combination of seed artist and listening user.

An additional contribution of the proposed model is the ability to support completely new or "cold" (i.e. sparsely represented in the training data) combinations of users and artists. If there is insufficient information on the user, the proposed model performs a graceful fall-back, relying only on parameters related to the seed artist. In the case of an unknown or "cold" artist, the proposed model uses the hierarchical domain taxonomy, relying on the parameters at the sub-genre level. This property applies also to underrepresented sub-genres and even genres, afforded by relying on correspondingly higher levels in the domain taxonomy.

The algorithm constructs a playlist by iteratively picking the next track to be added to the playlist. At each stage, the algorithm considers candidate tracks to be added to the playlist and predicts their relatedness to the seed, previously selected tracks and the user. Previously selected tracks, together with seed artist and user information, constitute the "context" from which the model is trained to predict the next track to play. This context is encoded as a feature vector, as described in Section 4.

# 3.1 Playlist Generation as a Classification Problem

We denote by  $\mathbf{x}_i \in \mathbb{R}^d$  the context feature vector representing the proposition of recommending a particular track i at a particular "context" of previous playlist tracks, a seed artist and the user<sup>1</sup>. These context feature vectors are mapped to a binary label  $r_i \in \{0,1\}$ , where  $r_i = 1$  indicates a positive outcome for the proposition and  $r_i = 0$  indicates a negative outcome. Thus, we reduce our problem of playlist selection to a classification problem.

<sup>&</sup>lt;sup>1</sup>The features encoded in  $\mathbf{x}_i$  will vary between different candidate tracks even if they belong to the same artist or genre.

The dataset is denoted by  $\mathcal{D}$  and consists of context vectors paired with labeled outcomes, denoted by the tuples  $(\mathbf{x}_i, r_i) \in \mathcal{D}$ . The binary labels may encode different realworld outcomes given the context. For example, in a dataset collected from playlist data logs, a track played to its conclusion may be considered a positive outcome  $(r_i = 1)$ , whereas a track skipped mid-play may be considered a negative outcome  $(r_i = 0)$ . Alternatively, consider a dataset of user-compiled collections. Tracks appearing in a collection may be considered positive outcomes, while some sample of catalog tracks not appearing in the collection are considered negative outcomes. In Section 5 we provide an evaluation using both of these approaches.

## 3.2 Model Formalization

In what follows, we describe a hierarchical Bayesian classification model enriched with additional personalization parameters. We also provide a learning algorithm that generalizes the dataset  $\mathcal{D}$  and enables generation of new playlists.

#### 3.2.1 Notation

We discern vectors and matrices from scalars by denoting the former in **bold** letters. We further discern the vectors from the matrices by using lowercase letters for the vectors and capital letters for matrices. For example, x is a scalar,  $\mathbf{x}$  is a vector and  $\mathbf{X}$  is a matrix. We denote by  $\mathbf{I}$  the identity matrix and  $\mathbf{0}$  represents a vector of zeros.

The domain taxonomy is represented as a tree-structured graphical model. Each artist in the catalog corresponds to a leaf-node in the tree, with a single parent node corresponding to the artist's sub-genre. Similarly, each node corresponding to a sub-genre has a single parent node representing the appropriate genre. All nodes corresponding to genres have a single parent, the root node of the tree. We denote by par(n) and child(n) the mappings from a node indexed by n to its parent and to the set of its children, respectively. We denote by G, S, A and U the total number of genres, sub-genres, artists and users, respectively.

We denote by N the size of  $\mathcal{D}$ , our dataset. For the i'th tuple in  $\mathcal{D}$ , we denote by  $g_i$ ,  $s_i$ ,  $a_i$  and  $u_i$  the specific genre, sub-genre, artist and user corresponding to this datum, respectively. Finally,  $\mathbf{w}_{g_i}^{(g)}$ ,  $\mathbf{w}_{s_i}^{(s)}$ ,  $\mathbf{w}_{a_i}^{(a)}$ ,  $\mathbf{w}_{u_i}^{(u)}$ ,  $\mathbf{w} \in \mathbb{R}^d$  denote the parameters for genre  $g_i$ , sub-genre  $s_i$ , artist  $a_i$ , user  $u_i$ , and the root, respectively.

## 3.2.2 The Likelihood

We model the probability of a single example  $(\mathbf{x}_i, r_i) \in \mathcal{D}$  given the context vector  $\mathbf{x}_i \in \mathbb{R}^d$ , the artist parameters  $\mathbf{w}_{a_i}^{(a)}$  and the user parameters  $\mathbf{w}_{u_i}^{(u)}$  as:

$$p(r_i|\mathbf{x}_i, \mathbf{w}_{a_i}^{(a)}, \mathbf{w}_{u_i}^{(u)}) = \left[\sigma\left(\mathbf{x}_i^{\top}(\mathbf{w}_{a_i}^{(a)} + \mathbf{w}_{u_i}^{(u)})\right)\right]^{r_i} \cdot \left[1 - \sigma\left(\mathbf{x}_i^{\top}(\mathbf{w}_{a_i}^{(a)} + \mathbf{w}_{u_i}^{(u)})\right)\right]^{(1-r_i)}, (1)$$

where  $\sigma(x) \stackrel{\text{def}}{=} (1+e^{-x})^{-1}$  denotes the logistic function. Note how the likelihood depends on both per-user and per-artist parameters. Personalization is afforded by the user parameters which allow deviations according to user specific preferences The likelihood of the entire dataset  $\mathcal{D}$  is simply the product of these probabilities i.e.,  $\prod_i p(r_i|\mathbf{x}_i, \mathbf{w}_{a_i}^{(a)}, \mathbf{w}_{u_i}^{(u)})$ .

## 3.2.3 Hierarchical Priors

The prior distribution over the user parameters is a multivariate Gaussian:  $p(\mathbf{w}_{u_i}^{(u)}|\tau_u) = \mathcal{N}(\mathbf{w}_{u_i}^{(u)}; \mathbf{0}, \tau_u^{-1}\mathbf{I})$ , where

 $\tau_u$  is a precision parameter. The prior distribution over the global, genre, sub-genre, and artist parameters applies the domain taxonomy to define a hierarchy of priors as follows:

$$p(\mathbf{w}_{a_i}^{(a)}|\mathbf{w}_{s_i}^{(s)}, \tau_a) = \mathcal{N}(\mathbf{w}_{a_i}^{(a)}; \mathbf{w}_{s_i}^{(s)}, \tau_a^{-1}\mathbf{I}) ,$$

$$p(\mathbf{w}_{s_i}^{(g)}|\mathbf{w}_{g_i}^{(g)}, \tau_s) = \mathcal{N}(\mathbf{w}_{s_i}^{(s)}; \mathbf{w}_{g_i}^{(g)}, \tau_s^{-1}\mathbf{I}) ,$$

$$p(\mathbf{w}_{g_i}^{(g)}|\mathbf{w}, \tau_g) = \mathcal{N}(\mathbf{w}_{g_i}^{(g)}; \mathbf{w}, \tau_g^{-1}\mathbf{I}) ,$$

$$p(\mathbf{w}|\tau_w) = \mathcal{N}(\mathbf{w}; \mathbf{0}, \tau_w^{-1}\mathbf{I}) ,$$
(2)

where  $\tau_a, \tau_s, \tau_g, \tau_w$  are scalar precision parameters. This prior structure is the facet of the model that enables dealing with "cold" artists using information sharing mentioned in the motivation above.

We define hyper-priors over the precision parameters as:

$$p(\tau_{u}|\alpha,\beta) = \mathcal{G}(\tau_{u};\alpha,\beta) , \quad p(\tau_{a}|\alpha,\beta) = \mathcal{G}(\tau_{a};\alpha,\beta) ,$$

$$p(\tau_{s}|\alpha,\beta) = \mathcal{G}(\tau_{s};\alpha,\beta) , \quad p(\tau_{g}|\alpha,\beta) = \mathcal{G}(\tau_{g};\alpha,\beta) ,$$

$$p(\tau_{w}|\alpha,\beta) = \mathcal{G}(\tau_{w};\alpha,\beta) , \quad (3)$$

where  $\mathcal{G}(\tau; \alpha, \beta)$  is a Gamma distribution and  $\alpha, \beta$  are global shape and rate hyper-parameters, respectively. We set  $\alpha = \beta = 1$ , resulting in a Gamma distribution with mean and variance equal to 1.

## 3.2.4 The Joint Probability

We collectively denote all the model's parameters by

$$\boldsymbol{\theta} \stackrel{\text{def}}{=} \left\{ \{ \mathbf{w}_{k_u}^{(u)} \}_{k_u=1}^{U}, \{ \mathbf{w}_{k_a}^{(a)} \}_{k_a=1}^{A}, \{ \mathbf{w}_{k_s}^{(s)} \}_{k_s=1}^{S}, \{ \mathbf{w}_{k_g}^{(g)} \}_{k_g=1}^{G}, \mathbf{w}_{k_g}^{(g)} \}_{k_g=1}^{G},$$

and the hyper-parameters by  $\mathcal{H} = \{\alpha, \beta\}$ . The joint probability of the dataset  $\mathcal{D}$  and the parameters  $\boldsymbol{\theta}$  given the hyper-parameters  $\mathcal{H}$  is:

$$p\left(\mathcal{D}, \boldsymbol{\theta} \mid \mathcal{H}\right) = \prod_{i=1}^{N} p\left(r_{i} \mid \mathbf{x}_{i}, \mathbf{w}_{a_{i}}^{(a)}, \mathbf{w}_{u_{i}}^{(u)}\right) \cdot \prod_{k_{u}=1}^{U} p(\mathbf{w}_{k_{u}}^{(u)} \mid \tau_{u})$$

$$\cdot \prod_{k_{a}=1}^{A} p(\mathbf{w}_{k_{a}}^{(a)} \mid \tau_{a}, \mathbf{w}_{\text{par}(k_{a})}^{(s)}) \cdot \prod_{k_{s}=1}^{S} p(\mathbf{w}_{k_{s}}^{(s)} \mid \tau_{s}, \mathbf{w}_{\text{par}(k_{s})}^{(g)})$$

$$\cdot \prod_{k_{g}=1}^{G} p(\mathbf{w}_{k_{g}}^{(g)} \mid \tau_{g}, \mathbf{w}) \cdot p(\mathbf{w} \mid \tau_{w}) \cdot \mathcal{G}\left(\tau_{u}; \alpha, \beta\right)$$

$$\cdot \mathcal{G}\left(\tau_{a}; \alpha, \beta\right) \cdot \mathcal{G}\left(\tau_{s}; \alpha, \beta\right) \cdot \mathcal{G}\left(\tau_{g}; \alpha, \beta\right) \cdot \mathcal{G}\left(\tau_{w}; \alpha, \beta\right).$$

$$(A)$$

The graphical model representing this construction is depicted in Figure 1.

## 3.3 Variational Inference

We apply variational inference (or variational Bayes) to approximate the posterior distribution,  $p(\boldsymbol{\theta}|\mathcal{D}, \mathcal{H})$ , with some distribution  $q(\boldsymbol{\theta})$ , by maximizing the (negative) variational free energy given by  $\mathcal{F}[q(\boldsymbol{\theta})] \stackrel{\text{def}}{=} \int q(\boldsymbol{\theta}) \log \frac{p(\mathcal{D}, \boldsymbol{\theta}|\mathcal{H})}{q(\boldsymbol{\theta})} d\boldsymbol{\theta}$ .  $\mathcal{F}$  serves as a lower bound on the log marginal likelihood, or logarithm of the model evidence.

## 3.3.1 Logistic Bound

The joint probability in (4) includes Gaussian priors which are not conjugate to the likelihood due to the sigmoid functions appearing in (1). In order to facilitate approximate inference, these sigmoid functions are bounded by a "squared exponential" form, which is conjugate to the Gaussian prior.

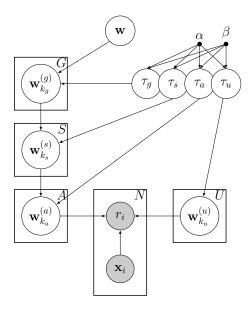


Figure 1: A graphical model representation of the proposed model. Unshaded circles denote unobserved variables. Shaded circles denote observed variables. Solid dots denote hyper-parameters.

The following derivations resemble variational inference for logistic regression as described in more detail in [14].

First, the sigmoid functions appearing in (4) are lower-bounded using the logistic bound [16]. Introducing an additional variational parameter  $\xi_i$  on each observation i allows the following bound:

$$\sigma(h_i)^{r_i} \cdot [1 - \sigma(h_i)]^{1 - r_i} \ge \sigma(\xi_i) e^{r_i h_i - \frac{1}{2}(h_i + \xi_i) - \lambda_i (h_i^2 + \xi_i^2)}$$
(5)

where  $h_i \stackrel{\text{def}}{=} \mathbf{x}_i^{\top} (\mathbf{w}_{a_i}^{(a)} + \mathbf{w}_{u_i}^{(u)})$  and  $\lambda_i \stackrel{\text{def}}{=} \frac{1}{2\xi_i} [\sigma(\xi_i) - \frac{1}{2}]$ . Using (5), we substitute for the sigmoid functions in  $p(\mathcal{D}, \boldsymbol{\theta}|\mathcal{H})$  to obtain the lower bound  $p_{\xi}(\mathcal{D}, \boldsymbol{\theta}|\mathcal{H})$ . We can apply this bound to the variational free energy:

$$\mathcal{F}[q(\boldsymbol{\theta})] \geq \mathcal{F}_{\boldsymbol{\xi}}[q(\boldsymbol{\theta})] \stackrel{\mathrm{def}}{=} \int q(\boldsymbol{\theta}) \log \frac{p_{\boldsymbol{\xi}}(\mathcal{D}, \boldsymbol{\theta}|\mathcal{H})}{q(\boldsymbol{\theta})} \; \mathrm{d}\boldsymbol{\theta} \; .$$

The analytically tractable  $\mathcal{F}_{\xi}[q(\boldsymbol{\theta})]$  is used as our optimization objective with respect to our approximate posterior distribution  $q(\boldsymbol{\theta})$ .

## 3.3.2 Update Equations

Variational inference is achieved by restricting the approximation distribution  $q(\boldsymbol{\theta})$  to the family of distributions that factor over the parameters in  $\boldsymbol{\theta}$ . With a slight notation overloading for q we have

$$q(\boldsymbol{\theta}) = \prod_{k_u=1}^{U} q(\mathbf{w}_{k_u}^{(u)}) \cdot \prod_{k_a=1}^{A} q(\mathbf{w}_{k_a}^{(a)}) \cdot \prod_{k_s=1}^{S} q(\mathbf{w}_{k_s}^{(s)}) \cdot \prod_{k_g=1}^{G} q(\mathbf{w}_{k_g}^{(g)})$$
$$\cdot q(\mathbf{w}) \cdot q(\tau_u) \cdot q(\tau_a) \cdot q(\tau_s) \cdot q(\tau_g) \cdot q(\tau_w),$$
(6)

where q denotes a different distribution function for each parameter in  $\theta$ .

Optimization of  $\mathcal{F}_{\xi}$  follows using coordinate ascent in the function space of the variational distributions. Namely, we compute functional derivatives  $\partial \mathcal{F}_{\xi}/\partial q$  with respect to each distribution q in (6). Equating the derivatives to zero, to-

gether with a Lagrange multiplier constraint to make q integrate to 1 (a distribution function), we get the update equations for each q in (6). At each iteration, the optimization process alternates through parameters, applying each update equation in turn. Each such update increases the objective  $\mathcal{F}_{\xi}$ , thus increasing  $\mathcal{F}$ . We continue to iterate until convergence. Owing to the analytical form of  $\mathcal{F}_{\xi}$  and the factorization assumption on the approximation distribution q, each component of q turns out to be Gaussian distributed, in the case of the weight parameters, or Gamma distributed, in the case of the precision parameters. Thus, in the following we describe the update step of each component of q in terms of its canonical parameters.

## Update for user parameters

For each user  $k_u = 1 \dots U$  we approximate the posterior of  $\mathbf{w}_{k_u}^{(u)}$  with a Gaussian distribution

$$q(\mathbf{w}_{k_u}^{(u)}) = \mathcal{N}\left(\mathbf{w}_{k_u}^{(u)}; \boldsymbol{\mu}_{k_u}^{(u)}; \boldsymbol{\Sigma}_{k_u}^{(u)}\right), \tag{7}$$

$$\begin{split} & \boldsymbol{\Sigma}_{k_u}^{(u)} = \left[ \tau_u \mathbf{I} + \sum_{i=1}^{N} \mathbb{I} \left[ u_i = k_u \right] 2 \lambda_i \cdot \mathbf{x}_i \mathbf{x}_i^{\top} \right]^{-1} \\ & \boldsymbol{\mu}_{k_u}^{(u)} = & \boldsymbol{\Sigma}_{k_u}^{(u)} \cdot \left[ \sum_{i=1}^{N} \mathbb{I} \left[ u_i = k_u \right] \left( r_i - \frac{1}{2} - 2 \lambda_i \mathbf{x}_i^{\top} \langle \mathbf{w}_{a_i}^{(a)} \rangle \right) \mathbf{x}_i \right], \end{split}$$

where  $\mathbb{I}[\cdot]$  is an indicator function. The angular brackets are used to denote an expectation over  $q(\boldsymbol{\theta})$  i.e.,  $\langle \mathbf{w}_{a_i}^{(a)} \rangle = \mathbb{E}_{q(\boldsymbol{\theta})}[\mathbf{w}_{a_i}^{(a)}]$ 

## Update for artist parameters

For each artist  $k_a = 1 \dots A$  we approximate the posterior of  $\mathbf{w}_{k_a}^{(a)}$  with a Gaussian distribution

$$q(\mathbf{w}_{k_a}^{(a)}) = \mathcal{N}\left(\mathbf{w}_{k_a}^{(a)}; \boldsymbol{\mu}_{k_a}^{(a)}, \boldsymbol{\Sigma}_{k_a}^{(a)}\right), \tag{8}$$

$$\begin{split} \boldsymbol{\Sigma}_{k_a}^{(a)} &= \left[ \boldsymbol{\tau}_a \cdot \mathbf{I} + \sum_{i=1}^{N} \mathbb{I} \left[ a_i = k_a \right] 2 \boldsymbol{\lambda}_i \cdot \mathbf{x}_i \mathbf{x}_i^{\top} \right]^{-1}, \\ \boldsymbol{\mu}_{k_a}^{(a)} &= \boldsymbol{\Sigma}_{k_a}^{(a)} \cdot \left[ \boldsymbol{\tau}_a \langle \mathbf{w}_{\mathtt{par}(k_a)}^{(s)} \rangle + \right. \\ &\left. \sum_{i=1}^{N} \mathbb{I} \left[ a_i = k_a \right] \left( r_i - \frac{1}{2} - 2 \boldsymbol{\lambda}_i \mathbf{x}_i^{\top} \langle \mathbf{w}_{u_i}^{(u)} \rangle \right) \mathbf{x}_i \right]. \end{split}$$

# Update for sub-genre parameters

For each sub-genre  $k_s = 1 \dots S$  we approximate the posterior of  $\mathbf{w}_{k_-}^{(s)}$  with a Gaussian distribution

$$q(\mathbf{w}_{k_s}^{(s)}) = \mathcal{N}\left(\mathbf{w}_{k_s}^{(s)}; \boldsymbol{\mu}_{k_s}^{(s)}, \boldsymbol{\Sigma}_{k_s}^{(s)}\right), \tag{9}$$

$$\begin{split} & \boldsymbol{\Sigma}_{k_s}^{(s)} = \left(\tau_s + |\mathcal{C}_{k_s}|\tau_a\right)^{-1} \cdot \mathbf{I}, \\ & \boldsymbol{\mu}_{k_s}^{(s)} = & \boldsymbol{\Sigma}_{k_s}^{(s)} \cdot \left[\tau_s \langle \mathbf{w}_{\mathtt{par}(k_s)}^{(g)} \rangle + \tau_a \sum_{k_a \in \mathcal{C}_k} \left\langle \mathbf{w}_{k_a}^{(a)} \right\rangle \right], \end{split}$$

where  $C_{k_s} = \text{child}(k_s)$  is the set of artists in sub-genre  $k_s$ .

## Update for genre parameters

For each genre  $k_g = 1 \dots G$  we approximate the posterior of  $\mathbf{w}_{k_g}^{(g)}$  with a Gaussian distribution

$$q(\mathbf{w}_{k_g}^{(g)}) = \mathcal{N}\left(\mathbf{w}_{k_g}^{(g)}; \boldsymbol{\mu}_{k_g}^{(g)}, \boldsymbol{\Sigma}_{k_g}^{(g)}\right), \tag{10}$$

$$\mathbf{\Sigma}_{k_g}^{(g)} = \left(\tau_g + |\mathcal{C}_{k_g}|\tau_s\right)^{-1} \cdot \mathbf{I},$$

$$oldsymbol{\mu}_{k_g}^{(g)} = oldsymbol{\Sigma}_k^{(g)} \cdot \left[ au_g \langle \mathbf{w} 
angle + au_s \sum_{k_s \in \mathcal{C}_{k_g}} \langle \mathbf{w}_{k_s}^{(s)} 
angle 
ight],$$

where  $C_{k_q} = \text{child}(k_g)$  is the set of sub-genres for genre  $k_g$ .

#### Update for global parameters

We approximate the posterior over  $\mathbf{w}$  with a Gaussian distribution

$$q(\mathbf{w}) = \mathcal{N}(\mathbf{w}; \boldsymbol{\mu}, \boldsymbol{\Sigma}), \qquad (11)$$

$$\Sigma = (\tau_w + \tau_g \cdot G)^{-1} \cdot \mathbf{I}$$
 and  $\mu = \Sigma \cdot \left[ \tau_g \sum_{k_g=1}^G \langle \mathbf{w}_{k_g}^{(g)} \rangle \right].$ 

#### Update for the precision parameters

The model includes 5 precision parameters:  $\tau_u, \tau_a, \tau_s, \tau_g, \tau_w$ . Each is approximated with a Gamma distribution. For the sake of brevity we will only provide the update for  $\tau_u$ . We approximate its posterior with  $q(\tau_u) = \mathcal{G}(\tau_u \mid \alpha_u, \beta_u)$ , where  $\alpha_u = \alpha + \frac{d \cdot U}{2}$  is the shape and  $\beta_u = \beta + \frac{1}{2} \sum_{k_u=1}^{U} \langle \begin{pmatrix} \mathbf{w}_{k_u}^{(u)} \end{pmatrix}^{\top} \mathbf{w}_{k_u}^{(u)} \rangle$  is the rate. Recall that  $\alpha$  and  $\beta$  denote hyper-parameters in our model.

#### Update for variational parameters

The variational parameters  $\xi_1 \dots \xi_N$  in  $\mathcal{F}_{\xi}$  are chosen to maximize  $\mathcal{F}_{\xi}$  such that the bound on  $\mathcal{F}$  is tight. This is achieved by setting  $\xi_i = \sqrt{\langle \left(\mathbf{x}_i^{\top} \left(\mathbf{w}_{a_i}^{(a)} + \mathbf{w}_{u_i}^{(u)}\right)\right)^2 \rangle}$ . We refer the reader to Bishop [2] for a more in-depth discussion.

## 3.4 Prediction and Ranking

At run time, given a seed artist  $a^*$  and a user  $u^*$ , our model computes the probability of a positive outcome for each context vector  $\mathbf{x}_1 \dots \mathbf{x}_M$  corresponding to M possible tracks. This probability is given by:

$$\hat{r}_{m} \stackrel{\text{def}}{=} p(r_{m} = 1 \mid \mathbf{x}_{m}, \mathcal{D}, \mathcal{H})$$

$$\approx \int \sigma(h_{m})q(\boldsymbol{\theta})d\boldsymbol{\theta} = \int \sigma(h_{m})\mathcal{N}\left(h_{m} \mid \mu_{m}, \sigma_{m}^{2}\right)dh_{m}$$
(12)

where the random variable  $h_m$  has a Gaussian distribution:

$$\begin{split} h_{m} &= \mathbf{x}_{m}^{\top} \left( \mathbf{w}_{u^{*}}^{(u)} + \mathbf{w}_{a^{*}}^{(a)} \right) \sim \mathcal{N} \left( h_{m} \mid \mu_{m}, \sigma_{m}^{2} \right), \\ \mu_{m} &\stackrel{\text{def}}{=} \left\langle \mathbf{x}_{m}^{\top} \left( \mathbf{w}_{u^{*}}^{(u)} + \mathbf{w}_{a^{*}}^{(a)} \right) \right\rangle, \quad \sigma_{m}^{2} \stackrel{\text{def}}{=} \left\langle \left( \mathbf{x}_{m}^{\top} \left( \mathbf{w}_{u^{*}}^{(u)} + \mathbf{w}_{a^{*}}^{(a)} \right) - \mu_{m} \right)^{2} \right\rangle. \end{split}$$

Finally, the integral in (12) is approximated following MacKay [21] using

$$\int \sigma(h_m) \mathcal{N}\left(h_m \mid \mu_m, \sigma_m^2\right) dh_m \approx \sigma\left(\mu_m / \sqrt{1 + \pi \sigma_m^2 / 8}\right). \tag{13}$$

# 4. FEATURES FOR ENCODING CONTEXT

The model as described in the previous section makes no assumptions on the nature of the contextual features beyond the fact that they encode relevant information for choosing the next track to be added to the playlist. Since the main contribution of this paper is in the definition of the model and corresponding learning algorithm, our efforts to find the best features for the application of playlist generation are by no means exhaustive. However, in this section we offer some insights into the types of features used by the algorithm.

In general, the features encode different types of similarities or relations comparing a candidate track and its corresponding artist to be added to the playlist with tracks (and artists) previously selected as well as with the seed artist. In cases where specific similarities are not applicable we apply zero-imputation. We include a fixed feature always set to 1 to account for "biases" (intercept). We divide the features into four groups categorized according to the type of signal employed in their calculation:

Acoustic Audio Features (AAF) - These features capture acoustic similarity between musical artists by learning a Gaussian Mixture Model (GMM) over mel frequency cepstrum coefficients (MFCC) of an artist's audio samples. The approach follows the model of [29] for speaker identification: Let  $\mathcal{D}_a = \{\mathbf{z}_i \in \mathbb{R}^\ell\}$  denote the mel frequency cepstrum coefficients (MFCC) of audio samples from a particular artist a. Let  $\hat{\phi}_a = \arg\max_{\phi} \prod_{\mathbf{z}_i \in \mathcal{D}_a} p\left(\mathbf{z}_i \mid \phi\right)$  denote the maximum likelihood parameter setting of the GMM for a particular artist a. The audio similarity between two artists  $a_1$  and  $a_2$  is then given by

$$KL\left[p\left(\mathbf{z}_{*}\mid\hat{\phi}_{a_{1}}\right)\mid\middle| p\left(\mathbf{z}_{*}\mid\hat{\phi}_{a_{2}}\right)\right],\tag{14}$$

the Kullback Liebler divergence between the two corresponding distributions. Track to track similarities are computed in a similar fashion by considering GMMs over audio samples from individual tracks.

Usage Features (UF) - Following [26] we learn a low-rank factorization of the matrix  $\mathcal{R}$ , where  $r_{i,j}$  the element on the i-th row and j-th column denotes the binary rating given to the j-th artist in the catalog by the i-th user of the system. This formulation is parameterized by a k-dimensional vector for each user and artist appearing in the training data. More precisely, the user vectors  $\{\mathbf{u}_i\}_{i=1}^{|U|}$  and artist vectors  $\{\mathbf{a}_j\}_{j=1}^{|A|}$ , collectively denoted  $\phi_u$  are chosen to optimize the Bayesian model  $p(\mathcal{D}_u, \phi_u)$  (Equation (5) in [26]) over the training dataset containing binary interactions between users and artists, denoted  $\mathcal{D}_u$ . The similarity between two artists  $a_1$  and  $a_2$  is then given by  $\sigma\left(\mathbf{a}_{a_1}^{\top}\mathbf{a}_{a_2}\right)$ , where  $\sigma$  denotes the sigmoid function. A similar treatment can be applied to a matrix of user-track interaction and used to derive similarities between tracks.

Meta-Data Features (MDF) - Meta-Data features are based on the semantic tags associated with different tracks and artists in Microsoft's catalog (e.g. "easy-listening", "upbeat", "90's"). Each artist j in the catalog is encoded as a vector  $\mathbf{b}_j \in \{0,1\}^{|V|}$ , where V denotes the set of possible binary semantic tags. These vectors are generally sparse, as each artist corresponds to only a small number of semantic tags. The similarity between two artists  $a_1$  and  $a_2$  is then

given by the cosine similarity:

$$\frac{\mathbf{b}_{a_1}^{\mathsf{T}} \mathbf{b}_{a_2}}{\parallel \mathbf{b}_{a_1} \parallel \parallel \mathbf{b}_{a_2} \parallel} \tag{15}$$

Track to track similarity is computed by using sparse vectors representing tracks.

Popularity Features (PF) - Popularity is a measure of the prevalence of a track or artist in the dataset. Popularity is used to compute unary features representing the popularity of a candidate track and its artist. For a particular artist  $a_1$  such a feature is computed  $\text{POP}_{a1} = \frac{\#(a_1)}{|\mathcal{D}_u|}$ , where  $\#(a_1)$  denotes the number of users who consumed a track by artist  $a_1$  in the training corpus  $\mathcal{D}_u$ . Pairwise popularity features are computed relating the popularity of the candidate track and its artist to the popularity of the seed artist and previous tracks. The relative popularity of artists  $a_1$  and  $a_2$  can be computed as  $\frac{\text{POP}_{a2}}{\text{POP}_{a1}}$ . Track to track and track to artist relative popularity are computed similarly.

## 5. EVALUATION

The evaluation section is constructed to illustrate the benefits of each of the various facets of the playlist generation model proposed above. Specifically, we show the contribution of each of the following properties: the hierarchical modeling of the domain taxonomy (considering its effectiveness for both popular and unpopular seed artists), the personalization component, the importance of each type of similarity feature and their combinations, and the contribution of the variational Bayes optimization procedure.

#### 5.1 Datasets

As explained in Section 3.1, the model in this paper treats playlist generation as a classification problem, for which the parameters can be learned from examples, judiciously labeled through a variety of approaches. The two datasets used for the evaluations exemplify different approaches to the construction of the training data:

Groove Music Dataset is a proprietary dataset of user preferences that was collected anonymously from Microsoft's Groove music service. It contains 334,120 users, 472,908 tracks from 45,239 artists categorized into 100 sub-genres from 17 genres. Positive labels are assigned to tracks in a user's listening history that were heard to completion. Negative labels are assigned to tracks that were skipped in midplay by the user.

**30Music Dataset** is a publicly available dataset of user playlists [32]. Tracks in this dataset were intersected with Groove's catalog in order to enable feature generation (i.e. audio and content features). The resulting dataset contains 14,185 users, 252,424 tracks from 63,314 artists categorized into 99 sub-genres from 17 genres. Positive labels are assigned to tracks appearing in a user's playlist. Since no skip information was available, negatively labeled examples were obtained by uniformly sampling from tracks that did not appear in the user's playlist.

## 5.2 Experimental Setup and Results

We quantify the quality of the model using the Area Under Curve (AUC) metric [9]. AUC enables quantifying the trade-off between true positives and false positives over a range of threshold configurations. By doing so, AUC captures the overall quality of a particular prediction method.

The model was trained on 70% of the examples (randomly chosen) and evaluated on the remaining 30%. All results are statistically significant with p-value  $\leq 0.01$ . We compare it against several baselines:

**Partial Hierarchy** - This baseline (actually three separate baselines, one for each level of the hierarchy) learns only a subset of the domain taxonomy parameters, corresponding to increasingly coarser levels in the hierarchy than the four levels of the the full model described in Section 3. Evaluations are provided at each of the sub-hierarchies: global (no hierarchy), genre (two-level), and sub-genre (three-level). **Non-Personalized** - A non-personalized version of the Groove model is evaluated by removing the per-user parameters. **Combined Models** The framework proposed in this work spans a family of models parameterized by  $\eta \in \{1, 2, 3, 4\}$ , the number of levels of the hierarchical taxonomy and  $\varphi \in \{0, 1\}$ , the absence/presence of a personalization component. Viewed this way, we can roughly equate different configura-

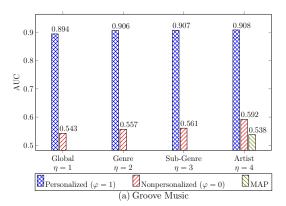
spans a family of models parameterized by  $\eta \in \{1, 2, 3, 4\}$ , the number of levels of the hierarchical taxonomy and  $\varphi \in \{0, 1\}$ , the absence/presence of a personalization component. Viewed this way, we can roughly equate different configurations of these hyper-params with previous approaches proposed in the literature. For instance the full hierarchy, nonpersonalized ( $\eta = 4, \varphi = 0$ ) variant of the model roughly corresponds to the approach proposed in [12]. Further, the non-personalized no-hierarchy variant ( $\eta = 1, \varphi = 0$ ), corresponds to methods that have attempted to combine different similarity signals without taking into account user preferences [17, 24]. Finally, a two-level hierarchy with personalization ( $\eta = 2, \varphi = 1$ ) is similar in spirit (though not identical in formulation) to methods that explicitly model biases for different genres [8, 25].

Non-Personalized MAP Regression - This baseline is a simplified version of the model where the likelihood is changed to consider a regression problem and the optimization is based on an maximum a posteriori (MAP) solution (instead of variational Bayes). This method also considers the domain taxonomy, but results are provided only for the full-hierarchy.

Figure 2 compares the personalized full-hierarchy variant of the model to the various baselines mentioned above. Gradually increasing partial domain taxonomies are considered along the x-axis. The *Global*, *Genre*, and *Sub-Genre* labels, denote a one, two, and three level taxonomy, respectively. The *Artist* label denotes the full-hierarchy model shown in Figure 1.

The effect of adding personalization is apparent in both datasets, but more notable in the Groove Music dataset where "skips", as opposed to random sampling, are used to define negative labels. This indicates that skipping of tracks has more user-specific dependencies beyond the user's preference for a particular artist or genre. Also, clearly visible in both datasets is the importance of the hierarchical domain taxonomy: AUC results improve as additional levels of the hierarchy are considered. This effect is more considerable in the 30Music dataset, where we conjecture that the prediction task is based on a "less personal" signal. The nonpersonalized MAP regression baseline performs worse than the proposed model for both datasets. We attribute this to the fact that this model is based on point-wise MAP estimate of the parameters rather than full posterior estimates given by the variational Bayes approach.

We also considered the contribution of the different feature groups defined in Section 4. To this end we trained the model, using the Groove Music dataset, on each subset of the features separately and evaluated the AUC. Note that



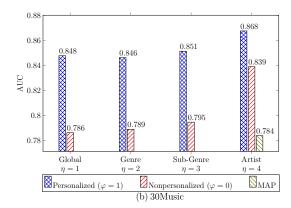


Figure 2: The effects of personalization and hierarchy on accuracy (as measured by AUC) are illustrated for (a) the Groove Music dataset (a) the 30Music Dataset. Our framework can be parameterized to generalize several approaches in the literature (see text).

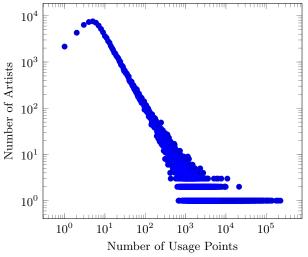


Figure 3: A log-log histogram of usage points for artists in the groove catalog (computed over a subset). The large majority of artists have very few observed usage points.

for this analysis we used a subset of the data for which no features had missing values.

Table 1 summarizes the results of this analysis. Using only usage features results in the highest AUC score, followed by popularity, meta-data and acoustic audio features, respectively. Although usage features perform well on their own, we get additional benefits from using other types of features. This is especially relevant when we consider "cold" artists that have little usage information available. These artists are by far the majority of those appearing in the catalog as can be seen in the histogram shown in Figure 3. Furthermore, the importance of usage features in relation to other features varies across the domain taxonomy. Figure 4 illustrates this variance. The figure shows that genres such as Classical and Jazz rely (relatively) much more on audio features and less on usage features than genres such as Spoken Word and Hip Hop.

In recommendation systems the cold user/item problem describes the difficulty of providing recommendations for users/items with little to no previous interaction with the system. Figure 5 plots the AUC on the Groove Music dataset

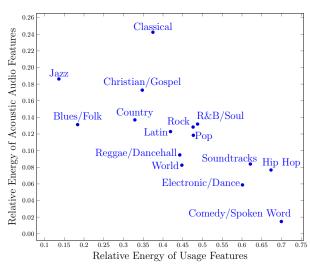


Figure 4: The relative energy of the weights assigned to each Usage and Audio Features for the different musical genres considered.

	AAF	MDF	PF	UF	All
AUC	0.843	0.855	0.865	0.871	0.874

Table 1: AUC achieved by training only on a subset of features on the Groove Music prediction dataset. Feature groups are defined in Section 4

as a function of the amount of data available for users and artists, respectively. The plot is cumulative e.g., at value 10 along the X-axis all users / artists with at most 10 training examples are considered. AUC levels are significantly lower for cold users but quickly improve as the number of training examples increases. This trend is another indication of the importance of personalized information. In contrast to users, there is almost no change in artists' AUC values per different number of observations, and even artists with zero training examples show high AUC values. This showcases again the hierarchical model's ability to utilize the domain taxonomy in order to mitigate the cold artist problem.

Finally, Figure 6 provides an illustration of artist parameters using a t-SNE embedding [20] of artist parameter mean values from the Groove music dataset. Note that proximity

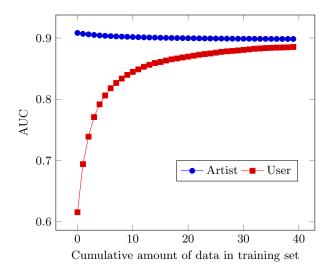


Figure 5: A cumulative plot illustrating the effect of Artist/User coldness on test AUC. The AUC is plotted for all Artists/Users with at least x labeled data points in the training set.

in this plot is determined by similarity in the parameters of the learning model. Namely, it does not necessarily reflect "musical similarity", but instead it indicates similarity in the importance of the contextual features. The fact that many artists of the same genre do not cluster together supports the model's underlying assumption from Section 1 that different consideration need be applied when generating their playlists. It also suggests that priors at the genre level alone are too coarse and must be broken down to their sub-genres.

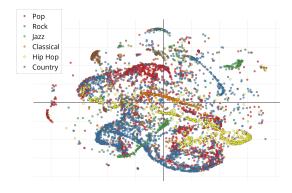


Figure 6: tSNE embedding of artist parameters. The figure shows a complex manifold that could not be captured by modeling higher levels of the taxonomy alone. (Figure best viewed in color)

## 5.3 Anecdotal Results

To give a flavor of the type of output generated by the proposed approach, Table 2 shows the top five tracks in the playlist for three very different seed artists. Notably, using the *Pop* star *Rihanna* as a seed results in a playlist composed of tracks by other *Pop* artists which do not necessarily sound similar to *Rihanna*. For the *Jazz* and *Classical* seed artists, we see that the playlist is not only composed of tracks from the same genre of the artist, but further many

Track Title	Artist Name	Album Name			
Artist Seed: Rihanna (Pop Singer)					
Yeah, I Said It	Rihanna	ANTI			
Birthday	Katy Perry	PRISM			
She Will Be Loved	Maroon 5	Songs About Jane			
I'm Real	Jennifer Lopez	J. Lo			
Yeah! (feat. Lil' Jon & Ludacris)	Usher	Confessions			
Artist Seed: Wes Montogomery (Jazz Guitarist)					
Bumpin' On Sunset	Wes Montgomery	Wes Montgomery: Finest Hour			
The Natives Are Restless Tonight	Horace Silver	Song For My Father			
I Remember Clifford	Lee Morgan	The Ultimate Collection			
Gee Baby, Ain't I Good To You	Kenny Burrell	Midnight Blue			
West Coast Blues	Wes Montgomery	The Jazz Effect - Wes Montgomery			
Artist Seed: Itzhak Perlman (Classical Violinist)					
Il Postino: Theme (Instrumental)	Itzhak Perlman	Cinema Serenade			
Brahms: Hungarian Dance No.5	Nicola Benedetti	The Violin			
Violin Concerto No. 2 in E Major	Joshua Bell	Bach			
Piezas Caracteristicas, Op. 92	John Williams	The Ultimate Guitar Collection			
Adagio for Strings	Leonard Bernstein	Barber's Adagio			

Table 2: Anecdotal results: shows the top 5 tracks in the playlist generated for several seed seed artists.

tracks include instrumentation similar to that of the seed artist. These playlists are generated by a variant of the algorithm proposed in this work which currently powers the Microsoft's *Groove Music* service.

#### 6. PRACTICAL CONSIDERATIONS

In this section we offer some discussion on ideas that allow the application of the model proposed in this paper to a realworld system serving a large number of users.

The playlist is constructed sequentially by picking the next track using the ranking induced by  $\hat{r}_m$  from (13). However, in practice we first apply two important heuristics. First, since it is impractical to consider the tens of millions of tracks in the Groove music catalog, we first pre-compute a candidate list of  $M \approx 1,000$  tracks for each possible seed artist. The candidate list for an artist  $a^*$  consists of  $a^*$ 's tracks and tracks from artists similar to  $a^*$ . Second, we define a Boltzmann distribution over the  $m = 1 \dots M$  tracks with each candidate track having a probability given by  $p_m = \frac{e^{s \cdot \hat{r}_m}}{\sum_{i=1}^M e^{s \cdot \hat{r}_i}}$ , where s is a tunable parameter. The next track is chosen randomly with probability  $p_m$ . This scheme ensures a degree of diversity, controlled by s, between multiple instances of similar playlists. This type of randomization also acts as an exploration mechanism, allowing labels to be collected from areas where the model is less certain. This reduces the feedback loop effect when learning future models based on user interactions with the system.

An advantage of the Bayesian setup described in this work is that it is fairly straightforward to adjust the model parameters in an online fashion. For example, consider the scenario where a playlist user skips several tracks in a row. Our approach could be extended to update the user parameter vector given these additional explicit negatives, before computing the next track selection.

Finally, our model is designed for implicit feedback signals, as these are more common in commercial settings, hence the use of binary labels. However, in some scenarios explicit user ratings are known. Support for such scenarios can be achieved by modifying the likelihood term of our model (in (1)) and re-deriving the update equations.

# 7. CONCLUSION

This work describes a model for playlist generation designed for Microsoft's Groove music service. The model incorporates per-artist parameters in order to capture the

unique characteristics of an artist's playlists. The domain taxonomy of genres, sub-genres and artists is utilized in order to allow training examples from one artist to inform predictions of other related artists. Furthermore, the proposed model is endowed with the capacity to capture particular user preferences for those users who are frequent playlist listeners, enabling a personalized playlist experience. A variational inference learning algorithm is applied and evaluations are provided to justify and showcase the importance of each of the model's properties from above. This paper is the first to provide a detailed description of a playlist generation algorithm currently deployed for a large-scale commercial music service serving millions of users.

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