



## Hach Service Contracts

At Hach, we understand that your plant's problems are unique and we have developed customized service Contracts that will help reduce downtime and ensure optimum performance of your products.

Whether it is a lack of resources or skills, an instrument that is down, bringing your plant back online or the need for a predictable budget, we have programs to fit the unique challenges you face in your organization.

## Get Your **Problems Solved** with Hach Service Programs





## Comprehensive Maintenance Contract

Service contracts take the guesswork out of preparing your annual maintenance budget. Comprehensive Maintenance Contract includes spares and guarantees reduced downtime & provides prioritised response from Hach Certified service engineers.

### Your Benefits

- **Optimal on-site performance** - Regular preventive maintenance according the instrument- specific inspection plan
- **Unexpected breakdowns**
  - 1 free emergency breakdown visits to give you complete peace of mind.
  - Spare parts are covered during the contract period.
  - Labour and travel covered for all visits.
- **Cost efficiency and savings**
  - Service contract reduce an instrument's repair cost.
  - Service contracts save you time by eliminating repair quotes, wait time for approvals, purchase orders and billing hassles.
  - Add more instruments to your contract to reduce the cost of maintaining each instrument.

### Contract Highlights

- Support for all technical queries by factory certified service engineers.
- Customized maintenance schedule in consultation with you.
- Replacement of spare parts performed as per high quality Hach standard by qualified engineers.
- The technician's labour, travel costs, **maintenance kits spare** parts included.
- Spare parts from our local warehouse.

**Get your problems solved**

with Hach Service Programs



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**Be Right™**