



Hach Service Contracts

At Hach, we understand that your plant's problems are unique and we have developed customized service Contracts that will help reduce downtime and ensure optimum performance of your products.

Whether it is a lack of resources or skills, an instrument that is down, bringing your plant back online or the need for a predictable budget, we have programs to fit the unique challenges you face in your organization.

Get Your **Problems Solved** with Hach Service Programs





Annual Maintenance Contract

Service contracts take the guesswork out of preparing your annual maintenance budget. A service contract guarantees superior service and instrument performance from Hach Certified service engineers thereby ensuring high level of operational reliability with regular preventive maintenance.

Benefits of Annual Maintenance Contract

- **Optimal on-site performance** - Regular preventive maintenance according to the instrument-specific inspection plan
- **Unexpected breakdowns** - 1 free emergency breakdown visit to achieve maximum uptime.
- **Cost efficiency and savings**
 - Service contracts save you time by eliminating repair quotes, wait time for approvals, purchase orders and billing hassles
 - Add more instruments to your contract to reduce the cost of maintaining each instrument.

Contract Highlights

- Support for all technical queries by factory certified service engineers.
- Customized maintenance schedule in consultation with you.
- Replacement of spare parts* performed as per high quality Hach standard by qualified engineers.
- The technician's labour & travel costs for the inspections are included*

**Consumables and spare parts are excluded*

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Be Right™