

# WHY RISK PERFORMANCE?

Choose Hach Service For Peace Of Mind.

At Hach, we understand that your plant's problems are unique. We have developed customized service contracts that will help reduce downtime and ensure optimum performance of your products.



SERVICE CONTRACTS

## CUSTOMIZED SERVICE CONTRACTS



Hach Service Performance Deliverables	AMC Contract	Comfort Contract	CMC Contract
Service support for all technical questions	✓	✓	✓
Health Check Up	✓	✓	✓
Planning, scheduling and doing of all necessary service interventions	✓	✓	✓
Instrument Preventive/Breakdown Maintenance: Travelling & Service labor	✓	✓	✓
Calibration Services	Excluded	Excluded	Excluded
Instrument Preventive/Breakdown Maintenance: consumables*	Excluded	✓	Excluded
Instrument Preventive/Breakdown Maintenance: Spares parts *	Excluded	Excluded	✓
Number of free Emergency Visits (Per Year)	1	1	1

\*- Consumables/reagents will be charged separately.

Get your problems solved  
with Hach Service Programs



+91 99160 40249



sales\_support\_india@hach.com



Be Right™