

WarrantyPlus Partnership



The WarrantyPlus® Partnership is available for new online and select lab instrumentation at the time of purchase to provide you with additional coverage to supplement the instrument's factory warranty. This all-inclusive plan assures you get off to a good start with data you can trust and confidence in your ability to keep the system running smoothly between service visits.

Benefits

- Successful startup with data you can trust and confidence in your ability to operate the new equipment
- Peace of mind that critical service is done right
- Ensures maximum instrument uptime & peak performance
- Maximizes time for other priorities
- Convenience of on-site warranty repair of large/heavy instruments
- Immediate resolution to most issues over the phone

Service Plan Highlights

- Commissioning service with operation and maintenance training
- On-site maintenance, calibration, and certification service according to the specific instrument requirements
- Advanced maintenance leverages tools and in-depth diagnostics exclusive to Hach Service
- Full coverage for on-site repairs
- Priority response time
- Travel cost included
- Priority status for remote troubleshooting with live technical specialists

Establish - Extend - Elevate - Performance

ESTABLISH PERFORMANCE	Commissioning	✓
	Calibration/Certification	✓
EXTEND PERFORMANCE	Routine Maintenance	✓
	Repair	✓
ELEVATE PERFORMANCE	Advanced Maintenance	✓
	Remote Monitoring	
PARTS INCLUDED	Maintenance Parts	✓
	Repair Parts	✓
SERVICE LOCATION	On Site	✓
	Hach Service Center	

Customer responsible for installation prior to commissioning. One-year term is standard. Valid for first year of instrument operation. WarrantyPlus Partnership is not available for all Hach Instruments. Consult your local Hach Sales or Service representative to discuss availability.

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