

Dual-4K Universal Docking Station - USB-C /
USB 3.0 - DisplayPort & HDMI - 100W PD 3.0



Actual product may vary from photos

User Manual

SKU#: DK30C2DPEP, DK30C2DPEPUE

Compliance Statements

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Use of Trademarks, Registered Trademarks, and other Protected Names and Symbols

This manual may make reference to trademarks, registered trademarks, and other protected names and/or symbols of third-party companies not related in any way to StarTech.com. Where they occur these references are for illustrative purposes only and do not represent an endorsement of a product or service by StarTech.com, or an endorsement of the product(s) to which this manual applies by the third-party company in question. Regardless of any direct acknowledgement elsewhere in the body of this document, StarTech.com hereby acknowledges that all trademarks, registered trademarks, service marks, and other protected names and/or symbols contained in this manual and related documents are the property of their respective holders.

Safety Statements

- Wiring terminations should not be made with the product and/or electric lines under power.
- Product installation and/or mounting should be completed by a certified professional as per the local safety and building code guidelines.
- Cables (including power and charging cables) should be placed and routed to avoid creating electric, tripping or safety hazards.

Mesures de Sécurité

- Les terminaisons de câblage ne doivent pas être effectuées lorsque le produit et/ou les câbles électriques sont sous tension.
- L'installation et/ou le montage du produit doit être réalisé par un professionnel certifié et dans le respect des normes locales et du code de construction local.
- Les câbles (y compris les câbles d'alimentation et de chargement) doivent être placés et acheminés de façon à éviter tout risque électrique, de chute ou de sécurité

Misure di Sicurezza

- I terminali dei fili elettrici non devono essere realizzate con il prodotto e/o le linee elettriche sotto tensione.
- L'installazione e/o il montaggio dei prodotti devono essere eseguiti da un tecnico professionale certificato che conosca le linee guida locali sulle norme edilizie e sulla sicurezza.
- I cavi (inclusi i cavi di alimentazione e di ricarica) devono essere posizionati e stesi in modo da evitare pericoli di inciampo, rischi di scosse elettriche o pericoli per la sicurezza.

Säkerhetsåtgärder

- Montering av kabelavslutningar får inte göras när produkten och/eller elledningarna är strömförda.
- Installation och/eller montering får endast göras av behöriga yrkespersoner och enligt gällande lokala förordningar för säkerhet och byggnormer.
- Kablar (inklusive elkablar och laddningskablar) ska dras och placeras på så sätt att risk för snubblingsolyckor och andra olyckor kan undvikas.

安全対策

- 電源が入っている状態の製品または電線の終端処理を行わないでください。
- 製品の設置やマウントは、使用地域の安全ガイドラインおよび建築基準に従い、有資格の専門業者が行うようにしてください。
- ケーブル(電源ケーブルと充電ケーブルを含む)は、適切な配置と引き回しを行い、電気障害やつまづきの危険性など、安全上のリスクを回避するようにしてください。

Warning Statements

- Make sure to assemble this product according to the instructions. Failure to do so might result in personal injury or property damage.

Avertissements

- Assemblez ce produit conformément aux instructions. Si vous ne respectez pas ces instructions, vous risquez de vous blesser ou d'endommager l'équipement.

Varningsmeddelanden

- Se till att du monterar produkten i enlighet med instruktionerna. Om du inte gör det kan skada på person eller egendom uppstå.

Warnhinweise

- Montieren Sie dieses Produkt gemäß den Anweisungen. Anderenfalls kann dies zu Verletzungen von Personen oder Schäden an Eigentum führen.

Dichiarazioni di Avvertenza

- Assemblare il prodotto rispettando le istruzioni. Il mancato rispetto delle istruzioni potrebbe causare danni a persone o proprietà.

Mensagens de Aviso

- Certifique-se de que monta este produto de acordo com as instruções. O incumprimento pode resultar em ferimentos pessoais ou danos de propriedade.

Advertencias de Uso

- Asegúrese de ensamblar este producto según las instrucciones. De lo contrario, pueden producirse lesiones personales o daños de propiedad.

Waarschuwingen

- Zorg dat dit product volgens de instructies in elkaar wordt gezet. Indien dit niet goed gebeurt kan lichamelijk letsel of materiële schade ontstaan.

注意

- 必ず取扱説明書に従って本製品の組み立てを行って下さい。取り扱いを誤った場合に、傷害を負う恐れや物的損害が発生する恐れがあります。

Table of Contents

Compliance Statements.....	i
Safety Statements.....	ii
Warning Statements.....	iii
Product Diagram.....	1
Product Information.....	2
Package Contents.....	2
Requirements.....	3
Installation.....	4
Front Ports.....	4
Rear Ports.....	5
Side Port.....	6
Powering the Docking Station.....	6
(Optional) Mounting.....	6
Operation.....	7
Power Button.....	7
Configure Displays.....	7
Supported Video Resolutions.....	8

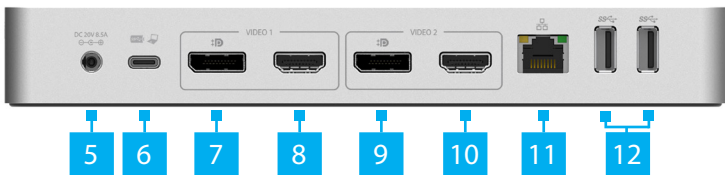
Product Diagram

Front View



1. USB-A Port
2. USB-C™ Port
3. Audio Input/Output Port
4. Power Button

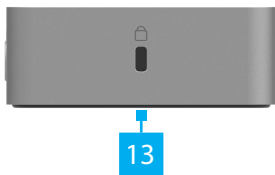
Rear View



5. DC Power Input Port
6. USB-C Host Port
7. Video 1 DisplayPort™ Port
8. Video 1 HDMI® Port
9. Video 2 DisplayPort Port
10. Video 2 HDMI Port
11. Ethernet Port
12. USB-A Peripheral Ports

To view manuals, videos, drivers, downloads, technical drawings, and more visit www.startech.com/support

Side View



13. Lock Slot

Bottom View



14. Mounting Holes

Product Information

Package Contents

- Docking Station x 1
- USB-C Cable (with Attached USB-C to USB-A Adapter) x 1

To view manuals, videos, drivers, downloads, technical drawings, and more visit www.startech.com/support

- (DK30C2DPEP) Universal Power Adapter (NA/JP, ANZ) x 1
- (DK30C2DPEPUE) Universal Power Adapter (UK, EU) x 1
- Quick-Start Guide x 1

Requirements

Requirements are subject to change. For the latest requirements, please visit:

www.startech.com/DK30C2DPEP.

Power:

- AC Electrical Outlet

Laptop:

- Host Laptop with an available USB-A or USB-C Port x 1

Note: *A USB-C 3.1 Gen 1 Port with Power Delivery is required for full functionality.*

Displays:

- DisplayPort Enabled Display x 1 or 2*
- DisplayPort Cable x 1 or 2*
- HDMI Enabled Display x 1-2*
- HDMI Cable x 1-2*

*** Note:** *Display type is configurable and allows for two DisplayPort Equipped Displays, two HDMI Equipped Displays, or one DisplayPort and one HDMI Equipped Display.*

Ethernet:

- CAT 5e/CAT 6 Cable x 1
- Network Device (e.g. Router, Switch, Modem, etc.) x 1

USB Peripherals:

- (Optional) Keyboard, Mouse, Flash Drive, Printer, Webcam, Drive Enclosure, Display Adapter, Mobile Phone, or Tablet, etc. x 2
- (Optional) USB-A to USB-B Cable x 2
- (Optional) USB-C to USB-C Cable x 2

Audio:

- Speakers or Headset x 1
- 3.5 mm Audio Cable x 1

Operating Systems:

- Windows[®] 7 (32-bit or 64-bit)
- Windows 8 (32-bit or 64-bit)
- Windows 8.1 (32-bit or 64-bit)
- Windows[®] 10 (32-bit or 64-bit)
- macOS 10.11
- macOS 10.12
- macOS 10.14
- Chrome OS[™]

Installation

Front Ports

1. Connect a **USB Cable** to your **USB Device**. Connect the other end of the **USB Cable** to the **USB-A Port** on the **Docking Station**.
2. Connect a **USB Cable** to your **USB-C Enabled Mobile Device**. Connect the other end of the **USB-C Cable** to the **USB-C Port** on the **Docking Station**.

To view manuals, videos, drivers, downloads, technical drawings, and more visit www.startech.com/support

3. Connect a **3.5 mm Stereo Audio Cable** to your **Speakers** or **Headset**. Connect the other end of the **3.5 mm Stereo Audio Cable** to the **Audio Input/Output Port** on the **Docking Station**.

Rear Ports

1. Connect the **USB-C Cable (with Attached USB-C to USB-A Adapter)** to your **Host Laptop's USB-A** or **USB-C Port**. Connect the other end of the **USB-C Cable** to the **USB-C Host Port** on the **Docking Station**.

Note: Use the **USB-A Adapter** on the included **USB-C Cable** to connect to a **USB-A** or **USB-C Port** on your **Host Computer**. To connect to a **USB-A Port**, clip the **USB-A Adapter** over the **USB-C Connector**.

Note: The **USB-C Host Port** supplies up to 100 watts of power.

2. Connect a **DisplayPort or HDMI Cable** to your **DisplayPort or HDMI Enabled Display Device**. Connect the other end of the **DisplayPort or HDMI Cable** to the **Video 1 DisplayPort Port** or **Video 1 HDMI Port** on the **Docking Station**.
3. Repeat step 2 to add a second **DisplayPort or HDMI Enabled Display Device** to the corresponding **Video 2 Port**.
4. Connect a **CAT 5e/CAT 6 Cable** to your **Network Device (e.g. Router, Switch, Modem, etc.)** and to the **Ethernet Port** on the **Docking Station**.
5. Connect a **USB Cable** to your **USB-A Peripheral**. Connect the other end of the **USB Cable** to the **USB-A Peripheral Port** on the **Docking Station**.
6. (Optional) Repeat step 5 to add a second **USB-A Peripheral**.

To view manuals, videos, drivers, downloads, technical drawings, and more visit www.startech.com/support

Side Port

1. Connect a **K-Slot Style Locking Device** to the **Lock Slot**.

Note: Follow the manufacturer's instructions when installing your **Locking Device**.

Powering the Docking Station

1. Connect the **Universal Power Adapter** to the **DC Power Input Port** on the **Docking Station**.
2. Connect the appropriate **Power Cable (DK30C2DPPD/ DK30C2DPEP - NA/JP, ANZ or DK30C2DPPDUE/ DK30C2DPEPUE - UK, EU)** to the **Universal Power Adapter**.
3. Connect the other end of the **Universal Power Adapter** to an **AC Electrical Outlet**.

(Optional) Mounting

To install a **Mounting Bracket** (not included), fasten your **Bracket** to the **Docking Station** using four **M3 0.5 Pitch Screws**. The **Screw** length must be the thickness of the **Bracket** plus 2-4 mm.

Operation

Power Button

The **Docking Station** will default to the **On** position when the **Universal Power Supply** has been connected. The **Power Button** will illuminate when the **Docking Station** is powered **On**.

To power the **Docking Station On** or **Off**: press and release the **Power Button**.

Configure Displays

Use your Windows operating system to adjust **Display Settings**. Your **Host Laptop** must support **Dual External Displays** through its **USB-C Host Port**.

Supported Video Resolutions

Resolution	Refresh Rate	Dual Display Extended	Single Display Extended
Full HD (1920x1080, 1920x1200)	60Hz	Yes	Yes
2K (2560x1440, 2560x1600)	60Hz	Yes	Yes
UHD (3840x2160)	60Hz	Yes	Yes
4K (4096x2160)	60Hz	Yes	Yes
5K (5120x2880)	60Hz	No	Yes*

*Single 5K extended **Display** requires two **DisplayPort Connections** (for 5K dual input supported **Displays**).

Warranty Information

This product is backed by a three-year warranty.

For further information on product warranty terms and conditions, please refer to www.startech.com/warranty.

Limitation of Liability

In no event shall the liability of StarTech.com Ltd. and StarTech.com USA LLP (or their officers, directors, employees or agents) for any damages (whether direct or indirect, special, punitive, incidental, consequential, or otherwise), loss of profits, loss of business, or any pecuniary loss, arising out of or related to the use of the product exceed the actual price paid for the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in this statement may not apply to you.

Hard-to-find made easy. At StarTech.com, that isn't a slogan. It's a promise.

StarTech.com is your one-stop source for every connectivity part you need. From the latest technology to legacy products — and all the parts that bridge the old and new — we can help you find the parts that connect your solutions.

We make it easy to locate the parts, and we quickly deliver them wherever they need to go. Just talk to one of our tech advisors or visit our website. You'll be connected to the products you need in no time.

Visit www.startech.com for complete information on all StarTech.com products and to access exclusive resources and time-saving tools.

StarTech.com is an ISO 9001 Registered manufacturer of connectivity and technology parts. StarTech.com was founded in 1985 and has operations in the United States, Canada, the United Kingdom and Taiwan servicing a worldwide market.

Reviews

Share your experiences using StarTech.com products, including product applications and setup, what you love about the products, and areas for improvement.

StarTech.com Ltd.

45 Artisans Cres.
London, Ontario
N5V 5E9
Canada

FR: fr.startech.com

DE: de.startech.com

StarTech.com LLP

2500 Creekside Pkwy.
Lockbourne, Ohio
43137
U.S.A.

ES: es.startech.com

NL: nl.startech.com

StarTech.com Ltd.

Unit B, Pinnacle
15 Gowerton Rd.,
Brackmills
Northampton
NN4 7BW
United Kingdom

IT: it.startech.com

JP: jp.startech.com