



QX118 Receiving Frame

User Manual

A9-6320-00 Rev. 1.1

©2020 CRU Data Security Group, LLC. ALL RIGHTS RESERVED.

This User Manual contains proprietary content of CRU Data Security Group, LLC ("CDSG") which is protected by copyright, trademark, and other intellectual property rights.

Use of this User Manual is governed by a license granted exclusively by CDSG (the "License"). Thus, except as otherwise expressly permitted by that License, no part of this User Manual may be reproduced (by photocopying or otherwise), transmitted, stored (in a database, retrieval system, or otherwise), or otherwise used through any means without the prior express written permission of CDSG. Use of the full QX118 product is subject to all of the terms and conditions of this User Manual and the above referenced License.

CRU® and SHIPS™ (collectively, the "Trademarks") are trademarks owned by CDSG and are protected under trademark law. This User Manual does not grant any user of this document any right to use any of the Trademarks.

Product Warranty

CDSG warrants this product to be free of significant defects in material and workmanship for a period of three (3) years from the original date of purchase. CDSG's warranty is nontransferable and is limited to the original purchaser.

Limitation of Liability

The warranties set forth in this agreement replace all other warranties. CDSG expressly disclaims all other warranties, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose and non-infringement of third-party rights with respect to the documentation and hardware. No CDSG dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty. In no event will CDSG or its suppliers be liable for any costs of procurement of substitute products or services, lost profits, loss of information or data, computer malfunction, or any other special, indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use any CDSG product or service, even if CDSG has been advised of the possibility of such damages. In no case shall CDSG's liability exceed the actual money paid for the products at issue. CDSG reserves the right to make modifications and additions to this product without notice or taking on additional liability.

FCC Compliance Statement: This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

In the event that you experience Radio Frequency Interference, you should take the following steps to resolve the problem:

- 1. Ensure that the case of your attached drive is grounded.
- 2. Use a data cable with RFI reducing ferrites on each end.
- 3. Use a power supply with an RFI reducing ferrite approximately 5 inches from the DC plug.
- 4. Reorient or relocate the receiving antenna.

Table of Contents

1. General Information	
1.1. Introduction	4
1.2. Package Contents	4
1.3. Safety Information	
1.4. Identifying Parts	5
1.5. LED Sehavior	
2. Setup	7
2.1. Receiving Frame Installation	7
2.2. Disable Windows Fast Startup	9
3. Operation	
3.1. SHIPS Module Installation	13
3.2. Safe SHIPS Module Removal	
4. Product Support	16
Appendix A. Table of Specifications	

1. GENERAL INFORMATION

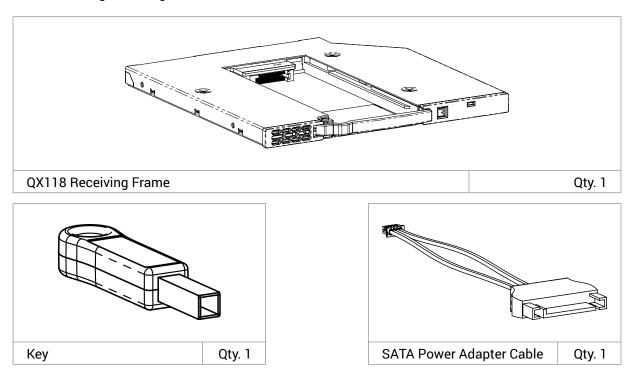
1.1. INTRODUCTION

Congratulations on the purchase of your QX118 receiving frame! The QX118 allows you to transfer massive amounts of data quickly via a SHIPS Module or SHIPS Rugged Module, which contains an M.2 NVMe SSD. The QX118 receiving frame takes full advantage of the 32 Gbps data transfer speeds available via PCIe 4.0 over an OCuLink interface and fits into a single 9mm optical drive bay. A single keylock controls physical access to the SHIPS module it holds.

This User Manual will show you how to install and properly set up the QX118 receiving frame, how to install and remove SHIPS modules, and provide other operational information you will need to get the most out of your product.

1.2. PACKAGE CONTENTS

Check the package contents to verify that you have received the items below. Please contact CRU if any items are missing or damaged.



1.3. SAFETY INFORMATION

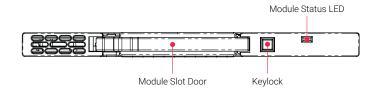
Please read the following before handling this product.

- 1. Do not drop the product, submit it to impact, or pierce it.
- The circuit boards within this product are susceptible to static electricity. Proper grounding is strongly recommended to prevent electrical damage to the product or other connected devices, including the computer host.

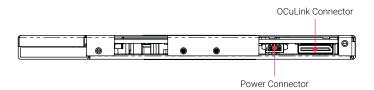
- 3. Avoid placing this product close to magnetic devices, high voltage devices, or in an area exposed to heat, flame, direct sunlight, dampness, moisture, or rain.
- 4. To avoid overheating, this product should be operated in a well-ventilated area.
- 5. Before starting any type of hardware installation, please ensure that all power switches have been turned off and all power cords have been disconnected to prevent personal injury and damage to the hardware.
- 6. A damaged cable or device may malfunction and/or overheat and become a fire hazard.

1.4. IDENTIFYING PARTS

Front



Rear



1.5. LED BEHAVIOR

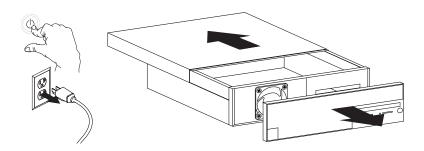
LED Name	Color	State	Description
Module Status	Green	Solid	The SHIPS module inside the slot is powered on.
		Flickering	The module inside the slot is being accessed by your computer.
	Amber	Solid	The SHIPS module inside the slot is powered on, but the module is at risk of data throttling due to high temperatures.
		Flickering	The module inside the slot is being accessed by your computer, but the module is at risk of data throttling due to high temperatures.
	Red	Solid	The fan inside of the QX118 has failed. Contact Technical Support for a replacement.

LED Name	Color	State	Description
		Flickering	The module inside the slot is being accessed by your computer, but the inside the QX118 has failed. Contact Technical Support for a replacement.

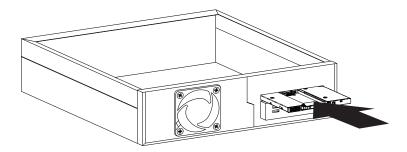
2. SETUP

2.1. RECEIVING FRAME INSTALLATION

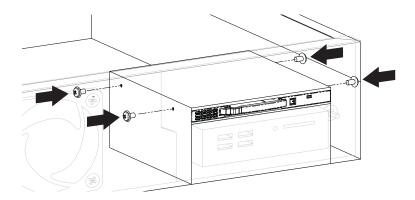
1. Turn off your computer. Disconnect the power cord, and remove the computer cover.



2. Slide the QX118 receiving frame into a vacant 9mm or 9.5mm optical drive bay.



3. If necessary, secure the QX118 to the drive bay with M2 screws of your own.

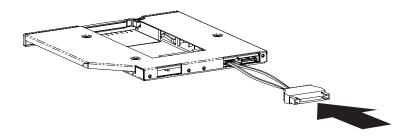




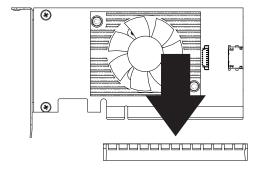
IMPORTANT

If you are installing the QX118 into a 9.5mm optical drive bay, please note that the forward screw holes on the QX118 will not line up with the screw holes on a 9.5mm bay, but the rear screw holes will.

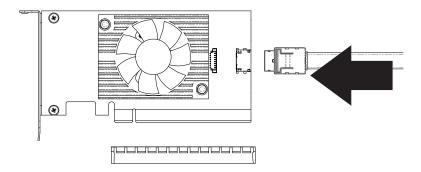
4. Connect the included SATA power adapter cable to the rear of the QX118. Then connect SATA power from your computer to the adapter cable.



5. If necessary, install a host bus adapter card (HBA) with at least one (1) OCuLink port into your computer. Refer to the HBA's user manual for installation instructions.



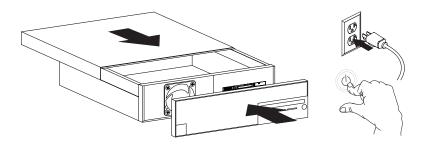
6. Connect an OCuLink SFF-8611 cable (sold separately) to your HBA.



7. Connect the other end of the OCuLink cable to the OCuLink port on the rear of the QX118.



8. Replace the computer cover, reconnect the power cord, and turn on your computer.





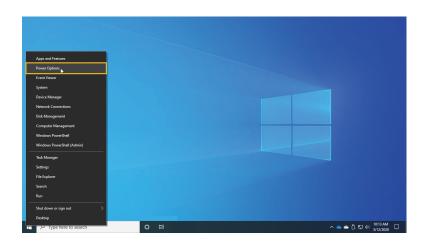
NOTE

Compatible adapter cards and cables are available for purchase on the QX118 product page at cru-inc.com.

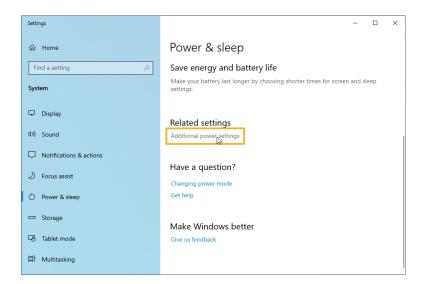
2.2. DISABLE WINDOWS FAST STARTUP

"Fast startup" must be disabled in Windows 10 and Windows 8.1 to ensure that data from the QX118 is read properly. Here are the instructions for how to do so with Windows 10.

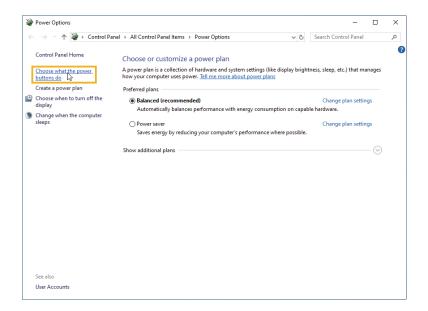
1. Right click on the **Start Button** and select **Power Options**.



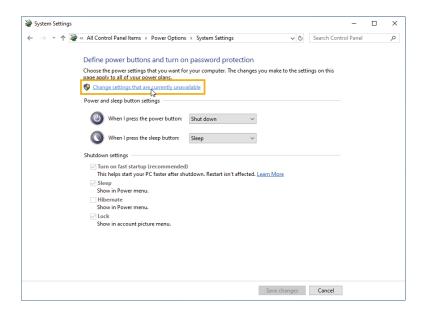
2. Under Related Power Settings in the right column, select Additional power settings.



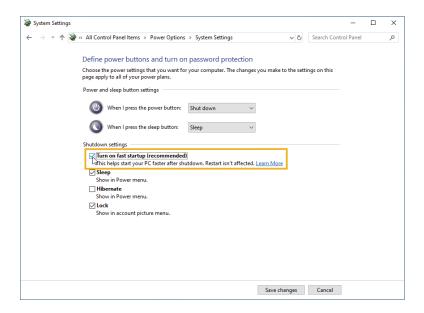
3. On the left column of the new window, select **Choose what the power buttons do**.



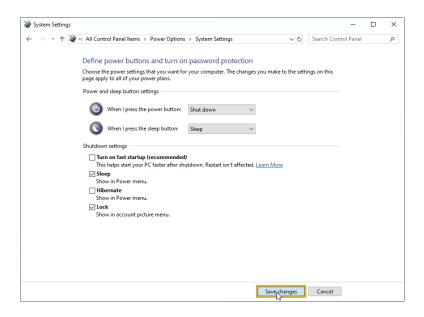
4. Select Change settings that are currently unavailable.



5. Uncheck Turn on fast startup (recommended).



6. Click the Save changes button.



3. OPERATION

3.1. SHIPS MODULE INSTALLATION



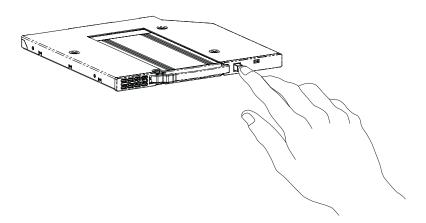
CAUTION

If hot swapping is not available, then failure to turn off your computer before removing or installing a SHIPS module may result in data loss.

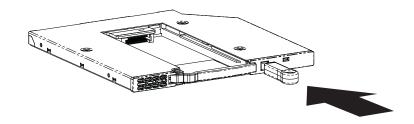
CRU has designed the QX118 to support hot swapping. However, your entire system must support hot swapping, including your motherboard, BIOS/UEFI, CPU, operating system, and host bus adapter. CRU sells hot-swap-capable HBAs and cables to help simplify your installation needs. They are available on the QX118 product page at cru-inc.com.

- 1. Power off your computer. If you have hot swapping capability, then you may ignore this step.
- 2. Unlock the module slot door.

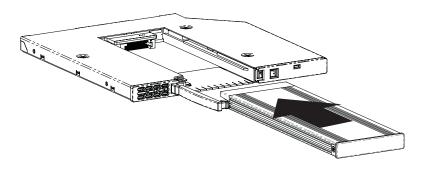
If you have the Push-Button Version: Push the button located on the right side of the QX118 to release the module slot door. Then move the door out of the way.



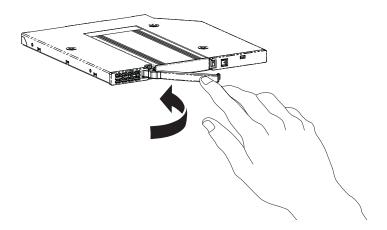
If you have the Lock Version: Firmly place the included key into the square keyhole on the right side of the QX118 to release the module slot door. Then move the door out of the way.



3. Orient a SHIPS Module or SHIPS Rugged Module so that its pins are downward and facing the QX118. Insert it into the open slot on the QX118 receiving frame.



4. Close the module slot door. It will snap into place. The module will automatically power on when the computer is turned on.



5. Power on the computer if it is powered off.

3.2. SAFE SHIPS MODULE REMOVAL



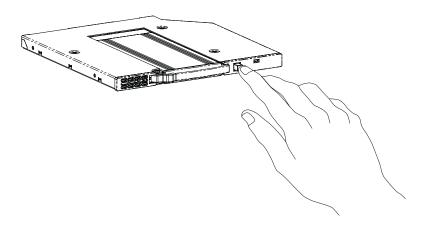
CAUTION

If hot swapping is not available, then failure to turn off your computer before removing or installing a SHIPS module may result in data loss.

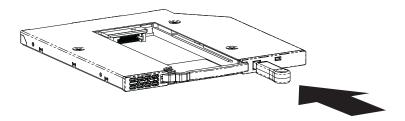
CRU has designed the QX118 to support hot swapping. However, your entire system must support hot swapping, including your motherboard, BIOS/UEFI, CPU, operating system, and host bus adapter. CRU sells hot-swap-capable HBAs and cables to help simplify your installation needs. They are available on the QX118 product page at cru-inc.com.

- 1. Power off your computer. If you have hot swapping capability, then you do not need to turn the computer off, but you must make sure that data on the module you wish to remove is not being accessed by your computer.
- 2. Unlock the module slot door.

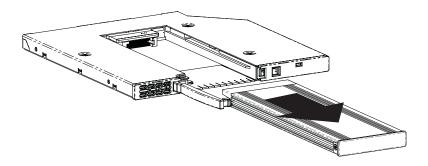
If you have the Push-Button Version: Push the button located on the right side of the QX118 to release the module slot door. Then move the door out of the way.



If you have the Lock Version: Firmly place the included key into the square keyhole on the right side of the QX118 to release the module slot door. Then move the door out of the way.



3. Remove the module from the receiving frame.



4. PRODUCT SUPPORT

Your investment in CRU products is backed up by our free technical support for the lifetime of the product. Contact us through our website, cru-inc.com/support or call us at 1-800-260-9800 or +1-360-816-1800.

APPENDIX A. TABLE OF SPECIFICATIONS

Product Name	QX118		
QX118 Interface Types & Speeds	OCuLink SFF-8612: up to ~32 Gbps (32 GT/s)		
Host Bus Interface	PCle 3.1		
Supported Storage Media	One (1) CRU SHIPS Module or SHIPS Rugged Module ¹		
Data Connectors	One (1) OCuLink SFF-8612 connector ²		
Power Connectors	One (1) four-pin optical power connector		
Form Factor	9mm optical drive bay (USM Slim)		
Torque	M2x3 or M2x5 screws: 2.2 inch-pounds max		
Fans	One (1) variable speed fan (controlled by drive temp)		
Modern Standby Support	No		
Supported Operating Systems	 Windows 11, 10, and 8.1 Windows Server 2022, 2019, 2016, and 2012 product families Red Hat Enterprise Linux and Ubuntu LTS 		
Weight	167.82 g		
Dimensions	Width: 128.0 mmLength: 128.7 mmHeight: 9.0 mm		
Compliance	 EMI Standard: FCC Part 15 Class B EMC Standard: EN55024, EN55032 CE, RoHS, RCM The QX118 with its supporting accessories have been tested to be PCIe Gen3 compliant per the Add in Card criteria of the PCIe Specification 3.1. 		

¹Each CRU SHIPS Module ships with an M.2 NVMe SSD preinstalled. Documentation for the SHIPS module is provided in the SHIPS Documentation, available by request.

²OCuLink SFF-8612 connectors require an OCuLink SFF-8611 cable to mate

