Agile Leadership

- Power & authority delegated to the lowest level
- Tap into the creative nuclear power of team's talent
- Coaching, communication, and relationships key skills

Personal

- Don't Be a Know-it-All
- Be Open & Willing to Learn
- Treat People Respectfully
- Be Gracious, Humble, & Kind
- Listen & Be Slow-to-Speak
- Be Patient & Longsuffering
- Be Objective & Dispassionate
- Don't Micromanage & Direct
- Exhibit Maturity & Composure
- Don't Escalate or Exacerbate
- Don't Gossip or be Negative
- Delegate, Empower, & Trust
- Gently Coach, Guide, & Lead

Project

- Customer Communication
- Product Visioning
- Distribution Strategy
- Team Development
- Standards & Practices
- Telecom Infrastructure
- Development Tools
- High-Context Meetings
- Coordination & Governance
- F2F Communications
- Consensus Based Decisions
- Performance Management
- Personal Development

Enterprise

- Business Value vs. Scope
- Interactions vs. Contracts
- Relationship vs. Regulation
- Conversation vs. Negotiation
- Consensus vs. Dictatorship
- Collaboration vs. Control
- Openness vs. Adversarialism
- Exploration vs. Planning
- Incremental vs. All Inclusive
- Entrepreneurial vs. Managerial
- Creativity vs. Constraints
- Satisfaction vs. Compliance
- Quality vs. Quantity