# Agile Soft Metrics & Measures

- People-centric way to create innovative solutions
- Product-centric alternative to documents/process
- □ Market-centric model to maximize business value



#### **Customer Collaboration**

- Frequent comm.
- Close proximity
- Regular meetings
- Multiple comm. channels
- Frequent feedback
- Relationship strength



#### **Contracts**

- Contract compliance
- Contract deliverables
- Contract change orders



- Leadership
- Boundaries
- Empowerment
- Competence
- Structure
- Manageability/Motivation



## **Processes**

- Lifecycle complianceProcess Maturity Level
- Regulatory compliance



- Clear objectives
- Small/feasible scope
- Acceptance criteria
- Timeboxed iterations
- Valid operational results
- Regular cadence/intervals



### **Documentation**

- Document deliveries
- Document comments
- Document compliance

## **Responding to Change**

- Org. flexibility
- Mgt. flexibility
- Process flexibility
- System flexibility
- Téchnology flexibility
- Infrastructure flexibility



## **Project Plans**

- Cost Compliance
- Scope Compliance
- Schedule Compliance



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