



# COLLEGE KNOWLEDGE

*a family guide to*  
**WEST VIRGINIA  
UNIVERSITY**



Ready to dive into the NSO  
experience and become a  
campus expert? Scan me.

*Let's Go.*

[go.wvu.edu/NSO2024](https://go.wvu.edu/NSO2024)

## WELCOME, MOUNTAINEER PARENTS!

I am so pleased that your student is joining our University family.

Creating a high-quality educational and living experience for students will always be our first priority. And their well-being and progress toward success will always be our primary concern.

Like your student, you are an important part of the Mountaineer community. Working as partners, we will support, nurture and inspire your student to discover their purpose and fulfill their potential.

The information here will help you launch your student and prepare them for the opportunities awaiting, from unique academic experiences to enriching recreational options to services that provide extra help when they need it.

I look forward to welcoming both you and your student to campus. Together, we will journey toward a bright future, with your student's success our unwavering goal.

*Let's go!*



**E. Gordon Gee**  
President, West Virginia University

# USE THIS AS YOUR BRIDGE

## TO THE WVU EXPERIENCE.

**NEW STUDENT ORIENTATION (NSO) IS YOUR OFFICIAL ENTRY POINT INTO THE WVU FAMILY. HERE, YOU'LL LEARN HOW TO PREPARE YOUR STUDENT FOR MOVE-IN DAY, WELCOME WEEK AND EVERYTHING THAT COMES AFTER.**

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*Take the next step →*

# Your Support network.

**JUST A HANDFUL OF PEOPLE WHO WORK HARD EVERY DAY TO MAKE SURE YOUR STUDENT SUCCEEDS:**



**E. Gordon Gee** | President, WVU



**Maryanne Reed** | Provost



**Corey Farris** | Dean of Students



**Lisa Hanselman** | Director, MPC

## AT WVU, STUDENTS COME FIRST.

We created this guide to give you the most essential information you need to help your student get the most out of their college journey — starting today, at New Student Orientation.

As a Mountaineer family, your first and best resource (and your first stop for any questions) is always the Mountaineer Parents Club (MPC), a community of WVU experts and other families who are just as passionate about student success as you are. We can connect you with everything on campus — academics, housing, wellness, career outcomes — and help you stay informed.

Remember, today is just the beginning. We can't wait to see what you and your student accomplish over the next four years — and beyond.

Let's get started.

**parentsclub.wvu.edu**

**304-293-2506**

**ParentsClub@mail.wvu.edu**

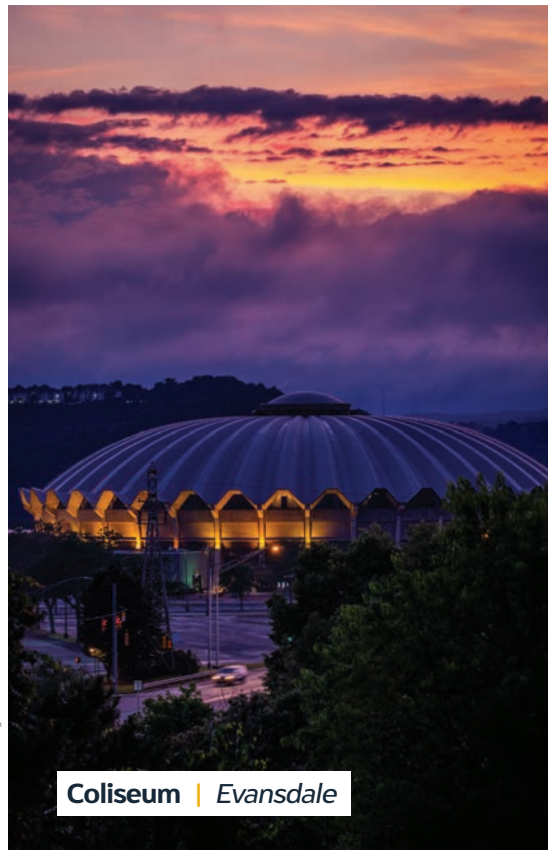
## JOIN THE CLUB.

### WHY JOIN THE MOUNTAINEER PARENTS CLUB (MPC)?

No membership fee (and no homework); 20,000 members to network with (so many shoulders to cry on); events and newsletters keep you connected; a resource to ask all your questions (no issue is too big, too small or too weird). Sign up at **parentsclub.wvu.edu**.

Don't forget to join the *Official Families of the Class of 2028 Facebook page* and/or the *Official Families of WVU Students Group*.





Coliseum | Evansdale



Evansdale Crossing | Evansdale

## ORIENTATION IS ALL ABOUT YOU AND YOUR STUDENT.

This is your moment to get excited about (and prepare for) what the next few years will bring.

At NSO, you'll meet new people and generate a million new questions. But don't worry. That's what today is all about. And we're here to help.



Mountainlair | Downtown

# The NSO rundown.

**7:30-8:25 a.m.**

### CHECK-IN, QUICK BREAKFAST

Check in for NSO in the Vandalia Lounge on the first floor of the Mountainlair. Breakfast will be available for all attendees.

**8:30-9:10 a.m.**

### WELCOME AND EVENT OVERVIEW

A special guest will welcome you to campus, and our NSO staff will help you understand the schedule of the day.

**9:10-10:30 a.m.**

### STUDENT ACTIVITY AND STRENGTHS 101

Students will have the opportunity to meet with other incoming students, and they will explore their top 5 Strengths and how to use them.

**9:10-10:30 a.m.**

### LET'S GET REAL

A conversation with Corey Farris, Dean of Students, and Lisa Hanselman, Director of the Mountaineer Parents Club. Learn important info you need to know as a parent or family member of a WVU-bound student!

**10:30-10:45 a.m.**

### BREAK

**10:45-11:15 a.m.**

### COST, PAYMENT AND AID

This is your chance to learn more about funding your student's future.

**11:00 a.m.-4:00 p.m.**

### PARENT LOUNGE

The Shenandoah Room is available as a quiet place to relax, check in with work or home and to mingle with other families and staff members.

**11:30 a.m.-12:15 p.m.**

### ACADEMIC BREAK-OUTS

Everyone will hear how students can be successful on campus and in their major.

**12:15-1:45 p.m.**

### LUNCH AND INFO FAIR

Lunch is on us! Dine at any of the eateries in the Mountainlair with your meal tickets. An information fair will also be available to explore on the first floor.

**1:45-2:45 p.m.**

### LIFE AS A MOUNTAINEER

Discover exactly what to expect when moving in, how to get involved (and stay involved) and even some of our traditions to get your student ready for the fall.

**2:45-4:50 p.m.**

### EXPLORE CAMPUS

Explore at your own pace! Find your student's residence hall, classrooms and prepare for day one.

■ Students and Families ■ Students Only ■ Families Only

All events held at the Mountainlair unless otherwise indicated.

# Advising!

# Scheduling classes.

**Their adviser is a kind and supportive WVU expert** who will make sure your student is registered for all the classes they need. Your student will have regular meetings every semester with their adviser (also a great resource to discuss career goals as their academic career progresses).

**PLEASE NOTE:** An academic adviser can't answer questions about financial aid, scholarship GPA requirements, etc. Contact the WVU HUB for anything related to funding. [hub.wvu.edu](http://hub.wvu.edu)



## WHAT HAPPENS DURING ADVISING?

Students may have already scheduled their fall classes. If not, students will work closely, and virtually, with their academic advisor prior to classes starting in August. Advisors help students plan their fall schedule, including General Education Foundations (or GEF, aka core courses) and the core courses for their major (3-12 credits). This can only be changed in specific circumstances (ROTC, Marching Band, etc.)

**We don't recommend parents attend advising.** Be supportive, but let your student take the lead.

## THINGS TO REMEMBER

- ✓ Students wanting to change their major after meeting with their adviser should email their adviser to get the process started.
- ✓ If your student is undecided or unsure about their major, it's no problem! We make it our mission to help your student find their purpose. Scan the **QR code on the cover** to learn more.
- ✓ If your student completed AP, IB or dual enrollment coursework, they need to submit an official score report or transcript before their appointment. Students may email an official PDF of the AP or IB transcript to [wvuadmissions@mail.wvu.edu](mailto:wvuadmissions@mail.wvu.edu) or ask the testing center to submit the score report.
- ✓ If your student says they have a **"hold" on their account**, it's OK. All incoming first-time students have an Orientation hold on their account. It is lifted within three days of completing the NSO modules and will be replaced with an advising hold until after they meet with their adviser.

## WORLD LANGUAGES PLACEMENT EXAM

Students seeking to take courses in a foreign language (Arabic, Chinese, French or Spanish) can take an online placement exam. Scan the **QR code on the cover** for more.

## EXPERIENCE EXTENDS OUTSIDE THE CLASSROOM

At WVU, what your student learns outside of the classroom is just as important as what they learn during class. Project 168 is a way to formally recognize this and provide a (free) credential for extracurricular effort. [project168.wvu.edu](http://project168.wvu.edu)

**HEADS UP:** College comes with a lot of lingo. Check out pg. 22 for a handy breakdown of common WVU terms, abbreviations and acronyms and their definitions.

# YEARLY ADVISING CHART

A QUICK BREAKDOWN OF WHAT YOUR STUDENT SHOULD DO EACH YEAR.

### EVERY YEAR

- Visit [careerservices.wvu.edu](http://careerservices.wvu.edu) to learn how they can help you (like creating a résumé).

### FRESHMAN YEAR

- Review DegreeWorks
  - Learn the rules at [catalog.wvu.edu](http://catalog.wvu.edu)
  - Research majors and minors
  - Research your next classes
- Work with your adviser:**
- Ask about opportunities in your major
  - Ask about mentors and/or job shadowing

### SOPHOMORE YEAR

- Review DegreeWorks
  - Review your major progress
  - Research your next classes
- Work with your adviser:**
- Ask about internships, job shadowing, study abroad and research opportunities
  - Talk about possible career paths

### JUNIOR YEAR

- Review DegreeWorks
  - Check your progress toward graduation
  - Research your next classes
- Work with your adviser:**
- Discuss job materials and developing relevant experience
  - Discuss a plan to ensure all graduation requirements are being met
  - Create a bucket list for your last year

### SENIOR YEAR

- Review DegreeWorks
  - Review your remaining requirements
  - Research your last classes
- Work with your adviser:**
- Discuss your career plans
  - Complete exit interviews, apply for graduation and complete your classes

# Things to know.

## HEALTH AND SAFETY 101

We will support your student **mentally and physically** throughout the journey ahead. Here are a few resources and things to keep in mind:

### ACCESSIBILITY SERVICES

If your student has a disability, they can receive accommodations. Register this summer.

[accessibilityservices.wvu.edu](https://accessibilityservices.wvu.edu)

### COLLEGIATE RECOVERY PROGRAM

This program provides students in recovery from a substance use or other mental health disorder with the support and resources they need to thrive on campus. [recovery.wvu.edu](https://recovery.wvu.edu)

### STUDENT INSURANCE

All WVU students must have health insurance — those on another plan must opt out by completing the waiver by August 1, 2024 (see [studentinsurance.wvu.edu](https://studentinsurance.wvu.edu)). Students without a waiver will be enrolled in the WVU Aetna plan (costs assessed to their account).

### WVU ALERT, UNIVERSITY POLICE, LIVESAFE APP

✓ WVU Alert sends messages via email, text and social (@WVUAlert on Twitter) about imminent threats in the campus community. Sign up at [alert.wvu.edu](https://alert.wvu.edu).

✓ WVU has one of the largest and most professional police organizations in West Virginia [police.wvu.edu](https://police.wvu.edu) or **304-293-3136** (24/7 communications center).

✓ Share info and safety concerns with WVU police (anonymously), see a map of recent incidents, walk your student home virtually and more with the **LiveSafe App**. [police.wvu.edu/campus-safety](https://police.wvu.edu/campus-safety)

## STUDENT HEALTH, MENTAL HEALTH AND WELLNESS

Located in the Health and Education Building, the Carruth Center provides a range of confidential counseling and assists in confidential counseling services and coordinating longer term or specialized care. [carruth.wvu.edu](https://carruth.wvu.edu) or **304-293-4431**

In the same building, Student Health Provides primary care, immunizations, vaccinations, allergy injections, women's health, pregnancy testing and more.

Learn more about student health on pg. 18.



# more Things to know.

## FINANCIAL AID AND FUNDING 101

We believe a college **education should open doors, not break the bank.**

Keep these essential resources and tips on hand for the next four years (and beyond).



### FINANCIAL AID

WVU offers scholarships, grants, loans and employment. Need and eligibility (which make up a financial aid offer) are determined by the Free Application for Federal Student Aid (FAFSA). Eligible students are offered the maximum aid available after considering external sources (Federal Pell Grant, state grants, non-WVU scholarships, etc.). Some aid is first-come, first-served, so have your student submit their FAFSA ASAP each year! The Priority deadline is typically March 1 (WVU has no priority FAFSA deadline for 2024–25). The earlier the better! Haven't done the FAFSA for 2024–25 yet? It's not too late! Find help at [financialaid.wvu.edu/applying-for-aid/fafsa](https://financialaid.wvu.edu/applying-for-aid/fafsa).

### STUDENT EMPLOYMENT

Real-world experience is a great résumé builder! We can help students find part-time employment, on- and off-campus jobs and Federal Work-Study ([studentemployment.wvu.edu](https://studentemployment.wvu.edu)). The Research Apprenticeship Program also welcomes students. [go.wvu.edu/apprenticeships](https://go.wvu.edu/apprenticeships)

### MONTHLY PAYMENT PLAN !!

We offer a monthly tuition payment plan through WVU MyAccount. You'll get: more time to pay and smaller payments (if you sign up early), no high interest rates and convenience (manage your account and make payments online).

[studentaccounts.wvu.edu/payment/tuition-payment-plan](https://studentaccounts.wvu.edu/payment/tuition-payment-plan)

### REFUNDS AND TUITION REFUND INSURANCE

If your financial aid and/or payments are more than your institutional charges, you will be refunded the difference. Hint: Add a bank account (eRefund) to get your student's refund faster. [studentaccounts.wvu.edu/refunds](https://studentaccounts.wvu.edu/refunds).

Optional Tuition Refund Insurance (through GradGuard) helps refund tuition, fees and housing and food charges if your student is unable to complete the semester due to a covered medical reason. Get more info by scanning the [QR code on the cover](#).

### TAXES

Any gift aid (scholarships, fellowships, grants, etc.) received in excess of tuition, fees and required books and supplies, is taxable. Tax forms are mailed annually by the IRS deadline. Need a new tax form or 1098-T for a prior year? See [taxservices.wvu.edu](https://taxservices.wvu.edu) for more information.

Mon River Rail Trail



### QUESTIONS?

The WVU Hub is your one-stop-place for answers about all things funding.

1. Go to [hub.wvu.edu](https://hub.wvu.edu) and click on Submit Online Request/Ticket from the top list.
2. Choose Public Inquiry Submission from the Services list.
3. Click on the blue Submit a Ticket button in the top right.
4. Fill out the form, and hit the blue Request button on the bottom of your screen.

Visit [hub.wvu.edu](https://hub.wvu.edu) for helpful videos.

# Home away from home.

## HELP YOUR STUDENT SETTLE IN FROM DAY ONE.

### ADD MOUNTIE BOUNTY FOR PEACE OF MIND

This is a prepaid debit plan that lets you or your student add money to their Mountaineer Card for everything from laundry to printing, copying to vending machines, library fees to WVU Bookstore purchases. Many off-campus merchants (like restaurants) also accept it, and amounts are transferable from semester to semester. Add funds to your student's Mountie Bounty at [wvucard.wvu.edu](http://wvucard.wvu.edu)

### RENT A MICROFRIDGE

Help your student rent a combo microwave/refrigerator (the only accepted version at WVU) for all their snacking needs. Order by August 1, and it will be waiting in your student's room. **NOTE: only one MicroFridge per room;** students may bring one additional mini-refrigerator. [bit.ly/MicroFridge](http://bit.ly/MicroFridge)

### GET TO KNOW OUR RESIDENCE HALL STAFF

Your student will interact with our supportive residence hall experts daily. **Residence life specialists** are professional educators who live in each hall to support residents. **Resident assistants** are live-in student leaders and mentors for residents. **Night staff** assist live-in staff — securing halls and responding to student needs, policy concerns and emergencies. Contact the residence life specialist for any hall with your questions at [go.wvu.edu/residencelivespecialists](http://go.wvu.edu/residencelivespecialists).

### SEND SOME LOVE ACROSS THE MILES

You can't send a long-distance hug. But you can send your student treats, care packages and more:

- ✓ **Treats from WVU Dining:** WVU Dining can deliver cookie tins, pepperoni rolls and jumbo cupcakes to their residence hall room. Order 72 hours in advance. [diningservices.wvu.edu/hugs-from-home](http://diningservices.wvu.edu/hugs-from-home)
- ✓ **Care Packages:** There's no better way to show how much you miss them than a carefully chosen WVU care package for everything from finals week to birthdays. [go.wvu.edu/housing-services](http://go.wvu.edu/housing-services)
- ✓ **Snail Mail:** We have detailed instructions for how to send snail mail (cards, packages from home, etc.) to each residence hall at [housing.wvu.edu/current-residents/resident-resources/mail](http://housing.wvu.edu/current-residents/resident-resources/mail)
- ✓ **How Your Student Picks Up Their Packages:** Students can access their mailbox anytime, are notified by email or a slip in their mailbox when they receive a package and can pick up it up at designated locations Monday-Friday. Times vary by hall, and **they need to show an ID to claim their packages.**



## MAKE IT FEEL LIKE HOME.

The WVU Residence Hall Association has partnered with vendors to help students create their home away from home in our residence halls. Visit the **QR code on the cover** and start shopping for everything from linens to decor (and find a list of what to bring). Order soon, and your student can find their items in their room when they arrive on move-in day.



# Quick focus.

## YOUR STUDENT'S ACADEMIC JOURNEY.

Learn about everything from renting textbooks to understanding what it means to attend an **R1 institution** (hint: it's pretty amazing).

### WHAT DOES IT MEAN TO ATTEND AN R1 INSTITUTION?

WVU is classified as an R1 research institution. We're one of only 146 universities in the U.S. in this elite category (alongside Harvard, Yale, Columbia and Johns Hopkins). **Being R1 means the best faculty and students want to be here.** Your student can work with incredible researchers and teachers, and their degree will be respected. The Office of Undergraduate Research can help connect students, in any major, with faculty members to conduct real research. [undergraduateresearch.wvu.edu](http://undergraduateresearch.wvu.edu)

### WHEN DO STUDENTS TAKE CLASSES?

WVU has fall and spring semesters. We also offer courses in summer; winter intersession (earn up to five credits in only three weeks); and Maymester, a pre-summer, online, three-week accelerated learning option.

### \* WHERE CAN WE FIND ACADEMIC SUPPORT?

Your student can always find help here. We have: free tutoring, resource centers that focus on a topic (the Writing Studio, Chemistry Learning Center and Math Learning Center), personal success coaches (learn about time management, note-taking, reading and study skills), peer and faculty/staff mentors.

[studentsuccess.wvu.edu](http://studentsuccess.wvu.edu)

We also created an entire Purpose Center devoted to helping your student discover their strengths and lead a purposeful life (the first of its kind on any college campus) [purpose.wvu.edu](http://purpose.wvu.edu). First-generation college students can find specialized support at [studentsuccess.wvu.edu/programs/first-generation](http://studentsuccess.wvu.edu/programs/first-generation).

We also have a pre-health development office devoted to students preparing for health-related careers (medicine, pharmacy, nursing and more). [prehealth.wvu.edu](http://prehealth.wvu.edu)

**PLEASE NOTE:** You will not have access to your student's grade report unless they grant you access to their WVU records at [parent-guest.portal.wvu.edu](http://parent-guest.portal.wvu.edu).

## HOW DOES MY STUDENT RENT/BUY TEXTBOOKS?

The WVU Barnes & Noble Bookstores are our official bookstores. There are four locations: Mountainlair, Evansdale Crossing, Health Sciences and the College of Law. The WVU Bookstores carry all required course materials for all WVU classes. They sell new and used textbooks, digital textbooks, rent textbooks and offer officially licensed WVU clothing and gifts.

[wvu.bncollege.com](http://wvu.bncollege.com)

## WVU BOOKSTORE DETAILS (HOW TO ORDER BOOKS)



# Quick focus. *pt 2*

## TECHNOLOGY ON CAMPUS

Let us help you and your student get (and stay) connected. Contact Information Technology Services for help. 304-293-4444; ITSHelp@mail.wvu.edu; [it.wvu.edu/help](https://it.wvu.edu/help)

### COMPUTERS, PRINTERS AND WI-FI

Before your student buys a computer, check with their college/school to see if their major has computer and software requirements. Recommended hardware specifications are at [it.wvu.edu/services/student-resources](https://it.wvu.edu/services/student-resources), along with directions on setting up their computer in a residence hall, using Wi-Fi, on-campus printing and how students can get free or discounted software.



Reynolds Hall | Downtown

### PARENT-GUEST PORTAL

Information that is protected from disclosure under the Family Educational Rights and Privacy Act (FERPA) is maintained in a secure online environment. This data includes grades, financial aid details and student account/billing information. FERPA gives students the right to restrict what a parent or guest can see and to revoke access at any time.

Have your student set up a proxy account for you (if they choose) to access this information and to make payments.

[parent-guest.portal.wvu.edu](https://parent-guest.portal.wvu.edu)

### MYACCOUNT PORTAL

To view charges and pay bills online, your student must grant you access to the WVU MyAccount Portal.

[studentaccounts.wvu.edu/tutorials](https://studentaccounts.wvu.edu/tutorials)

### WVU LOGIN

The WVU Login is the combination of a unique username and password that lets students access WVU systems. If your student forgets their password, they can reset it at [login.wvu.edu](https://login.wvu.edu) or call 304-293-4444.

Login accounts are for students only. Parents should never use a student's username and password. This is a policy violation and could cause your student problems with Portal, eCampus, email and other systems.

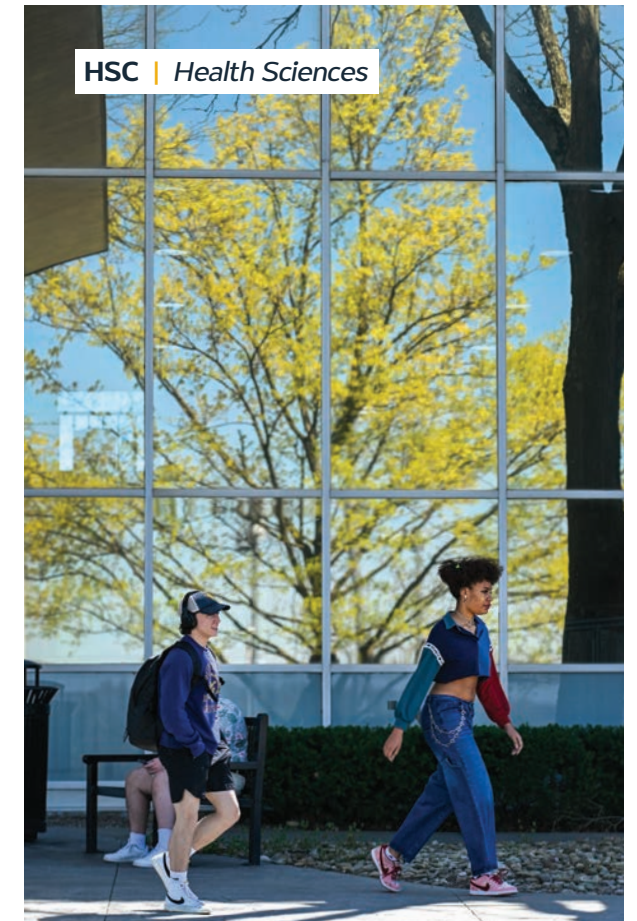
### TWO-FACTOR AUTHENTICATION

Students must set up Duo two-factor authentication (which keeps their account information secure). It asks them to prove who they are in two ways — with something they know (login password) and something they have (the Duo Mobile smartphone app or a display token available at the WVU Barnes & Noble Bookstores). Parents, please remember, this is only for your student's use. **Activation**

**opens on July 16.**

[wvu.edu/faq/what-is-two-factor-authentication](https://wvu.edu/faq/what-is-two-factor-authentication)

HSC | Health Sciences



# Feel *and learn* well.

## YOUR QUICK GUIDE TO STUDENT HEALTH AND WELLNESS AT WVU.

We believe wellness is the foundation to a successful college experience. WVU Student Health Services (SHS), **in partnership with WVU Medicine** (the state's largest health system), will be your go-to resource for all things student healthcare. Convenience, expert providers and an easy-to-find location across from the Student Rec Center combine to form your world-class healthcare team.

### NEED TO KNOW

- ✓ SHS offers wellness visits, vaccinations, X-rays, lab services, telemedicine, referrals and more.
- ✓ Walk-ins are encouraged, but appointments are requested for some services.
- ✓ Most commercial insurances are accepted with a **co-pay** due at the time of service. A self-pay option is available with a deposit at the time of service, and Mountie Bounty is accepted.
- ✓ Download the WVU Medicine app (find a handy link through the **QR code on the front cover**) for status updates on a on a patient who is a family member, to receive text alerts for appointments or to check wait time.
- ✓ Find clinic hours and more **health.wvu.edu/student-health**.

### HOW TO REGISTER

New students can register for WVU Student Health Services online. Follow the link through the **QR code on the front cover**.

### WELL-BEING TOOL KIT

Is your student ready to reach their highest potential and live a life of purpose, starting at WVU? Your student can find resources on everything from stress and sleep to nutrition and relationships to substance misuse and mental health in one location. Scan the **QR code on the front cover** to access the Wheel of Well-Being plus other WVU resources.

**NEW STUDENTS:** Watch for announcements about future programs and activities, including an online assessment tool that guides individuals in creating a personalized path to well-being.



# Complete timeline.

## ASAP

- Have your student set up a proxy account for you (if they choose), so you can access their records and financial aid details. [parent-guest.portal.wvu.edu](https://parent-guest.portal.wvu.edu)
- For billing access, they need to grant access to WVU MyAccount. [studentaccounts.wvu.edu](https://studentaccounts.wvu.edu)

## EVERY DAY

- Remind your student to check their MIX email daily (**VERY important**).

## EVERY YEAR

- Submit the FAFSA.
- Choose a monthly tuition payment plan.
- Rent/buy textbooks.
- Fill out the student insurance waiver or sign up for the WVU Aetna plan.

## STAY ON TRACK.

Use this timeline as a quick reference. Can't find something or have a question? For more information, visit [go.wvu.edu/timeline](https://go.wvu.edu/timeline).

## MAY - JULY

- Complete all NSO steps (ALEKS math assessment, online modules, professional advising appointment).
- Enroll in a monthly tuition payment plan (opens when semester charges are available). [go.wvu.edu/payment-plan](https://go.wvu.edu/payment-plan)

## SUMMER

- Mountaineer Parents Club local chapters host Summer Send-Offs to get our WVU families together before Move-In Day. **!!**

## JUNE

- Students living in residence halls are required to purchase a dining plan. You will be enrolled automatically if you do not choose one by June 28. [dining-services.wvu.edu/dining-plans](https://dining-services.wvu.edu/dining-plans)

## JUNE - JULY

- New Student Orientation takes place.
- Be sure your student has sent us their final high school transcript and any Advanced Placement or Dual Enrollment credits:

WVU Hub  
62 Morrill Way  
Morgantown, WV 26506  
[scanning@mail.wvu.edu](mailto:scanning@mail.wvu.edu)

- Download the free LiveSafe app (and have your student download it, too). [police.wvu.edu/campus-safety](https://police.wvu.edu/campus-safety)

## JULY

- Fall charges** are posted the first week of July.
- Your student should also complete our Blue to Gold Financial Wellness Program. [financialwellness.wvu.edu](https://financialwellness.wvu.edu)
- Have your student contact their roommate to discuss what each of them will bring to furnish their space. Refer to [go.wvu.edu/things-to-bring](https://go.wvu.edu/things-to-bring).
- Set Up Duo. Duo two-factor authentication helps protect your student's account. After your student registers for classes, they will be prompted to set it up. They can download the free Duo Mobile app on their phone or can purchase a Duo display token at any WVU Barnes & Noble bookstore (subject to availability).

## LATE SUMMER

- Explore parking and transportation options and make a plan.
- Your student should go to [wvuengage.wvu.edu](https://wvuengage.wvu.edu) to see our hundreds of student orgs and clubs.
- Project 168 formally recognizes and provides credit for extracurricular activities. [project168.wvu.edu](https://project168.wvu.edu)

## AUGUST

- August 1:** Deadline to pay fall 2024 **tuition bills**. [studentaccounts.wvu.edu/payment](https://studentaccounts.wvu.edu/payment)
- August 1:** Deadline to complete the student health and insurance waiver and submit immunization info. All WVU students are required to have health insurance. [go.wvu.edu/studenthealth-insurance](https://go.wvu.edu/studenthealth-insurance)
- Review our what-to-bring and what-to-leave-home lists when helping your student pack.
- Enrolled students are automatically signed up for WVU Alerts (texts and emails about campus emergencies). Encourage your student to enroll you as well! [alert.wvu.edu](https://alert.wvu.edu)
- August 15-17: Residence hall move-in.**
- Remind your student to attend Welcome Week — a week of great food, live music, events (they will pose for their first photo as the class of 2028 on Mountaineer Field) and nonstop fun (a great time for them to meet new people and make friends).
- August 21:** First day of class!

Stay on track!

# Know the lingo.

## BE IN THE KNOW.

We admit there's a lot to remember (and a lot of acronyms).

Here's a quick reference for you to keep handy.

### ADVISING AND ACADEMICS

#### ACADEMIC ADVISER

Works with your student on scheduling their classes and meeting requirements for their major.

#### ACADEMIC CATALOG

Contains course offerings, academic programs and requirements, expenses, rules and policies of WVU. [catalog.wvu.edu](http://catalog.wvu.edu)

#### ALEKS (ASSESSMENT AND LEARNING IN KNOWLEDGE SPACES)

Required math placement for all first-time freshmen.

#### ASPIRE

The ASPIRE Office helps students apply for scholarships and/or apply to graduate or professional school. [aspire.wvu.edu](http://aspire.wvu.edu)

#### CAREER PATHWAYS

Students at WVU can match their career interests and their passions with multiple majors, minors, career possibilities, potential internships and more. [admissions.wvu.edu/academics/pathways](http://admissions.wvu.edu/academics/pathways)

#### CAREER SERVICES

The Career Services Center (above the WVU Bookstore in the Mountainlair) is dedicated to making sure your Mountaineer finds their path to a great career — from résumé help to interview prep to career fairs. [careerservices.wvu.edu](http://careerservices.wvu.edu)

#### CLASS

CLASS (the acronym) refers to the WVU Center for Learning, Advising and Student Success. It oversees undergraduate academic advising and provides academic guidance and support for students who are undecided or have not been admitted directly into their program of study.

#### CREDIT HOUR

One credit hour is equivalent to 50 minutes per week of guided instruction. Most courses are worth 3 credit hours. Students need different numbers of credit hours to graduate, based on their major.

#### DEAN

Oversees WVU's faculty and academics at the college or school level.

#### DEAN'S/PRESIDENT'S LIST

These recognize outstanding academic achievement: Dean's (3.5 GPA), President's (4.0 GPA).

#### DEGREEWORKS

Online tool that lets students track their progress toward graduation, helps them take the right courses and more. Accessed via the student portal at [portal.wvu.edu](http://portal.wvu.edu) or at [registrar.wvu.edu/dw](http://registrar.wvu.edu/dw).

#### FIRST GENERATION (FIRSTGEN)

A first-generation student is the first in their immediate family to attend college (neither a parent nor guardian in their family has yet completed a four-year degree).

[studentsuccess.wvu.edu/programs/first-generation](http://studentsuccess.wvu.edu/programs/first-generation)

#### GENERAL EDUCATION FOUNDATIONS (GEF)

A group of courses required for all students that provides foundational skills and knowledge. Explore at [registrar.wvu.edu/gef](http://registrar.wvu.edu/gef).

#### GRADE POINT AVERAGE (GPA)

The WVU grading system is explained in the course catalog at [go.wvu.edu/gradeaverage](http://go.wvu.edu/gradeaverage). GPA is used to determine eligibility for financial aid, graduation status and academic awards.

#### GRADUATE SCHOOL

Your student can continue past a bachelor's degree into a master's, doctoral or professional program (WVU has 174 graduate and professional programs). [graduate.wvu.edu](http://graduate.wvu.edu)

#### HONORS COLLEGE

A program for high-potential students to enhance their experience.

#### NEW STUDENT ORIENTATION (NSO)

NSO prepares students and families for the first semester and beyond. You'll learn about academics, cost and aid and living on campus.

#### PURPOSE CENTER

WVU has created a place for students to discover their strengths, how to apply those insights in their everyday lives and how to find the resources they need to be successful on and off campus.

#### PROJECT 168

Project 168 is a way to formally recognize and provide credit for extracurricular effort. [project168.wvu.edu](http://project168.wvu.edu)

#### PROVOST

The chief academic officer of WVU; oversees all educational programs, [colleges/schools and faculty](http://colleges/schools and faculty).

#### SCHEDULE BUILDER

Program that helps students create class schedules. Accessed via the student portal at [portal.wvu.edu](http://portal.wvu.edu).

#### STUDENT PORTAL

The online hub for daily student life. Allows your student to register for classes, check grades, send and receive e-mails, review and accept financial aid awards and offers, sign up for on-campus housing and pay tuition and fees. [portal.wvu.edu](http://portal.wvu.edu)

### HOUSING AND STUDENT LIFE

#### DINING DOLLARS

Virtual dollars included in WVU dining plans. Can be used at any WVU dining services location.

#### DINING PLAN

Students who live in a residence hall must buy a dining plan. Dining plan swipes can be used at dining halls only.

#### HOUSING AND FOOD (FORMERLY ROOM AND BOARD)

Fees charged for a residence hall room (or other living facility) and resident dining plan during the school year.

#### LIVING-LEARNING COMMUNITIES (LLCS)

Optional on-campus communities centered on a field of study or passion of the students who live there. Great ways for students to immerse themselves in what they love, connect with faculty outside the classroom and make friends who share their interests. [go.wvu.edu/living-learning](http://go.wvu.edu/living-learning)

#### MOUNTIE BOUNTY

a debit plan that lets students swipe their Mountaineer ID Card to buy food, class supplies and more. No charges or transaction fees, no minimum balance. Accepted across campus, as well as some off-campus locations.

#### RESIDENCE LIFE SPECIALIST

A professional full-time staff member who lives in each hall.

#### STUDENT WEBSITE

Info for students is posted at [students.wvu.edu](http://students.wvu.edu).

#### WVU APARTMENTS

WVU has four apartment communities: College Park, University Park, University Place and Vandalia. Enjoy individual leases, payment/billing on their student account and the security of WVU.

### FINANCIAL AID AND FUNDING

#### FAFSA

The Free Application for Federal Student Aid is a form completed by current and prospective college students to determine eligibility for federal student financial aid (and additional types of aid). All students should complete a FAFSA every year. [studentaid.gov](http://studentaid.gov)

#### GRANTS

Unlike loans, these are sources of funding that generally do not have to be repaid. The Pell Grant is just one example.

#### SATISFACTORY ACADEMIC PROGRESS

Students must meet satisfactory academic progress to be eligible for financial aid. At the end of each spring semester, GPA and attempted credit hours will be reviewed. Check eligibility at [financialaid.wvu.edu/home/maintain/academic-progress](http://financialaid.wvu.edu/home/maintain/academic-progress).

#### SCHOLARSHIPS

Awards of financial aid based on certain criteria (from academics and GPA to heritage and hometown). They can be awarded by universities, state and federal governments, private organizations and individuals. And they don't have to be repaid.

[financialaid.wvu.edu/home/scholarships](http://financialaid.wvu.edu/home/scholarships)

#### STUDENT FINANCIAL AID

Funding like grants, special loans, Work-Study and scholarships.

#### STUDENT LOANS

Designed to help students pay for tuition and associated fees and expenses. Loans must be repaid, typically with interest.

#### SUPERSCORE

WVU combines the highest sub-scores from different SAT/ACT test dates to create a "superscore" total or composite, used for admission and awarding aid.

#### TUITION

How much college courses cost (the amount paid for each credit hour of enrollment). Tuition does not include the cost of books, fees or housing and food.

# Know *pt 2* the lingo.

## WVU ACRONYMS/ABBREVIATIONS

### ADA

Americans with Disabilities Act of 1990

### BOG

WVU Board of Governors

### CAC

Canaday Creative Arts Center

### CARRUTH

Carruth Center for Counseling and Psychological Services

### CAHS

College of Applied Human Sciences (includes the School of Education, the School of Counseling and Well-Being and the School of Sport Sciences)

### CBC

Center for Black Culture

### CCAM

College of Creative Arts and Media

### CHAMBERS

John Chambers College of Business and Economics

### CLASS

Center for Learning, Advising and Student Success

### CLIMB

Chambers College of Business and Economics' Living-Learning Community (stands for Connect Lead Innovate Motivate Belong)

### COA

Cost of attendance

### THE CROSSING

Evansdale Crossing building

### CWE

Center for Writing Excellence

### DA

Daily Athenaeum student newspaper

### DAVIS

Davis College of Agriculture and Natural Resources

### DEI

Division of Diversity, Equity and Inclusion

### DL

Direct Loan

### EBERLY

Eberly College of Arts and Sciences

### E. MOORE HALL

Elizabeth Moore Hall

### ERC

Evansdale Residential Complex (also called Towers and includes Bennett, Braxton, Lyon and Brooke Towers)

### FAFSA

Free Application for Federal Student Aid (form that should be completed each year to qualify for aid and scholarships)

### FERPA

Family Educational Rights and Privacy Act

### FSA

Federal Student Aid

### FWS

Federal Work-Study (student works on campus and receives regular paychecks)

### GA

Graduate assistant

### GEF

General Education Foundations (a group of courses required for all majors to provide students with general knowledge in more than one area)

### GPA

Grade point average

### GRA

Graduate research assistant

### GRE

Graduate Record Examination (test taken before applying to graduate school)

### GTA

Graduate teaching assistant

### HSC

Health Sciences Center

### THE HUB

One-stop shop for student financial aid, scholarships, student accounts and Federal Work-Study employment, located in Evansdale Crossing

### ITS

Information Technology Services

### THE LAIR

Mountainlair (downtown, student union with restaurants, meeting spaces and more)

### LCSEE

Lane Department of Computer Science and Electrical Engineering

### LLC

Living-Learning Community (area in WVU residence hall where students who share interests live together)

### MIX

Mountaineer Information Xpress (WVU student email)

### MIC

Media Innovation Center (Evansdale Crossing)

### NSO

New Student Orientation

### OAS

Office of Accessibility Services

### OUR

Office of the University Registrar

### PLUS

Parent Loan for Undergraduate Students

### PROMISE SCHOLARSHIP

Merit-based financial aid program for West Virginia residents

### PRT

Personal Rapid Transit (electronic people-mover that connects areas of campus)

### PWE

Professional Writing and Editing Program

### THE QUAD

Living-Learning Community for students of color

### R1

WVU is an R1 research institution, one of only 146 in the U.S. to earn the "very high research" designation

### RA

Resident assistant (student staff member on each residence hall floor, there to assist students)

### THE REC

Student Recreation Center

### RLS

Residence life specialist, a professional full-time staff member in each hall

### RUBY

J.W. Ruby Memorial Hospital

### SFS

Student Financial Services (financial aid and scholarships)

### SGA

Student Government Association

### STAR

Platform used to access all student information (schedule, transcripts, housing, financial aid and more)

### SURE

Summer Undergraduate Research Experience

### SURI

Summer Undergraduate Research Institute

### TA

Teaching assistant

### TRIO

Originally made of three programs, TRIO helps first-generation, low-income and disabled students

### U92

WVU 91.7, WVU's college radio station

### UPARK

University Park, WVU apartment community that includes residence hall Oakland Hall, located in Evansdale

### UPLACE

University Place, an apartment community that includes residence hall Seneca Hall, located in Sunnyside

### WELLWVU

Student-focused wellness education and programming

## MAIN CLASSROOM BUILDINGS

Whether on a campus map, your student's schedule or course descriptions, building abbreviations are a must-know. Find the list at [go.wvu.edu/buildings](http://go.wvu.edu/buildings).



# Notes

*for later.*

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# Contact *us.*

## NUMBERS TO KNOW

Reach out. Questions, concerns, celebrations? You're never alone in this journey. Here's a handy list of essential people and departments across campus ready to support you and your student.

### ACADEMICS

#### ACADEMIC QUESTIONS

University Registrar 304-293-5355 | registrar.wvu.edu  
Provost's Office 304-293-5701 | provost.wvu.edu

#### ADMISSIONS

304-293-2121 | admissions.wvu.edu

#### ASPIRE OFFICE

304-293-9354 | aspire.wvu.edu

#### CENTER FOR BLACK CULTURE

304-293-7029 | cbc.wvu.edu

#### LIBRARIES | library.wvu.edu

**Downtown Campus Library** 304-293-4040

**Evansdale Library** 304-293-4696

**Health Sciences Library** 304-293-1933

**Law Library** 304-293-5300

#### WVU COLLEGES AND SCHOOLS

**Davis College of Agriculture and Natural Resources**

304-293-2395 | davis.wvu.edu

**College of Applied Human Sciences**

304-293-4800 | cahs.wvu.edu

**Eberly College of Arts and Sciences**

304-293-4611 | eberly.wvu.edu

**College of Creative Arts and Media** (as of July 1, 2024)

304-293-4841 | ccarts.wvu.edu

304-293-3505 | mediacollege.wvu.edu

**School of Dentistry**

304-293-2521 | dentistry.hsc.wvu.edu

**Statler College of Engineering and Mineral Resources**

304-293-4821 | statler.wvu.edu

**Honors College**

304-293-2100 | honors.wvu.edu

**John Chambers College of Business and Economics**

304-293-4959 | business.wvu.edu

#### College of Law

304-293-5301 | law.wvu.edu

#### School of Medicine

304-293-0440 | medicine.wvu.edu

#### School of Nursing

304-293-1386 | nursing.hsc.wvu.edu

#### School of Pharmacy

304-293-5101 | pharmacy.hsc.wvu.edu

#### School of Public Health

304-293-2502 | publichealth.hsc.wvu.edu

### FINANCIAL AID

#### STUDENT ACCOUNTS (WVU HUB)

304-293-1WVU (1988) | studentaccounts.wvu.edu

#### STUDENT FINANCIAL SUPPORT

304-293-1WVU (1988) | financialaid.wvu.edu

### HOUSING AND STUDENT LIFE

#### ACCESSIBILITY SERVICES

304-293-6700 | accessibilityservices.wvu.edu

#### AIR FORCE ROTC

304-293-5421 | afrotc.wvu.edu

#### ARMY ROTC

304-293-7546 | armyrotc.wvu.edu

#### ATHLETIC TICKET OFFICE

800-WVU-GAME | wvugame.com

#### CAMPUS OPERATOR

304-293-0111

#### CAREER SERVICES CENTER

304-293-2221 | careerservices.wvu.edu

#### DINING

304-293-9999 | diningservices.wvu.edu

### DIVERSITY, EQUITY AND INCLUSION

304-293-5600 | diversity.wvu.edu

### HOUSING AND RESIDENCE LIFE

304-293-4491 | housing.wvu.edu

**Housing Assignments** 304-293-2811

**Residence Life Downtown** 304-293-4901

**Residence Life Evansdale** 304-293-4686

### LGBTQ+ CENTER

304-293-9594 | lgbtq.wvu.edu

### OFF-CAMPUS HOUSING

304-293-5611 | go.wvu.edu/off-campus-housing

### STUDENT ADVOCATE

304-293-5555

### STUDENT EMPLOYMENT

304-293-2221

careerservices.wvu.edu/student-employment

### STUDENT LIFE

304-293-5811 | studentlife.wvu.edu

### STUDENT ORGANIZATIONS

304-293-4397 | studentorgs.wvu.edu

### STUDENT RECREATION CENTER

304-293-7529 | campusrecreation.wvu.edu

### UNIVERSITY APARTMENTS

304-293-5840 | universityapartments.wvu.edu

### WVU APARTMENTS

universityapartments.wvu.edu

**College Park** (Downtown) 304-293-5840

**University Park** (Evansdale) 304-293-7275

**University Place** (Sunnyside) 304-293-2253

**Vandalia** (Sunnyside) 304-293-0543

### WVU RESIDENCE HALLS

housing.wvu.edu/housing-options/residence-halls

**Bennett Tower (Evansdale Residential Complex, or ERC)**

304-293-5307 | Residence Life Specialist: 304-293-9185

**Boreman North**

304-293-2010 | Residence Life Specialist: 304-293-5803

**Boreman South**

304-293-2010 | Residence Life Specialist: 304-293-5803

**Braxton Tower (Evansdale Residential Complex, or ERC)**

304-293-2814 | Residence Life Specialist: 304-293-6948

**Dadisman**

304-293-4601 | Residence Life Specialist: 304-293-7225

**Honors Hall**

304-293-1800 | Residence Life Specialist: 304-293-4835

**Lincoln Hall**

304-293-6170 | Residence Life Specialist: 304-293-8115

**Oakland Hall**

304-293-7275

**Oakland Hall East Residence Life Specialist:** 304-293-6015

**Oakland Hall West Residence Life Specialist:** 304-293-6044

**Seneca Hall**

304-293-2840 | Residence Life Specialist: 304-293-3068

**Stalnaker Hall**

304-293-8149 | Residence Life Specialist: 304-293-7225

**Summit Hall**

304-293-3123 | Residence Life Specialist: 304-293-9782

### MOUNTAINEER PARENTS CLUB

#### MOUNTAINEER PARENTS CLUB (MPC)

304-293-2506 | parentsclub.wvu.edu

#### MOUNTAINEER PARENTS CLUB HELPLINE

800-WVU-0096

### HEALTH AND SAFETY

#### CARRUTH CENTER FOR COUNSELING AND PSYCHOLOGICAL SERVICES

304-293-4431 | carruth.wvu.edu

#### STUDENT HEALTH SERVICES

304-285-7200 | go.wvu.edu/student-health

#### STUDENT INSURANCE

304-293-6815 | studentinsurance.wvu.edu

#### STUDENT LEGAL SERVICES

304-293-4897 | studentlegalservices.wvu.edu

#### UNIVERSITY POLICE

304-293-3136 | police.wvu.edu

#### WELLWVU (WELLNESS AND HEALTH PROGRAMMING)

304-293-5054 | well.wvu.edu

### TECHNOLOGY AND TRANSPORTATION

#### MOUNTAINEER CARD SERVICES (WVU ID)

304-293-2273 | wvucard.wvu.edu

#### MOUNTAIN LINE TRANSIT

(local bus routes — students ride free)

304-291-7433 | busride.org

#### TAXIS

Motown Taxi 304-291-8294

#### TECHNOLOGY SERVICE DESK

304-293-4444 | it.wvu.edu

#### TRANSPORTATION AND PARKING

304-293-5502 | transportation.wvu.edu



The background of the entire page is a light gray topographic map with white contour lines and small black dots representing elevation points.

# NSO

## NEW STUDENT ORIENTATION



**STAY CONNECTED**

We want to see your NSO experience. Tag us!

A row of five social media icons: a yellow and black DJ logo, a black and white X logo, a black and white Instagram logo, a black and white YouTube logo, and a black and white Messenger logo.

**@WestVirginiaU**

WVU is an EEO/Affirmative Action Employer — Minority/Female/Disability/Veteran. (24COLKNOW)