

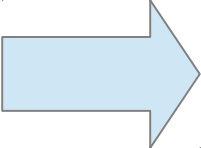
# Module 4: GATE and Social Media

## 3: TwitIE components

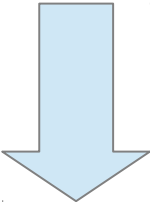
# NLP Pipelines



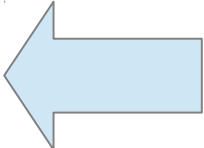
**Text**



**Language ID**



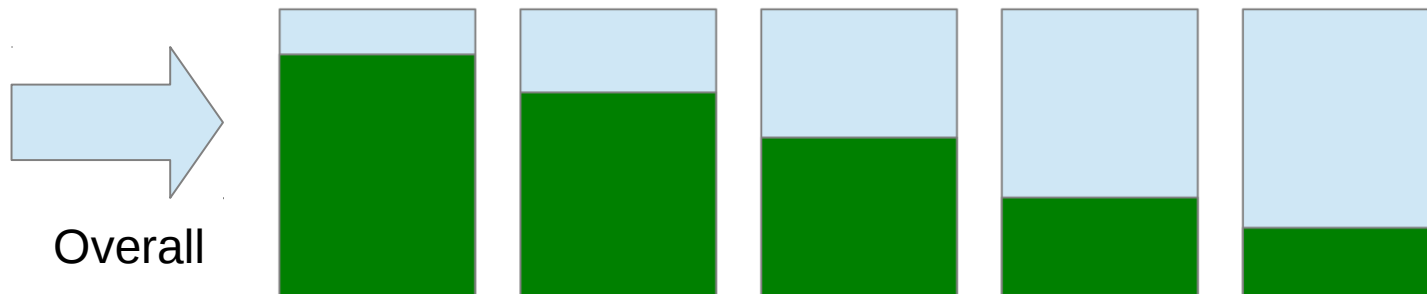
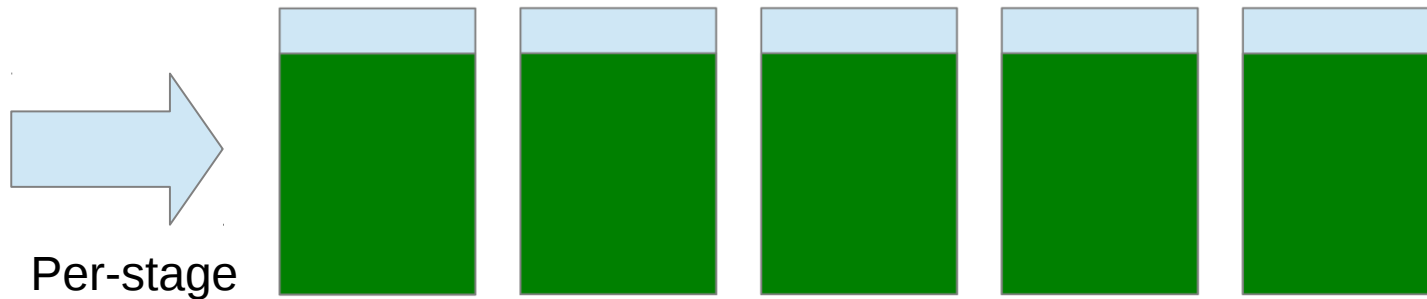
**Tokenisation**



**Part of speech tagging**

# Pipelines for tweets

- Errors have a cumulative effect



**Good performance is important at each stage**

# Language ID: example

Task: given a text, determine which language it is in

**Newsire:**

The Jan. 21 show started with the unveiling of an impressive three-story castle from which Gaga emerges. The band members were in various portals, separated from each other for most of the show. For the next 2 hours and 15 minutes, Lady Gaga repeatedly stormed the moveable castle, turning it into her own gothic Barbie Dreamhouse .





# Language ID: example

Task: given a text, determine which language it is in

**Newsire:** The Jan. 21 show started with the unveiling of an impressive three-story castle from which Gaga emerges. The band members were in various portals, separated from each other for most of the show. For the next 2 hours and 15 minutes, Lady Gaga repeatedly stormed the moveable castle, turning it into her own gothic Barbie Dreamhouse .

**Twitter:** [LADY GAGA IS BETTER THE 5th TIME OH BABY\(:](#)

---

[je bent Jacques cousteau niet die een nieuwe soort heeft ontdekt, het is duidelijk, ze bedekken hun gezicht. Get over it](#)

[I'm at 地铁望京站 Subway Wangjing \(Beijing\) http://t.co/KxHzYm00](#)

[RT @TomPIngram: VIVA LAS VEGAS 16 - NEWS #constantcontact http://t.co/VrFzZaa7](#)

# Language ID: issues

Accuracy on microblogs: 89.5% (Preotiuc-Pietro 2012)

Accuracy on formal text: 99.4% (Carter 2013)

*What general problems are there in identifying language in social media?*

- Switching language mid-text;
- Non-lexical tokens (URLs, hashtags, usernames, retweet/modified tweet indicators);
- Small “samples”: documents are fixed at <280 characters, and document length has a big impact on language identification;
- Dysfluencies and fragments reduce n-gram match likelihoods;
- Large (unknown) number of potential languages, some for which there will be no training data (Baldwin 2010).

# Social media has new information



## Metadata:

- spatial information (from profile, from GPS);
- language information (default English is left on far too often).
- Emoticons:

:) vs. ^ ^  
\_

cu vs. 88

# Hands-On 1: Language ID

- Load **twitie-lang-id.xgapp** in GATE (Restore Application From File)
- Create a new corpus, save to a serial datastore
- Load **lang-id-test-tweets.xml**:
- Choose **Populate from single file**, set root element to **doc\_root**
- Run the application
- The Annotation Set Transfer first copies the text annotation from the “Original markups” set as a Tweet annotation in the PreProcess annotation set
- The Tweet Language Identification PR adds a “lang” feature to the Tweet annotation in the PreProcess set
- **Inspect the results**
- **Keep the app open for later, but close the corpus**

# Language ID Results: English Example



Annotation Sets
Annotations List
Annotations Stack
Co-reference Editor
Text

```
True 612473 False https://si0.twimg.com/profile_images/1143169079/BBC_avatar_normal.jpg ffffff False
5a5a5a 214299 False London False 612473 0 109242 The latest stories, features and updates from BBC
News 9 https://si0.twimg.com/profile_background_images/160793276/bbc_twitter_template1280b.jpg
1f527b http://a0.twimg.com/profile_images/1143169079/BBC_avatar_normal.jpg False False ffffff
http://a0.twimg.com/profile_background_images/160793276/bbc_twitter_template1280b.jpg BBCNews en
False 2 BBC News http://www.bbc.co.uk/news Mon Jan 08 08:05:57 +0000 2007 False London ccccc False
11191 False False 'Impossible for police force to meet Govt target of doing more for less' - Home Affairs
Cttee chair responds to 34,000 jobs cuts by 2015 Thu Jul 21 13:02:46 +0000 2011 False
94029551730040832 <a href="http://www.tweetdeck.com" rel="nofollow">TweetDeck</a> 0
94029551730040832
```

Type	Set	Start	End	Id	
TwitterUser	PreProcess	0	591	6	{}
Tweet	PreProcess	604	740	52	{lang=english}
TweetCreatedAt	PreProcess	741	771	6724	{rule=CreatedAtTweet}

Original markups

PreProcess

Sentence

Tweet

TweetCreatedAt

TwitterUser

UserCreatedAt

- Various annotations created by the metadata-based pre-processing jape (tweet-metadata-parser.jape in resources)
- Sentence is an annotation created to span the entire tweet text
- TwitterUser spans the entire user information in the tweet
- TweetCreatedAt – the timestamp of this tweet

# Tokenisation: example

General accuracy on microblogs: 80%

Goal is to convert byte stream to readily-digestible word chunks.

Word bound discovery is a *critical* language processing task

**News wire:** The LIBYAN AID Team successfully shipped these broadcasting equipment to Misrata last August 2011, to establish an FM Radio station ranging 600km, broadcasting to the west side of Libya to help overthrow Gaddafi's regime.

**Twitter:** RT @JosetteSheeran: @WFP #Libya breakthru! We move urgently needed #food (wheat, flour) by truck convoy into western Libya for 1st time :D

---

@ojmason @encoffeedrinker But it was #nowthatcherisdead that was confusing (and not just to non-UK people!)

RT @Huddy85 : @Mz\_Twilightxxx \*kisses your ass\*\*sneezes after\* Lol

Ima get you will.i.am NOTHING IS GONNA STAND IN MY WAY =)

# Tokenisation: issues

Social media text is generally not curated, and typographical errors are common

Improper grammar, e.g. apostrophe usage:

doesn't → does n't

doesnt → doesnt

- Introduces previously-unseen tokens

Smileys and emoticons

I <3 you → I & It ; you

This piece ;,,( so emotional → This piece ; , , ( so emotional

- Loss of information (sentiment)

Punctuation for emphasis

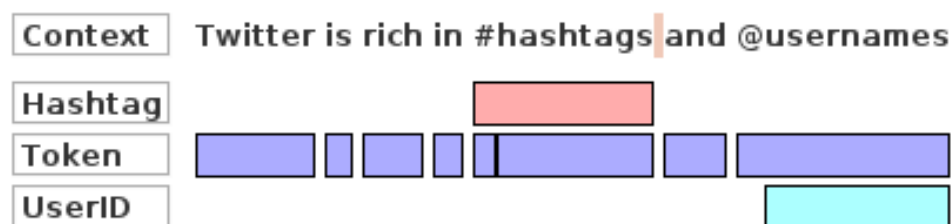
\*HUGS YOU\*\*KISSES YOU\* → \* HUGS YOU\*\*KISSES YOU \*

Words run together / skip

I wonde rif Tsubasa is okay..

# Tokenisation: solutions

- We extend the Penn Treebank tool with twitter adaptations
- Layer multiple annotations on top of each other: Hashtags, Usernames



- Normalisation maps frequent nonstandard spellings to standard
- Via lookup dictionary (e.g. Han 2011); e.g. gonna → going to
- Regular expressions for known smileys/emoticons to avoid splitting them
- Segmenting individual hashtags is possible (Maynard 2014)

#openaccess → # open access

#palmoil → # palm oil



# Hashtag analysis can be tricky

Even for humans!

- #nowthatcherisdead
- #powergenitalia
- #lesbocages
- #molestationnursery
- #teacherstalking
- #therapist



# Test your social media skills!

---

What do these hashtags mean?

- #kktny
- #fomo
- #jomo
- #ootd
- #wcv

## Hands-On: Hashtag and @mention tokenisation

- Load a Document Reset and Unicode Tokeniser
- Create a new application and add these to it (Reset first)
- Create a new corpus, name it “Tweets” and use the “populate from JSON” right-click option (you need the Format: JSON plugin loaded), with the file energy-tweets.json setting the mime type to “text/x-json-twitter”
- Run the application and look at the Token annotations in the Default annotation set
- Create a JAPE transducer, loading **resources/hashtag.jape**
- Add it to the application and re-run. Hashtag annotations appear
- Now add a new rule to detect @mentions as UserID annotations (don’t forget to re-initialise the JAPE transducer)

# The GATE Twitter Tokeniser

- Treat RTs and URLs as 1 token each
- #nike is two tokens (# and nike) plus a separate annotation HashTag covering both. Same for @mentions -> UserID
- Capitalisation is preserved, but an orthography feature is added: all caps, lowercase, mixCase
- Date and phone number normalisation, lowercasing, and emoticons are optionally done later in separate modules
- Consequently, tokenisation is faster and more generic
- Also, more tailored to how ANNIE NER expects the input

# GATE Twitter Tokeniser: An Example



True 16948477 False https://si0.twimg.com/profile\_images/1197366993/Seth2010Nov4x\_normal.jpg DDEEF6  
 False 333333 3774 False Takoma Park, Maryland, USA False 16948477 -18000 7096 Analytics industry  
 observer -- analyst, consultant, writer -- helping organizations find business value in enterprise data and  
 online information. 202 https://si0.twimg.com/images/themes/theme1/bg.png 0084B4  
 http://a1.twimg.com/profile\_images/1197366993/Seth2010Nov4x\_normal.jpg True False CODEED  
 http://a0.twimg.com/images/themes/theme1/bg.png SethGrimes en False 32 Seth Grimes  
 http://sethgrimes.com Fri Oct 24 12:48:43 +0000 2008 False Eastern Time (US & Canada) CODEED True 380  
 False False Browsers used for month's visits to @SentimentSymp site: Mozilla 61%, Safari 20%, Internet  
 Explorer 15%; Google driving ~25% of traffic :-D. Thu Jul  
 SentimentSymp 105786101 Sentiment Symposium 9403

category NNP X  
 kind word X  
 length 13 X  
 rule UserID X  
 string SentimentSymp X  
 X X X

▶ Open Search & Annotate tool

- ▶ Original markups
- ▼ PreProcess
  - Sentence
  - SpaceToken
  - Token
  - Tweet
  - TweetCreatedAt
  - TwitterUser
  - URL
  - UserCreatedAt
  - UserID

Type	Set	Start	End	Id	
Token	PreProcess	0	4	7099	{kind=word, length=4, orth=upperInitial, string=True}
Token	PreProcess	5	13	7101	{kind=number, length=8, string=16948477}
Token	PreProcess	14	19	7103	{kind=word, length=5, orth=upperInitial, string=False}
Token	PreProcess	20	88	7450	{kind=URL, length=68, replaced=24, rule=URL, string=https:
Token	PreProcess	88	89	7129	{kind=punctuation, length=1, string=.
Token	PreProcess	90	92	7120	{kind=word, length=2, orth=lowercase, string=in}

# Hands-on: Running GATE's Tweet Tokeniser

- Create a new application, call it Twitter App
- Load a Document Reset and Twitter Tokeniser
- Run app on your energy tweets and inspect results (Hashtag, UserID)
- This should give you roughly the same results
- Take a quick look at the actual rules for Hashtag and UserID recognition in tokeniser/twitter.jape. See how they differ from the simple ones we wrote earlier.

# Emoticon Detection

- There is a gazetteer list of some commonly used emoticons in your hand-outs, resources/emoticons-list.
- Create an ANNIE Gazetteer PR, name it Emoticon gazetteer
- Change the default separator from : to \t (colons are often in smileys)
- Set the listsURL to the emoticons-lists.def file

Parameters for the new ANNIE Gazetteer

Name:

Name	Type	Required	Value
<input type="checkbox"/> caseSensitive	Boolean	✓	true
<input type="checkbox"/> encoding	String	✓	UTF-8
<input type="checkbox"/> gazetteerFeatureSeparator	String		
<input type="checkbox"/> listsURL	URL	✓	file:/home/kalina/work/sale/talks/gate-course-jun12/soc-media-hand-out/resources/emoticons-list

# Tweet Normalisation

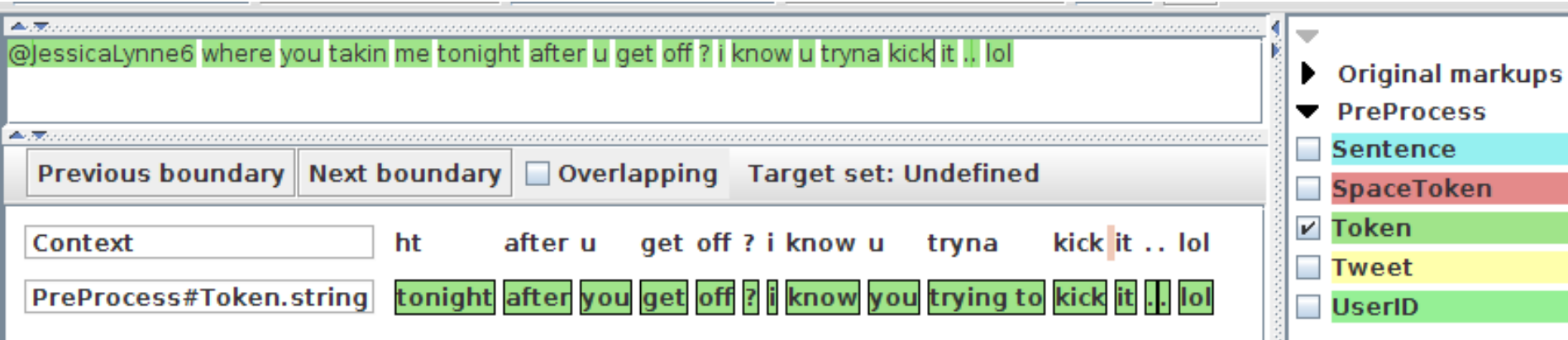
- “RT @Bthompson WRITEZ: @libbyabrego honored?! Everybody knows the libster is nice with it...lol...(thankkkks a bunch;))”
- OMG! I’m so guilty!!! Sprained biibii’s leg! ARGHHHHHH!!!!!!
- Similar to SMS normalisation
- For some components to work well (POS tagger, parser), it is necessary to produce a normalised version of each token
- BUT uppercasing, and letter and exclamation mark repetition often convey strong sentiment
- Therefore some choose not to normalise, while others keep both versions of the tokens



## Lexical normalisation

- Two classes of word not in dictionary
  - 1. Mis-spelled dictionary words
  - 2. Correctly-spelled, unseen words (e.g. foreign surnames)
- Problem: Mis-spelled unseen words (these can be in the dict!)
- 1st challenge: separate out-of-vocabulary and in-vocabulary
- 2nd challenge: fix mis-spelled IV words
- Edit distance (e.g. Levenshtein): count character adds, removes
  - zseged → szeged (distance = 2)
  - Pronunciation distance (e.g. double metaphone):
    - YEEAAHHH → yeah
- Need to set bounds on these, to avoid over-normalising OOV words

# A normalised example



@JessicaLynne6 where you takin me tonight after u get off ? i know u tryna kick it .. lol

Previous boundary Next boundary  Overlapping Target set: Undefined

Context ht after u get off ? i know u tryna kick it .. lol

PreProcess#Token.string tonight after you get off ? i know you trying to kick it ! ! lol

Original markups  
PreProcess  
 Sentence  
 SpaceToken  
 Token  
 Tweet  
 UserID

- Normaliser currently based on spelling correction and some lists of common abbreviations
- Outstanding issues:
  - Insert new Token annotations, so easier to POS tag, etc?  
For example: “trying to” now 1 annotation
  - Some abbreviations which span token boundaries (e.g. gr8, do n’t) are not yet handled
  - Capitalisation and punctuation normalisation

# GATE Tweet Normaliser

- Load the Tweet Normaliser PR
- Add it at the end of your pipeline
- Run the pipeline and inspect the results
- Check the features on **Token** annotations
- If you can't find any normalised words, just edit one of the tweets and add your own slang words to normalise!

# Part-of-speech tagging: example

- Many unknowns:

Music bands: **Soulja Boy | TheDeAndreWay.com in stores Nov 2, 2010**

Places: **#LB #news: Silverado Park Pool Swim Lessons**

- Capitalisation issues:

**@thewantedmusic on my tv :) aka derek**

**last day of sorting pope visit to birmingham stuff out**

**Don't Have Time To Stop In??? Then, Check Out Our Quick Full Service Drive Thru Window :)**

# Part-of-speech tagging: example

- Slang
  - **~HAPPY B-DAY TAYLOR !!! LUVZ YA**
- Orthographic errors
  - **dont even have homework today, suprising?**

- Dialect

**fancy a cheeky nandoz tho**  
***Can I have a go on your iPad?***

# Part-of-speech tagging: issues

Unknown words fall roughly into two categories

- Standard token, non-standard orthography;

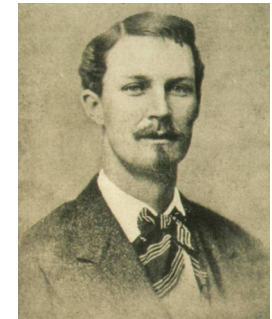
freinds

KHAAAANNNNNN!

- Non-standard token, standard orthography

omg + beiber → omb

Huntingdon / Huntington



# Load & configure the Stanford Tagger

- Load the Stanford CoreNLP plugin through the Plugin Manager
- Create an instance of Stanford POS Tagger with this model:  
**resources/gate-EN-twitter.model**
- Add to the end of the application and run it

# Let's compare ANNIE and TwitIE

- Load the ANNIE application
- Change the annotationSetName, inputAS and outputAS parameters to ANNIE for every PR
- Run it
- Now, carefully, go to your TwitIE application and set the Document Reset parameters to keep the ANNIE annotation set (setsToKeep – add ANNE to the list)
- Otherwise, it would get removed when we run TwitIE
- Now run TwitIE again



# TwitIE POS Tagger Results: Example **GATE**


- You should get results in 2 sets:
  - ANNIE will have the POS tags from the ANNIE POS Tagger
  - The default set will have those from the TwitIE Tagger

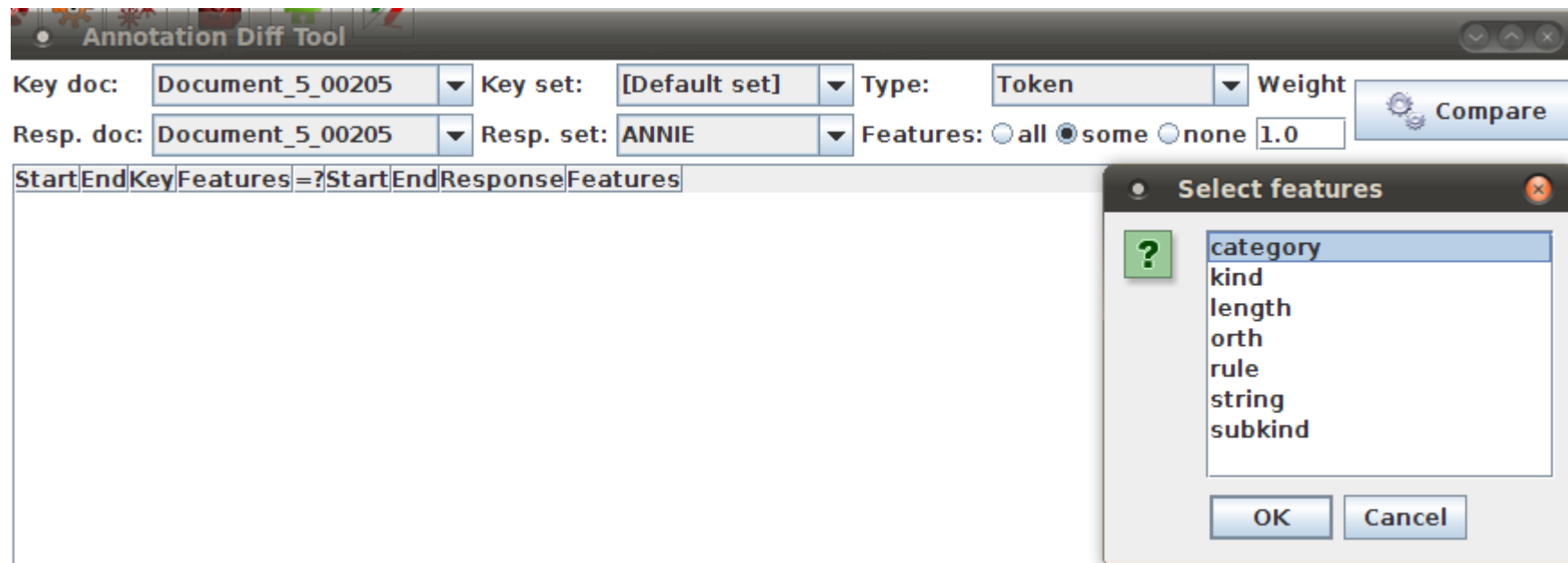
True 16948477 False  
 https://si0.twimg.com/profile\_images/1197366993/Seth2010Nov4x\_normal.jpg DDEEF6 False  
 333333 3774 False Takoma Park, Maryland, USA False 16948477 -18000 7096 Analytics  
 industry observer -- analyst, consultant, writer -- helping organizations find business value in  
 enterprise data and online information. 202  
 https://si0.twimg.com/images/themes/theme1/bg.png 0084B4  
 http://a1.twimg.com/profile\_images/1197366993/Seth2010Nov4x\_normal.jpg True False  
 CODEED http://a0.twimg.com/images/themes/theme1/bg.png SethGrimes en False 32 Seth  
 Grimes http://sethgrimes.com Fri Oct 24 12:48:43 +0000 2008 False Eastern Time (US &  
 Canada) CODEED True 380 False False Browsers used for month's visits to @SentimentSymp  
 site: Mozilla 61%, Safari 20%, Internet Explorer 15%, Google driving ~25% of traffic :-D. Thu Jul  
 01 10:00:00 0000 0011 5 1 0050 105700101 0 10 105700101 0 10

Type	Set	Start	End	Id	Features
Token		672	680	339	{ category=NNS, kind=word, length=8, orth=upperInitial, stri
Token		681	685	341	{ category=VBN, kind=word, length=4, orth=lowercase, strin
Token		686	689	343	{ category=IN, kind=word, length=3, orth=lowercase, string=
Token		690	695	345	{ category=NN, kind=word, length=5, orth=lowercase, string
Token		695	696	346	{ category=',', kind=punctuation, length=1, string='}'
Token		696	697	347	{ category=BES, kind=word, length=1, orth=lowercase, strin
Token		698	704	349	{ category=NNS, kind=word, length=6, orth=lowercase, strin
Token		705	707	351	{ category=TO, kind=word, length=2, orth=lowercase, string

Emoticon  
 Lookup  
 Sentence  
 SpaceToken  
 Token  
 Tweet  
 UserID  
 ▼ ANNIE  
 Emoticon  
 Lookup  
 Sentence  
 SpaceToken  
 Token  
 Tweet  
 UserID  
 Original markups

# Compare Differences: Annotation Diff **GATE**

- Click on the Annotation Diff button 
- Select a document from the test corpus (same Key and Resp)
- Key set: [Default set]; Resp. set: ANNIE
- Type: Token; Features: some, then select: category



The screenshot shows the 'Annotation Diff Tool' window. The configuration is as follows:

- Key doc: Document\_5\_00205
- Key set: [Default set]
- Type: Token
- Weight: 1.0
- Resp. doc: Document\_5\_00205
- Resp. set: ANNIE
- Features:  some  all  none

The 'Compare' button is visible. Below the configuration, a table header is shown: Start|End|Key|Features|=?|Start|End|Response|Features.

A 'Select features' dialog box is open, showing a list of features with a green question mark icon next to the first one:

- category
- kind
- length
- orth
- rule
- string
- subkind

Buttons for 'OK' and 'Cancel' are at the bottom of the dialog.

# Compare Differences (2)

- Click on the Compare button
- Inspect the results; repeat for 1-2 more documents
- HINT: Clicking on the Start column will sort tokens by offset

Start	End	Key	Features	=?	Start	End	Response	Features
736	741	Nokia	{category=NNP, kind=...gth=5, string=Nokia}	=	736	741	Nokia	{category=NNP, kind=...gth=5, string=Nokia}
742	747	Posts	{category=VBZ, kind=...gth=5, string=Posts}	=	742	747	Posts	{category=VBZ, kind=...gth=5, string=Posts}
748	752	Huge	{category=JJ, kind=w...ngth=4, string=Huge}	=	748	752	Huge	{category=JJ, kind=w...ngth=4, string=Huge}
753	762	Quarterly	{category=JJ, kind=w...9, string=Quarterly}	=	753	762	Quarterly	{category=JJ, kind=w...9, string=Quarterly}
763	767	Loss	{category=NN, kind=w...ngth=4, string=Loss}	=	763	767	Loss	{category=NN, kind=w...ngth=4, string=Loss}
767	768	,	{string=,, length=1,...tuation, category=,}	=	767	768	,	{string=,, length=1,...tuation, category=,}
769	773	Sees	{category=VBZ, kind=...ngth=4, string=Sees}	<>	769	773	Sees	{category=NNP, kind=...ngth=4, string=Sees}
774	780	Better	{category=NNP, kind=...th=6, string=Better}	=	774	780	Better	{category=NNP, kind=...th=6, string=Better}
781	786	Times	{category=NNP, kind=...gth=5, string=Times}	=	781	786	Times	{category=NNP, kind=...gth=5, string=Times}
787	792	Ahead	{category=NNP, kind=...gth=5, string=Ahead}	=	787	792	Ahead	{category=NNP, kind=...gth=5, string=Ahead}
793	794	-	{category=:, subkind... length=1, string=-}	=	793	794	-	{category=:, subkind... length=1, string=-}
795	819	http://on...	{rule=URL, temp_cate...ed=13, category=URL}	<>	795	819	http://o...	{rule=URL, temp_cate...ced=13, category=CD}