

# ISMS Policy Statement

Harver understands the importance of providing a secure and trusted solution, by not only understanding our own environment, but also by understanding the external factors around us, the laws and regulations that govern us, the individual needs of our customers and the privacy of those utilizing our solutions.

Our Security program and policies are designed to:

- Establish and maintain an Information Security Management System (ISMS) recognized by global security standards, certified against ISO (International Standards Organization) 27001:2013, and continually reviewed to improve the system with established and evolving controls.
- Comply with all applicable legal, contractual, and regulatory obligations, by proactively growing and adapting to environmental conditions and the operational conditions of both suppliers and customers.
- Provide secure and reliable working conditions through the implementation of technical architecture and governance, health, and safety standards, incorporating ISMS requirements into our daily working practice in a way that does not place limitations on our effectiveness.

Our Manager of GRC is responsible for defining, implementing, and maintaining our vision, purpose, and methodology, with full support of executive leadership.

We do this by:

- Setting and reviewing measurable objectives and ensuring these objectives are met.
- Monitoring, analyzing, and evaluating compliance to resolve any nonconformities.
- Providing the necessary resources for the organization to achieve its objectives.
- Actively seeking honest feedback from our customers to improve our services, communications, and our values.

CEO  
Steve Martin

Manager Governance, Risk and Compliance  
Alan McCay