Online Complaint Management System

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Abstract: *The online complaint management system is an online platform designed to streamline the process of filling complaints with police department. This project creates an efficient and user-friendly interface for citizens. By providing a centralized system for complaint management.*

It's an online way of solving the problems encountered by the person by time saving. The purpose of developing centralized complainant management system is that we can easily trace the complaint and resolve it and this process is time saving because of it save lots of time by avoiding the actual presence of particular person. complaint resolving through centralized system help us to access the information from user remote location and it is very easy to monitor the overall process. The user or who registered particular complaint they are easy to check and monitor that whether it is resolved , pending etc.

Keywords: complaint management

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