Multimedia Appendix. Number of hits on specific features by patients

Features of the web application		n
Online monitoring (n = 2216)		
•	Blood sugar	1109
•	Blood pressure	481
•	Weight	571
•	Cholesterol	109
My personal data (n = 1648)		
•	Personal details	335
•	Practitioners' details	221
•	Medical details	273
•	My medication	344
•	Annual check-up	241
•	Treatment plan – Standards	79
•	Treatment plan – Insulin	56
•	Treatment plan - Oral medications	99
Email contact (n = 1458)		
•	Message overview	1316
•	Send message	142
Online education (n = 473)		
•	What is diabetes?	64
•	High blood pressure	51
•	Lifestyle	52
•	Treatment	32
•	Low blood pressure	40
•	Self-care	59
•	Daily life	50
•	Kidneys	42
•	Eyes	16
•	Feet	7
•	Insulin injection	3
•	Blood sugar	22
•	Dietician	10
•	Hba1c	15
•	Smoking cessation	10

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