



INTELLIGENT INFORMATION MANAGEMENT OFFERINGS

In an increasingly digital world, Konica Minolta has sought to understand and address the challenges our clients face, transforming thousands of organizations worldwide. With expertly tailored products and solutions built for industry specific requirements, our Intelligent Information Management solutions are designed to increase workflow efficiency, storage, security, and compliance by automating manual processes, digitizing your paperwork and streamlining office tasks.

When you partner with Konica Minolta you not only get the most agile and intuitive Intelligent Information Management platform on the market, you get a trusted partner to overcome your challenges and meet your goals. **See what we can do for your organization.**

PROCESS COLLABORATION

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Are you all about becoming an efficient, lean, sustainable organization? Process collaboration is all about looking at current processes and finding ways to improve them.

- Visual process mapping
- Compliance visibility
- Personalized dashboards
- Comprehensive automation intelligence

DASHBOARDS/REPORTING AND ANALYTICS

Real-time insight into the status of your processes, the completeness of your records and the health of your system: gain visibility into key content/processes.

- Measure process performance
- Dashboard access from anywhere
- Real-time visibility
- Comprehensive reporting capabilities

INTEGRATION WITH BUSINESS SYSTEMS

Integrate seamlessly between our Intelligent Information Management Solution and your ERP or other Line-of-Business system guaranteeing an exchange of data between applications.

- 500 app integrations
- Complete interaction between applications
- No custom programming
- Data integrity

CONTENT/CASE MANAGEMENT

CASE MANAGEMENT

Whether you are resolving an issue, managing a claim, fulfilling a service request or onboarding an employee our Case Management solutions can empower staff to effectively manage cases and make better decisions.

- Point and click configuration
- Process automation
- Security controls
- Cloud-architected software

RECORDS MANAGEMENT

Meet legal retention requirements for your corporate document and records to avoid fines, unsuccessful audits and other problems. If you've got an HR Department then you've got records requirements.

- Document lifecycle management
- Store, protect, and destroy
- Information compliance
- Automated records retention

WORKFLOW/DOCUMENT/TASK MANAGEMENT

Workflow automates business processes allowing work to be shared efficiently between workers. Once a task is done it is automatically routed to the next worker.

- Cloud operability
- Central electronic repository
- e-forms and e-sign integration
- Automatic notifications



BUSINESS PROCESS OUTSOURCING

DOCUMENT SCANNING

Document digitization services encompass the scanning and imaging of paper records, the storage of your valuable records, and the ability to access those records from anywhere.

- Backfile scanning
- Day forward scanning services
- Direct Mail as a Service
- SMB tailored offerings

INTELLIGENT AUTOMATION

INTELLIGENT CAPTURE

Capture, classify and extract data to transform documents into a digital format and then deliver them into applications and archives. This provides an entry point for scanning documents into workflows.

- Optical Character Recognition
- Automatic classification
- BPO outsourcing services
- Extraction and validation

ROBOTICS PROCESS AUTOMATION (RPA)

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As your organization undertakes digital transformation, RPA extends process automation capabilities and automates inefficient and repetitive tasks. Drive business efficiency and accuracy by automating and standardizing repeatable business processes.

- Low code configuration
- Information security and compliance
- Automate repetitive tasks
- Disaster recovery safeguards



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