

SUSE Discovery Services for Simplified Infrastructure Management

The Discovery Service provides a prescribed and proven roadmap provides a safe migration path to a single tool that will manage your entire infrastructure.

At a Glance:

The SUSE Discovery Service for Simplified Infrastructure Management provides a starting point for migration to a single tool that will manage your entire Linux infrastructure across a variety of hardware architectures, hypervisors, containers, IoT and cloud platforms. As the first step in the SUSE Customer Journey, the Discovery Services session will help you:

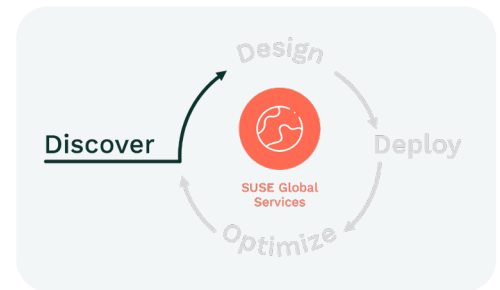
- Align business and IT objectives
- Evaluate current infrastructure
- Explore resource gaps

Product:

- + SUSE Linux Enterprise Server
- + SUSE Manager

IT management has never been more complex and retaining visibility across your entire landscape is becoming more of a challenge. Our technical and business professionals listen to your goals and share the best open source solution and service options to help you achieve those goals. Through white-boarding and architectural discussions, your team discuss topics such as:

- The current state of your business and your desired outcomes and IT vision
- How best to align your business goals with IT objectives leveraging open source solutions
- Suggested open source solutions and integration options
- Existing resources and gap analysis



Participating in a SUSE Discovery Services affords you the ability to map your course from your unique starting point. This will accelerate your journey to simplify operations and reduce risk. The SUSE Discovery Service offering is based on best practices from hundreds of real-world experiences. This Discovery Services session is conducted in two parts:

- A Discovery Discussion about your technical and business environment.
- An Architectural Discussion about how SUSE can address the discovered needs and desired outcomes.

ENGAGEMENT OVERVIEW

By using a proven open-source infrastructure management solution, you will significantly reduce your administration tasks for your Linux systems and simplify your processes for maintaining security, consistency, and automation.

This workshop presents information that SUSE and our partners have gained through numerous successful engagements. Through discovery, we will show you how implementing a single management tool that supports your entire IT infrastructure enables you to manage heterogeneous Linux systems across a variety of environments, from a single, centralized dashboard.

Delivery Method:

- 1 hour preparatory call
- 1 day on-site delivery
- 1 day remote documentation
- 1 hour follow-up call

Who should be involved?

The SUSE Discovery Service offering is recommended for IT professionals, solution architects and their managers who have the task to design, build and operate enterprise applications and services. As this workshop is part of a strategic transformation, the presence of CTO/CIO is recommended.

What is the output?

At the end of your engagement you will get a summary report that will provide you with a high-level design and suggested next steps. Consider this your roadmap to a simplified infrastructure management.

The summary report will include:

- Handover documentation to customer stakeholders
- Feedback and best practice guidance
- Follow up to review findings

Sample Discovery Service Agenda

Discuss...

... your business objectives and requirements.

Topics could include:

- Key business objectives
 - Key business objectives for SUSE Manager
 - High-level solution requirements
 - Review existing Linux landscape (dev/test/prod systems)
 - Current patch and update policy and time frames
 - Discuss current IT operation processes
 - Review current SUSE subscription status
- Linux systems diversity (environments, purposes, architectures)
- Current configuration management solution (if required)
- System deployment process
- Your internal security guidelines
- Operating system migration strategy
- Current monitoring solution

Review...

... solution planning, benefits and outcomes

- Review:
 - Linux systems diversity (environments, purposes, architectures)
 - Current configuration management solution (if required)
 - System deployment process
 - Your internal security guidelines
 - Operating system migration strategy
 - Current monitoring solution
- Discuss:
 - Targeted use cases and success criteria for your SUSE Manager
 - Identify the appropriate components for your infrastructure management solution
 - Introduce best practices for administrating the tool and use its underlying features

Handover...

... documentation to customer stakeholders

- Incorporate feedback and best practices
- Remote follow up discussion call to review findings

Take...

... the next step

- SUSE Assist: Design Services
- Custom design projects

Keeping track of your environment needs—whether work-load orchestration, patch management, or image building—is taking up an increasing amount of your team's time. The Discovery Services session is the start to a journey that moves you toward simplifying infrastructure management and providing complete visibility into your environment.

For detailed services offerings and premium support services information, visit:
www.suse.com/services