



SUSE Liberty Linux Services

Jumpstart your journey to freedom of choice

SUSE Linux Liberty service provides an extra layer of support that preserves your freedom of choice. Whether you desire a quick health check of your current environment or the implementation of new solutions to simplify your diverse infrastructure, SUSE Liberty Services provides the right expertise at the right time.

Choose the services your business needs to jumpstart your SUSE Liberty Linux journey. Our Liberty Linux service offerings are designed to meet you where you are for a frictionless transition to a better solution that provides choice.

SUSE Liberty Services

Jumpstart your Liberty Linux journey and accelerate your ROI

SUSE Liberty Services are designed to provide a frictionless move to SUSE Liberty Linux. With three fixed-priced solutions, these service offerings range from enabling a “set it and forget it” model for small footprints to ensuring your complex footprint remains secure and compliant with SUSE Manager. Whatever option you choose, with SUSE Liberty Services, you can ensure that your transition to Liberty Linux is successful, providing a quick return on investment.

The offerings

SUSE Liberty service comes in three tiers – one for every size business

Onboard

The Onboard service is perfect for you if you have been running CentOS/RHEL7 with a standard infrastructure. The Onboard service gives you up to three days with a consultant who will validate your infrastructure and ensure its health.

With the SUSE Liberty Onboard service you can rest assured knowing that you will have a smooth transition to Liberty Linux, including a frictionless transition to SUSE repositories.

The Onboard service is a remote offer only.

Automate

The Automate service is for those organizations who are adding SUSE Manager to their diverse Infrastructure. SUSE Manager is the only management solution that manages 16 disparate Linux distros -- including all variants of Enterprise Linux, CentOS, and SUSE Linux Enterprise Server. And it does it all from a single console.

In this 2-week engagement your consultant will not only validate the health of your current infrastructure but will also engage your team in the implementation of SUSE Manager – from conducting discovery and design sessions to deployment and implementation through validation and testing. You’ll also be engaging in knowledge transfer sessions so that when our team leaves, your team is prepared to take over.

The Automate service provides the ability to have a consultant onsite for a week; the remaining week will be remote.



Automate Plus

The Automate Plus service provides the same services as the Automate service and builds in the added flexibility to truly address your needs. For instance, you might need to scale SUSE Manager to accommodate a growing infrastructure. Or you might want to pilot advanced automation with varying use cases. The choices are yours.

This flexible service provides the ability to have a consultant on-site for a full two weeks. If needed, the consultant can be engaged for additional weeks remotely. At the end of that time, your team will have the knowledge they need to succeed.

At a glance

The table shows an at a glance benefit of the services.

Onboard	Automate	Automate Plus
Complete Liberty Linux Readiness Assessment, which includes: <ul style="list-style-type: none"> • Health check • Validation of Liberty repositories • Testing Liberty Linux clients • Knowledge Transfer 	All services included in Onboard <p>plus:</p> <ul style="list-style-type: none"> • Delivery of SUSE Manager Discovery and Design workshop • Validation of SUSE Manager deployment plan • Deployment and configuration of SUSE Manager • Validation and testing of SUMA deployment • Validation and testing of Liberty repositories • Knowledge Transfer 	All services included in Onboard and Automate <p>plus:</p> <ul style="list-style-type: none"> • Recommended additional opportunities to scale SUSE manager adoption and use • Piloting and testing of advanced automation use cases

With Liberty Services, you have a safe and secure transition to the SUSE repositories supporting your CentOS/RHEL estates. You will get best-in-class deployment of SUSE Manager and you will learn best practices of using automation for the entire Linux estate.

The outcome: A better understanding of how best to use the entire SUSE Management feature set to keep your entire Linux environment secure and compliant.

SUSE Liberty Services are designed to accelerate adoption, time to value, and reduce risk by sharing best practices and lessons learned from the field.

More services offerings

Apart from the Liberty Service Offerings, SUSE is pleased to offer additional services that will provide faster ROI to your Liberty Linux transition:

Premium Support Services provides direct access to a named premium team who knows your business, your specific environment and your team. Whatever your environment -- CentOS, Liberty Linux, or SUSE Linux Enterprise -- your concerns will be promptly addressed. Learn more about Premium Support Services at <https://www.suse.com/services/premium/>.

SUSE Training Services provides both a flexible eLearning option or Instructor Led courses. We can also blend these models to create a customized training solution for your company. Learn more about our training offers at <https://www.suse.com/training/>.



Why services?

Engaging with SUSE services makes sense for your business – both in return on investment and simplified support and maintenance. Engaging with services up front, reduces support costs later.

Make the smart choice. Engage with SUSE Services.

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