



On the Collaborative Development of Application Ontologies: a Practical Case Study with a SME

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What's this talk about?

- A collaborative and interdisciplinary ontology development experience
- Application ontology
- In a concrete industrial context (SME)







Modelling Context

- Individual Education Plan (IEP)
 - "a document that describes integrated and balanced interventions, prepared for students with disabilities in a given period of time, for the purpose of executing the right to education and training" [Italian Law 104 / 1992]
 - Consists of:
 - Functional Diagnosis (incl. compromised Functional Abilities)
 - Dynamic Functional Profile (incl. Goals)
 - Activities and Materials
- Preparing IEPs ain't easy...

• SSFIA, an ontology-based system supporting IEP preparation







Modelling Process

Phase I: Ontology Requirements Specification

- IEP Ontology Requirements Specification Document (ORSD)
 - purpose, scope, implementation language, intended users and uses, functional and non functional requirements, pre-glossary

• Main outcomes:

- dual-purpose ontology
 - support the preparation of IEPs via an intelligent system
 - provide a classification of functional and cognitive abilities in a standard fashion
- summary of the content to be covered
 - e.g., functional and cognitive abilities, educational goals, activities, materials
- a number of application-specific requirements
 - e.g., well-annotated, no multi-inheritance
- ontology meta-model vs content



Modelling Process

Phase 2: Definition of the Ontology Meta-model

- Ontology Meta-model: defines the basic structures, definitions, and properties to be used in the ontology
 - classes: e.g., "Ability", "Goal", "Activity", and "Material"
 - properties: e.g., to relate abilities to goals, to define precedence between abilities

• Double-formalization to cope with dual-purpose





Modelling Process

Phase 3: Formalization of abilities, goals, activities, and materials

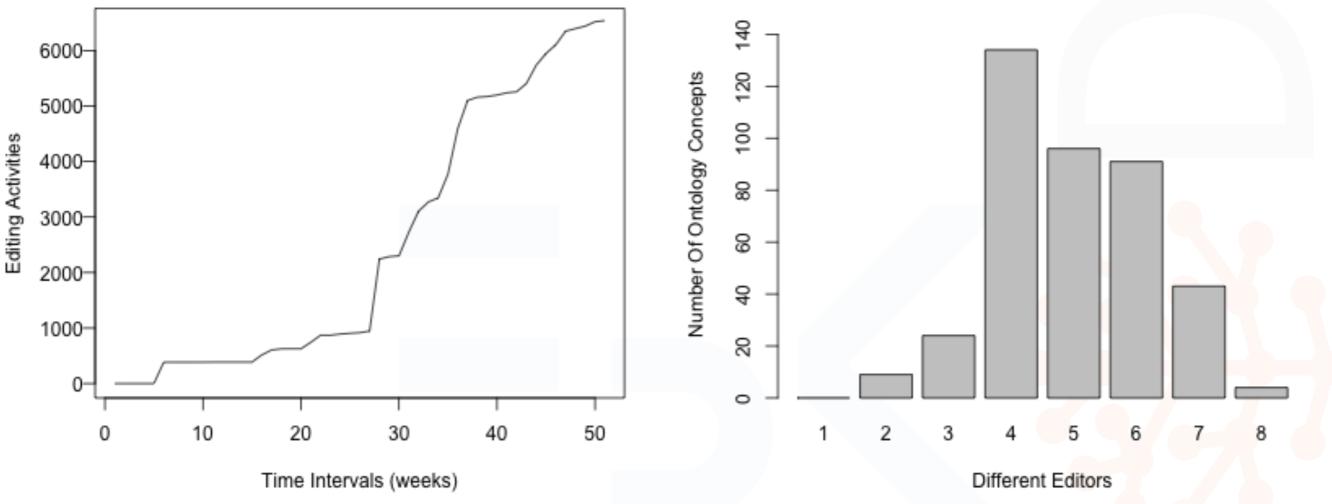
- An interdisciplinary team of domain experts collaboratively defined a taxonomy of functional abilities (and related content: goals, activities, materials) grounded in the meta-model
- Powered by Moki (moki.fbk.eu)
 - one page for each functional ability
 - customized forms, rooted in the meta-model





Modelling Process A MoKi for SOFIA: Usage Statistics

- One year modelling period [Jul 2013 June 2014]
- 13 active users, ~500 changes/user
- 399 pages, ~16 changes/page





Modelling Process Phase 4: Ontology evaluation

• Ontology vs. competency questions (ORSD) via SPARQL

- Indirect domain experts and application engineers evaluation via the application prototype
 - favoured the development of the application prototype
 - enabled to spot anomalies, modelling mistakes, or short-comings of the ontology, by actually "using" the ontology within the prototype

Triggered revision of ontology meta-model and/or content



Outcome: IEP Ontology

- 399 Abilities, 9278 Goals, 9171 activities, and 962 materials
- 305 mappings to WHO ICF-YC, 101 mappings to WHO ICD-10

	metamodel	IEP Ontology
DL Expressivity	$\mathcal{SROIF}(\mathcal{D})$	$\mathcal{SROIF}(\mathcal{D})$
Classes	20	419
Object Properties	44	44
Datatype Properties	3	3
Individuals	40	20339
Class Axioms	31	1066
Object Properties Axioms	155	155
Datatype Property Axioms	9	9
Individual Axioms	74	198095
Annotations	75	21571





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Messages from the Experience...

- Benefits in adopting an ad-hoc, on-line, collaborative modelling tool
 - initially, the modelling team was moderately reluctant to adopt MoKi...
 - ... but then they did use it (6K changes, 22K activities)
- Importance of having a flexible modelling tool
 - flexibility of the form definition / seamless plug-in of functionalities
- Early deployment of an application ontology in its corresponding system to improve ontology quality
 - missing or inaccurate competency questions
 - mismatch of implicit assumptions
 - missing ontology non-functional requirements
- Double-formalisation for dual-purpose ontology

Conclusions

- An experience of collaborative ontology modelling
 - truly collaborative ontology development effort, various "stakeholder"
 - application ontology for a commercial ontology-based application
 - concrete business context (SME)
- $S \otimes F | A$ was commercially released in September 2014







Thank you!

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