New Holiday Homes regulations in Qatar FAQs

In August 2021, Qatar Tourism Authority issued the <u>Holiday Homes Circular 2021</u> governing the requirements for homeowners to apply for a tourism license, including quality standards, amenities, health and safety, accessibility criteria, code of conduct and environmental sustainability.

Following this Circular, hosts of holiday homes should apply for a Holiday Homes license through the <u>e-Services portal</u>. You can find more information in the <u>Holiday Homes Classification Manual</u> and <u>Holiday Homes Self-Assessment Checklist</u> that Qatar Tourism has published on their <u>website</u>.

The below questions have been answered by Qatar Tourism. Should you have any questions, you can reach out to them on essupport@visitgatar.ga

1) How do I apply for a Holiday Homes license?

Visit the Qatar Tourism website for details on how to apply here.

2) Where are the touristic areas mentioned in the regulations?

Please find the list below:

1. All-inclusive touristic areas	 Pearl Region - Qatar Souq Waqif - Doha Cultural Village (Katara) Museum Islamic Art (MIA) Park Old Wakra Souk Aspire Zone Lusail Project Doha Oasis Project Al Bidda Park Area Doha Corniche Al Khor Corniche
2. Integrated commercial complexes with hotel facilities	12. 12.Qatar Mall 13. Doha Festival City Project 14. AlHazm Mall 15. Le Vendome Mall project in Lusail area 16. Villaggio Complex 17. City Centre Complex 18. Mall Bin Tawar

3) Are any accommodation types able to operate outside of the touristic areas?

Yes, standalone villas.

4) Will more touristic areas be considered in future?

There is a high possibility of adding more touristic areas.

- 5) The online registration is open for Qatari nationals, GCC nationals and residents only what does this mean for international property managers planning to manage listings from abroad? Currently this cannot be done.
 - 6) Can any tenant (non-Qatari or non-residents of GCC also) with the authorization of the owner become an operator and operate a Holiday Home unit?

To be a tenant, the person should have a Qatar Identification Document

7) How can we differentiate between a home, villa, town house, etc.?

They are all considered Holiday Homes, please refer to the Classification Manual for more details.

8) How does the rating system work?

Please refer to the "Guest Experience Index" on page 4 of the Classification Manual.

9) Should a host get a bad rating, can they find out what impacted that rating in order to remedy the situation?

Please refer to the "Guest Experience Index" on page 4 of the Classification Manual.

10) How long does it take to get a license?

The process usually takes between 3 to 5 days.

11) Do I need to pay government taxes for listing my home commercially? No.

12) Who do I contact if I have any questions?

You can reach out to Qatar Tourism by email at eservicessupport@visitgatar.ga or by phone on +974 44997888