

Online practical learning of computer networking

Jon Rosewell, Karen Kear & ONL team @OpenNetLab OER19, Galway



# Vocational learning opportunity

'Raise UK skill levels by innovative digital solutions for vocational learning'

















#### A free online badged open course

- Teaching the skills of computer networking to beginners
- Experiential learning, practical skills
- Based on a web-based network simulator
- Modes of use:
  - classroom-supported
  - independent, distance learners
- Published on OpenLearn as MOOC BOC
  - open to anyone, anywhere, anytime
  - including assessment → badge
  - OER / open courseware



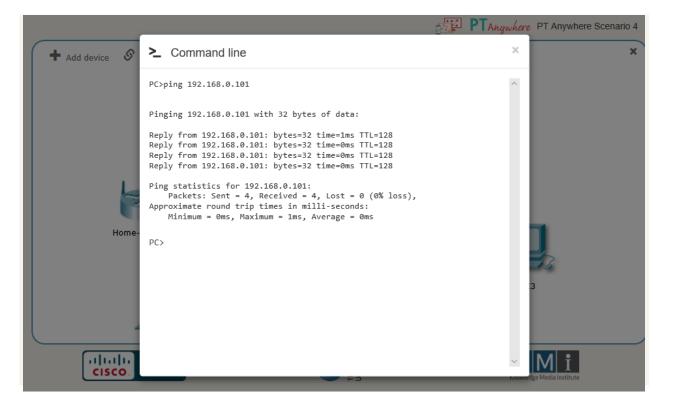
### The Open University

# Pedagogy and learning design

- Sfard (1998): acquisition and participation are both necessary for learning
- Acquisition:
  - Some text
  - Mainly videos (screencasts) demonstrating aspects of networking and setting up activities for students to try out in simulation
- Participation:
  - Experiential practical learning
  - Web-based computer network simulator (PT Anywhere)
  - Structured activities and quizzes

## PT Anywhere

### An easy to use network simulator

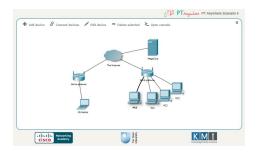


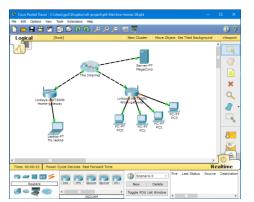


# PT Anywhere



### Supports experiential learning, practice based





- Easy to use interface but authentic
- HTML5 web browser integration
- A simplified user interface to...
  ...Cisco Packet Tracer running on server
- Implemented by open API to Packet Tracer
- Code open source <u>https://github.com/PTAnywhere</u>

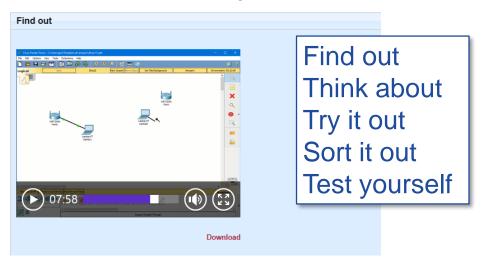




#### Part 1. Dynamic Host Configuration Protocol (DHCP)

In this part we will look at how networks can be configured so that new devices can join automatically and not have to be configured manually.

Now watch the video below which is about 10 minutes long.



#### Think about

Could you set up a coffee shop wi-fi network?

Customers expect to have wireless access so they can use their tablets and laptops. What would you have to consider when you set up a wi-fi network?

Reveal discussion

#### Try it out

Open PT-Anywhere in a new tab or window so you can read these instructions

Tip: hold Ctrl and click a link to open it in a new tab. (Hide tip)

- In this scenario, there is a home gateway and one PC already connected.
- 3. Add a laptop to the network.
- 4. Check the lanton configuration is DHCP turned on?

#### Sort it out

- 1. Open PT-Anywhere in a new tab or window so you can read these instructions.
- 2. In this scenario, there is a home gateway and one PC already connected.
- 3. Add a laptop to the network and connect it to the gateway.
- 4. Can you ping the laptop from the PC?
- Check the laptop and PC configuration is DHCP turned on?
- Check the gateway configuration is DHCP turned on and configured sensibly? Currently not possible to check this
- 7. If not, fix it and try again.

Reveal discussion

### Pilot evaluation



### **FE Colleges**









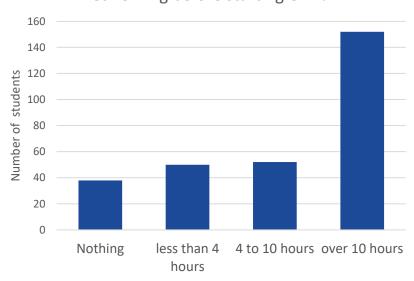
- Students 16+, 18+, adult
- Methods:
  - survey (Likert; open comments)
  - teacher interviews
  - classroom observation
  - analytics (website, simulator)
- Pilot 1: 8 colleges, 121 students
- Pilot 2: 8 colleges, 262 students

## Did they learn?

"The included PT activities were really useful. The content was relevant for pure beginners."

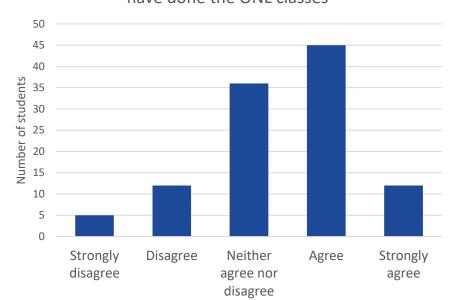


How much did you know about computer networking before starting ONL?



Previous experience of networking

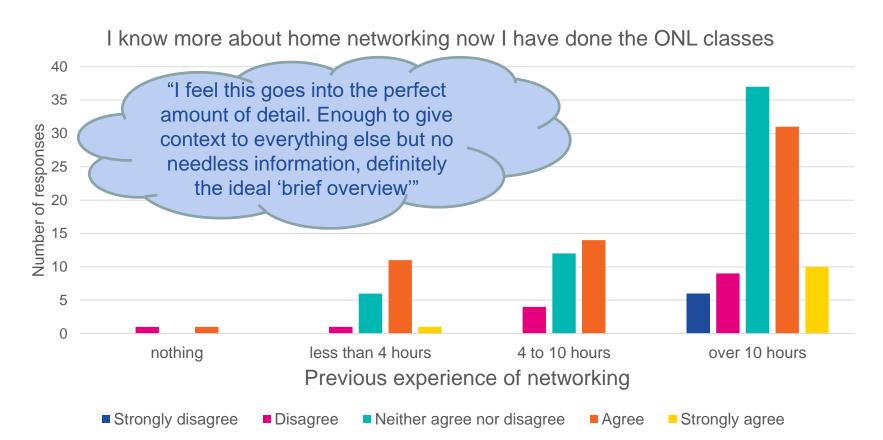
I know more about home networking now I have done the ONL classes



Data from Pilot 1 & Pilot 2 student surveys (left n=292, right n=180)

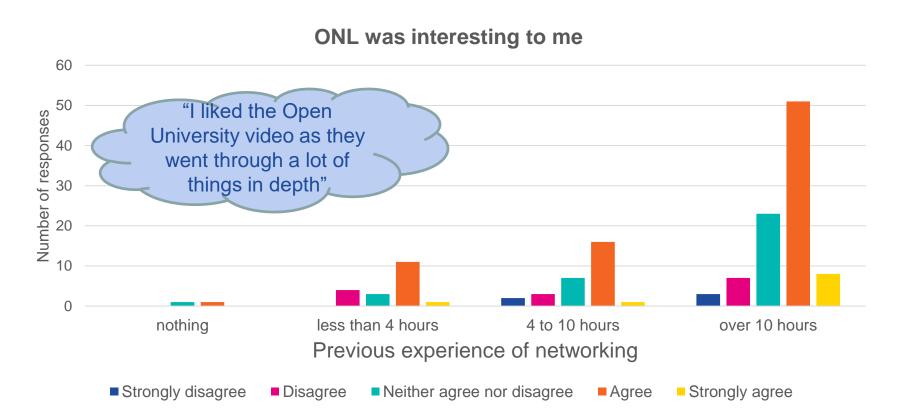
# The Open Acres 12 Acr

### How effective is ONL material?





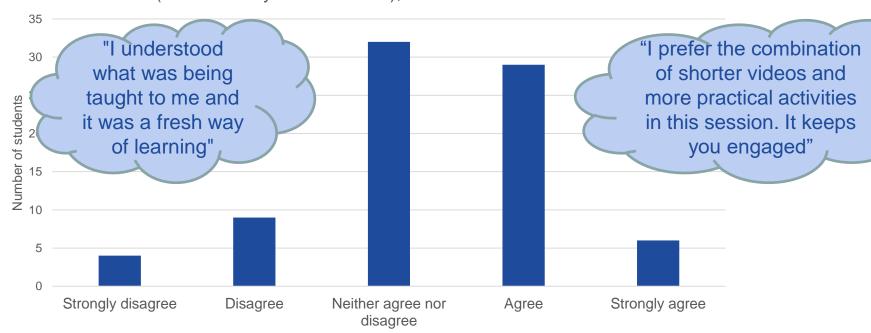
## How engaged were learners?







If I had the chance to learn more about networking in this way (instead of my usual classes), I would do more ONL

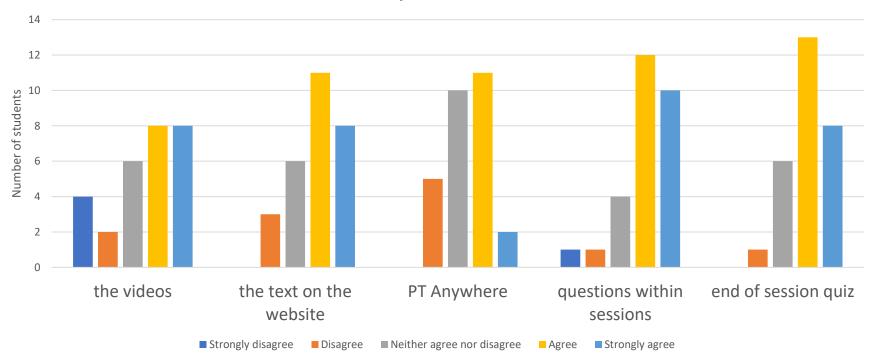


Data from Pilot 1 student surveys

## Components – ease of use

"I found it very welcoming for someone of my experience"

It was easy for me to use...

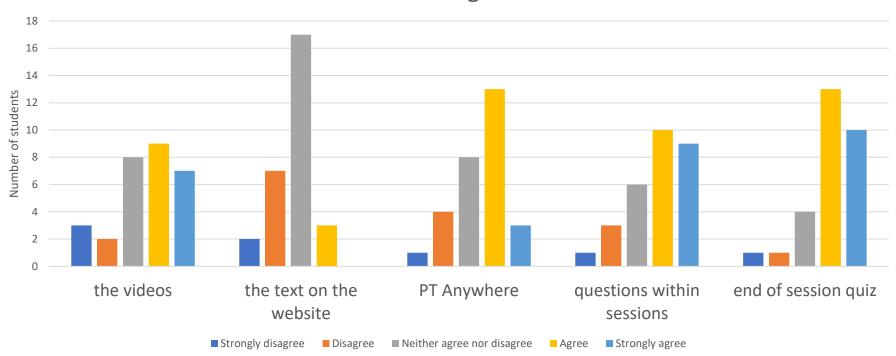


Data from Pilot 2 student surveys (n=28)





I learnt something new from...

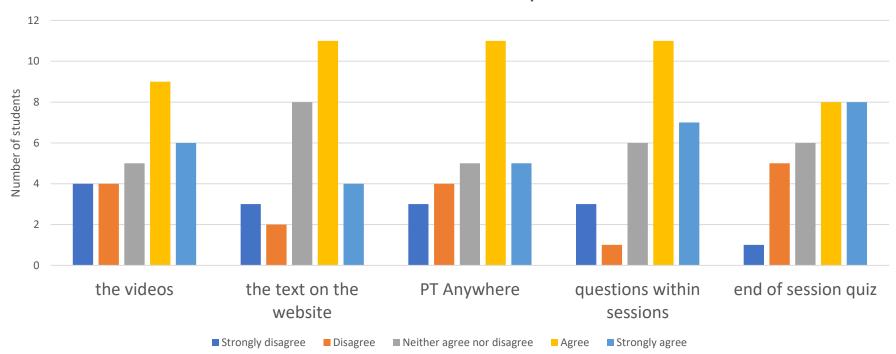


Data from Pilot 2 student surveys (n=29)





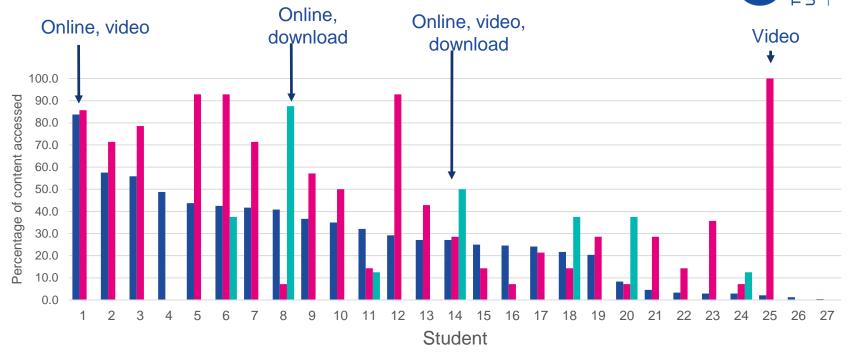
I was interested by...



Data from Pilot 2 student surveys (n=29)

# Patterns of engagement





- Percentage of planned study time spent viewing website
- Percentage of videos accessed
- Percentage of epub or printable versions downloaded





"The included Packet Tracer activities were really useful"

"Would be helpful to have a short quiz after each video, to check understanding, make it more interactive"

> "This video is very long and needs to be split into shorter segments of a few minutes each."

### Flexible use



- Both students and teachers used materials in several different ways
  - revision, filling in gaps in knowledge, introduction, replacement for a lesson or series of lessons, individual, pairs, etc
- To support flexible use, teachers wanted:
  - Clear description of possible audiences for ONL
  - Description of how ONL materials fit or augment the curriculum
  - Detailed index of the content, videos and PT anywhere activities
  - Examples or case studies showing how ONL can be used differently





- Year 10 (14-15 yrs old)
- Level 1 to 2 BTEC students (beginners in networking)
- Used ONL with one student per computer, using headphones
- One lesson per week
- Studied at their own pace
- Teacher in class for support

### Teacher comments



### **Engagement:**

"The interaction is what the Year Tens like to do. They like to be engaged. They like to watch the video. They all had their headphones on and they were able to work at their own pace."

### **Learning from mistakes:**

"They need to make mistakes to learn. And student can get very '*I've made a mistake, I'm not doing it again'*. But because [...] everybody was fully immersed in what they were doing, no one took any notice if they were doing it again."

### Range of ability:

"It did actually lend itself quite nicely to all abilities. And the fact that they could have a go. They weren't frightened to have another go then."





### **Peer support:**

"And if one got stuck, then maybe a stronger student would have already done that and he'd go back and support the weaker student, so all of this peer to peer is going on."

"The peer support was absolutely fantastic. You could see and you would want to encourage it. You don't normally see that until Year Twelve or Thirteen. But because they were all doing the same thing at the same time, they all had the same information, I actually found that the peer support started quite naturally within the classroom."

### Student comments



"I believe it was a very good and informative course. However, I found the videos whilst informative where too long in certain places and the scripts were generic. Overall though, I enjoyed it."

"hard to navigate but otherwise good"

"my experiences was helpful and very fun to do"

"it was a really good and helpful experience"

"preety difficalt yo get my grips around the navigation on the site and some of the questions on the quizz were confusing to understand."





#### What's next:

- Publish on OpenLearn as free badged open course
  - open to anyone, anywhere, anytime
  - including assessment → badge
- Publish on OpenLearn Create for reuse & remix
- Promote to the community

### Looking back

Open educational practices more difficult than OER!







### http://onl.kmi.open.ac.uk/

OU: Karen Kear (PI), Allan Jones, Jon Rosewell, Andrew Smith, Helen Donelan,

Alexander Mikroyannidis, Alice Peasgood, Chris Sanders, Allan Third, Michel

Wermelinger, Nicky Moss, Judith Williams, Teresa Connolly, Jonathan Darch

Cisco: Nuno Guarda

Consultants: Paul Wallin, Jason Trott, Robert Spragg, Kevin Large

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#### Karen.Kear@open.ac.uk Jon.Rosewell@open.ac.uk

School of Computing & Communications, The Open University