

Toward a Broader View of Security Protocols

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Computer and network security researchers usually focus on the security of computers and networks. Although it might seem as if there is more than enough insecurity here to keep all of us fully occupied for the foreseeable future, this narrow view of our domain may actually be contributing to the very problems that we are trying to solve. We miss important insights from, and opportunities to make contributions to, a larger world that has been grappling with security since long before the computer was invented.

This position paper initiates and advocates the study of “Human-Scale Security Protocols” as a core activity of computing and network security research. The *Human-Scale Security Protocols (HSSP)* project treats “human scale” security problems and protocols as a central part of computer science. Our aim is to identify, stimulate research on, analyze, and improve “non-traditional” protocols that might either have something to teach us or be susceptible to improvement via the techniques and tools of computer security. There are compelling security problems across a wide spectrum of areas that do not outwardly involve computers or electronic communication and yet are remarkably similar in structure to the systems computer scientists routinely study. Interesting and relevant problem spaces that computer security has traditionally ignored range from the very serious (preventing terrorists from subverting aviation security) to the trivial and personal (ensuring that a restaurant serves the same wine that was ordered and charged for).

We use the term “human-scale security” to refer here to high-level security protocols (such as commercial transactions) performed manually by people and to systems and objects intended for direct human interaction (such as mechanical access controls and paper documents). It is distinct from (but related to) the study of the various financial and legal protocols that are analyzed in economic terms, e.g., with a game theoretical model of behavior, and with the aim of designing systems that encourage fair play. Rather, we are concerned here with the often informal protocols that have evolved to prevent outright cheating or crime, as well as with the (often *ad hoc*) non-computerized security mechanisms and practices that protect the physical world. An important characteristic of these protocols and systems is that their design and operation do not depend on, and are not motivated by, electronic computers or communications systems.

Human-scale security systems are relevant to us first because they form the basis (the “root”) of trust in the complex systems used for society’s basic functions. The trustworthiness of any system (computerized or not) ultimately depends on the integrity and reliability of the people who built and run it, on the security

of physical objects, on the soundness of information, and on procedures carried out by human beings (who employ whatever explicit or implicit interfaces the system provides). Yet we often have only informal, *ad hoc* metrics for the security of these basic system elements, and even less of an understanding of how their security properties compose than we do for computing systems. These systems often fail in ways that mimic common security breaches in computers, with similar results and for similar reasons.

Secondly (and conversely), for all their *ad hoc* properties, human-scale security systems appear to have much to teach us. Protocols and systems implemented and used directly by people tend to be heavily optimized for efficiency as well as for performance against the perceived threat model and risk. Their evolutionary development process is often much slower (and more informal) than that used to produce computer systems, with optimizations typically discovered by users seeking to reduce their effort and expense and with countermeasures against specific vulnerabilities introduced only after attacks become a perceived practical risk. Some of the resulting protocols seem to be quite good, perhaps close to optimal for their applications.

The study of human-scale security seems to have much to offer computer and communications security research and practice. How secure are these protocols when analyzed with the methods and against the threat models of computer security? How can well-optimized and highly risk-sensitive human scale systems be adapted to improve computer security protocols? How do human-scale security elements compose? How do they interact with computer security? Can we adapt the trust management techniques from computing to specify and enforce better security in human-scale systems?

1 Human-Scale Security Protocols

There has been relatively little work on human-scale protocols by computer scientists and cryptologists, at least in the half century since we became distracted by the invention of the electronic computer. However, the relatively few example of serious computer science and cryptologic investigation into the subject that do exist are in fact quite encouraging.

Two recent papers from the computer science literature illustrate the kinds of analysis advocated here. The first provides a striking example of how an obvious attack from the physical world can expose a much less obvious, yet fundamentally similar, vulnerability in computer networks. The second introduces an attack against a human-scale system that seems entirely obvious when examined in computer security terms but that remains quite obscure otherwise.

1.1 Denial of Service and Burglar Alarms

Our example from the former category is the delightful CACM paper (and keynote address) by Needham ten years ago on the problem of denial of service in (physical world) burglar alarm systems [19]. The central insight here was