UVI Portal User Guide

EN 240410

End-User License Agreement (EULA)

Use of this product is subject to the acceptance of our End User License Agreement, available **here**.

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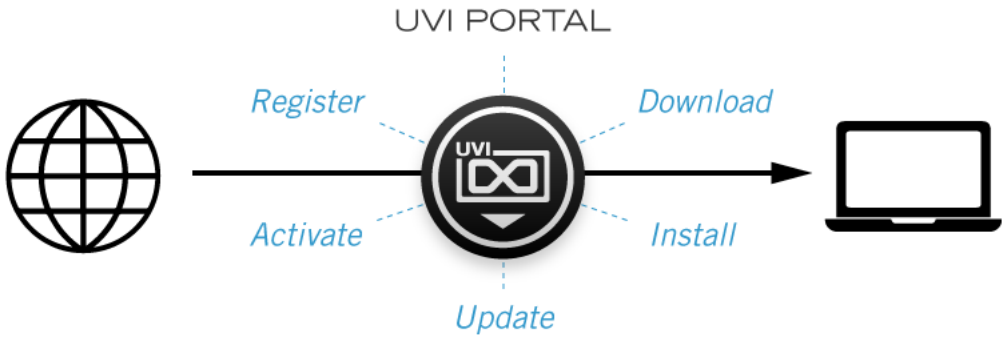
What is UVI Portal?

UVI Portal lets you register, download, install, activate and update all of your UVI products in a single convenient location.



REGISTER

Easily register your new product serial numbers, UVI Portal links directly to your iLok account and will deposit your new licenses automatically

DOWNLOAD AND INSTALL

One-click automated download and installation of all your UVI instruments, soundware and effects

ACTIVATE

Launch iLok License Manager directly from UVI Portal to activate your local machine or iLok dongle

UPDATE

Stay current with the latest updates for all of your instruments, effects and soundware with a single click

EXPLORE

Discover new instruments, effects and soundware for your projects

Download and Install UVI Portal

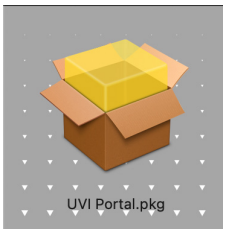
Click one of the links below to download UVI Portal for your system:

- **UVI PORTAL FOR MAC OS**
- **UVI PORTAL FOR WINDOWS**

To install UVI Portal on your system:

macOS

1. Double-click the downloaded DMG file
2. Double-click the pkg file to start the install



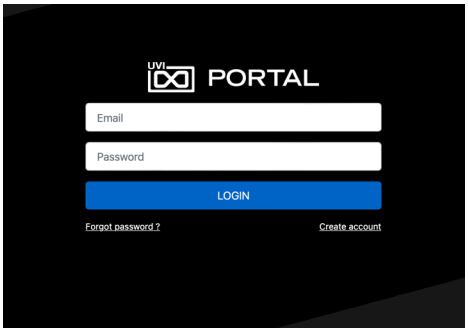
Windows

1. Double-click the downloaded exe file to start the installer
2. Follow the steps of the installer

Connect to UVI Portal

1. Launch UVI Portal
2. Login to your UVI Account (the same as the one you use to connect on uvi.net/my-account)

*If you don't have a UVI Account, click "Create account"

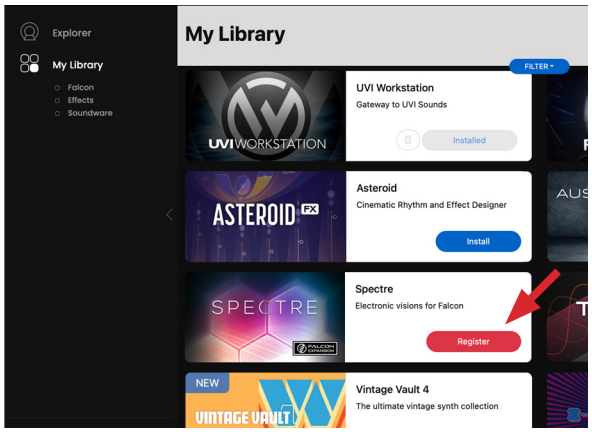


1. Register > 2. Download & Install > 3. Activate

Permanent License

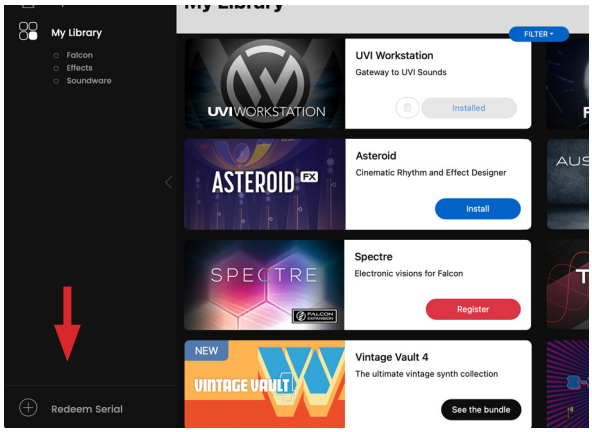
Register a product purchased at uvi.net

1. Open UVI Portal and login to your UVI Account
2. Locate your newly purchased product(s) in the list
3. Click the ***Register*** button to access the ***Product Registration*** panel



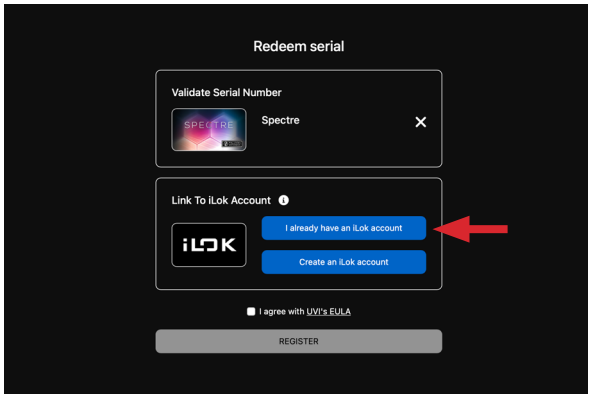
Register a product with a serial number

1. Open UVI Portal and login to your UVI Account
2. Click ***Redeem Serial***
3. Enter your product serial number

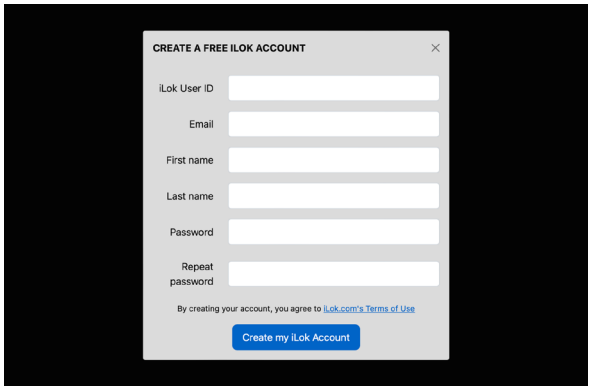


Link to iLok Account

1. If you already have an iLok account, click ***'I already have an iLok account'*** and proceed to login
2. Double-check that your entries are correct, then click the box to agree with the EULA
3. Click the ***REGISTER*** button to complete registration



[*OPTION*]
If you do not have an iLok account yet, click ***'Create a FREE iLok account'*** and follow the instructions provided



1. Register > 2. Download & Install > 3. Activate

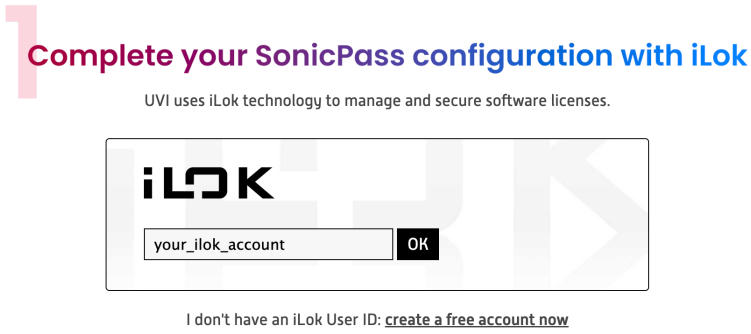
SonicPass License

Link your SonicPass to your iLok Account at SonicPass Welcome page here > **www.uvi.net/welcome-sonicpass**

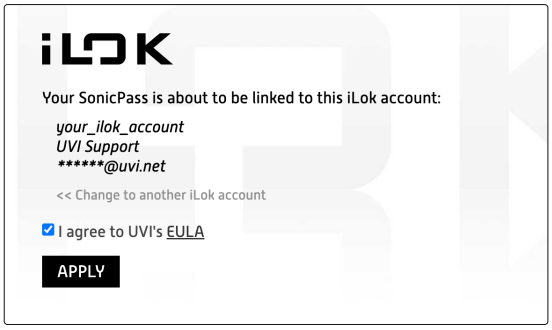
[*NOTE*]
No need register the product(s) if you are using the products via SonicPass subscription

Link to iLok Account

1. If you already have an iLok account, click *'I already have an iLok account'* and proceed to login

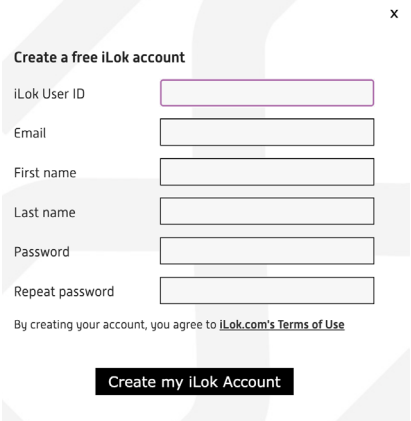


2. Double-check that your entries are correct, then click the box to agree with the EULA



3. Click the *Apply* button to complete link

[*OPTION*]
If you do not have an iLok account yet, click *'Create a FREE iLok account'* and follow the instructions provided



1. Register > 2. Download & Install > 3. Activate

UVI Portal provides one-click automated download and installation for all your UVI products

UVI Workstation, Falcon or Effects

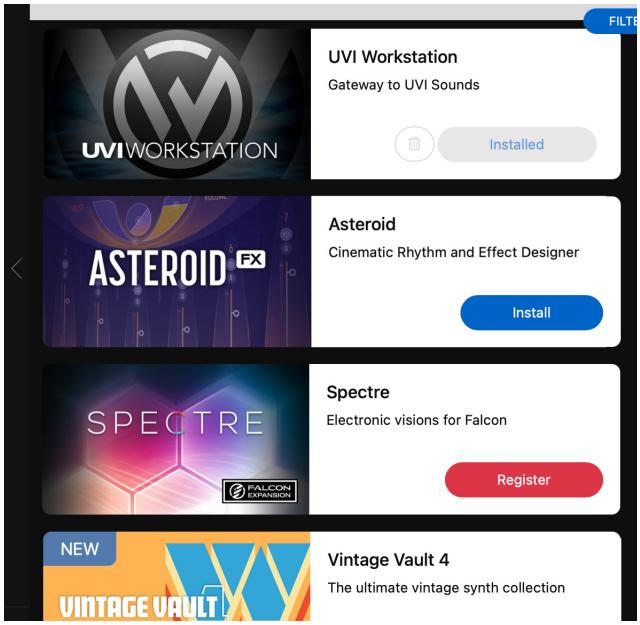
- Click the ***Install*** button to start the download and installation process

Soundbanks

- Click the ***Install*** button on the right of the product to start the download and installation process

- If UVI Workstation or Falcon is not installed or if an update is required, click the button displayed on the right of your Soundbank first (for instance: ***Download UVI WORKSTATION***)

Wait until the process is completed and then click the ***Install*** button to start the download and installation process of your soundbank again



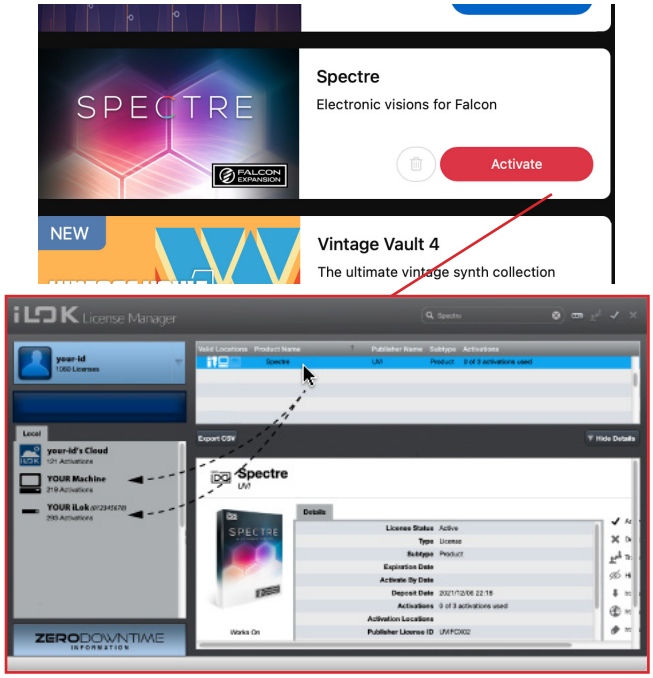
1. Register > 2. Download & Install > 3. Activate

You may need to activate the product license on your device

1. Simply click the ***Activate*** button on the right of the product to open ***iLok License Manager***
2. In iLok License Manager*:* Click the ***Available*** tab (or access 'Available Licenses' via the menu View at top) and drag the license(s) to your computer or an iLok dongle

   [*INFO*]
   - *UVI licenses (generated after March 25, 2014) allow up to 3 concurrent activations on any combination of iLok dongles and computers*
   - *Activations can be moved between local devices at anytime in iLok License Manager*

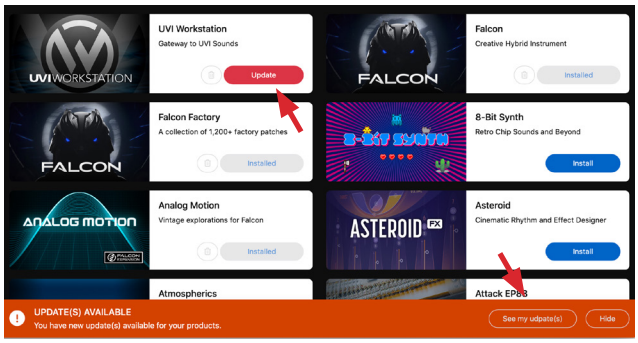
3. Click ***SYNCHRONIZE*** in UVI Portal menu or button in prompt. You will now see that your product does not require any other action. Launch it and have fun!



Update or Uninstall Your Product

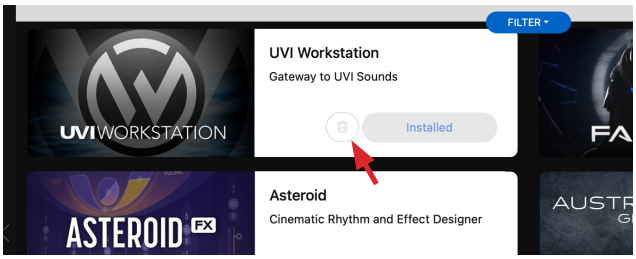
UPDATE YOUR PRODUCT

- If a newer version of your product is available, an *UPDATE* button and the notification will be displayed
- Click the *UPDATE* button to start the download and update process



UNINSTALL YOUR PRODUCT

- If you want to uninstall a product from your computerv, click the *Trash icon* button



PRODUCT INFORMATION

- Click the product to see more information, demo songs, details, user manual or release notes

Technical specifictions

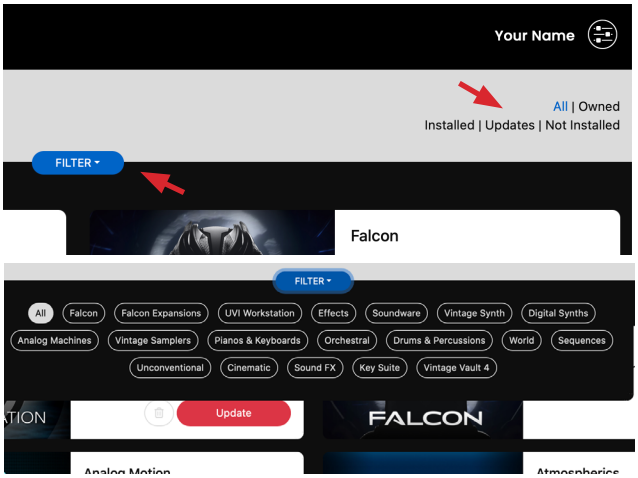
- **SHOW/HIDE** — Click the small ^ button of the rIght-bottom of the product information panel to open the Technical specifications to access the items below
- **CHECK INTEGRITY** — Click to manually check the integrity of a soundbank
- **MANUAL** — Click to see the product's user manual
- **RELEASE NOTES** — Click to see the release notes of the product
- **SERIAL NUMBER and iLok ID** — Show your registered serial number and iLok ID for the product

Find the Products

In My Library, there are a few options to help you find products

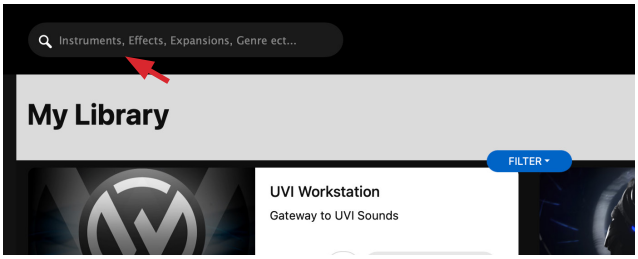
FILTER THE PRODUCTS

- You can filter the products by status right of the *My Library* header
- Click the ***FILTER*** button to access the category filter menu



SEARCH THE PRODUCTS

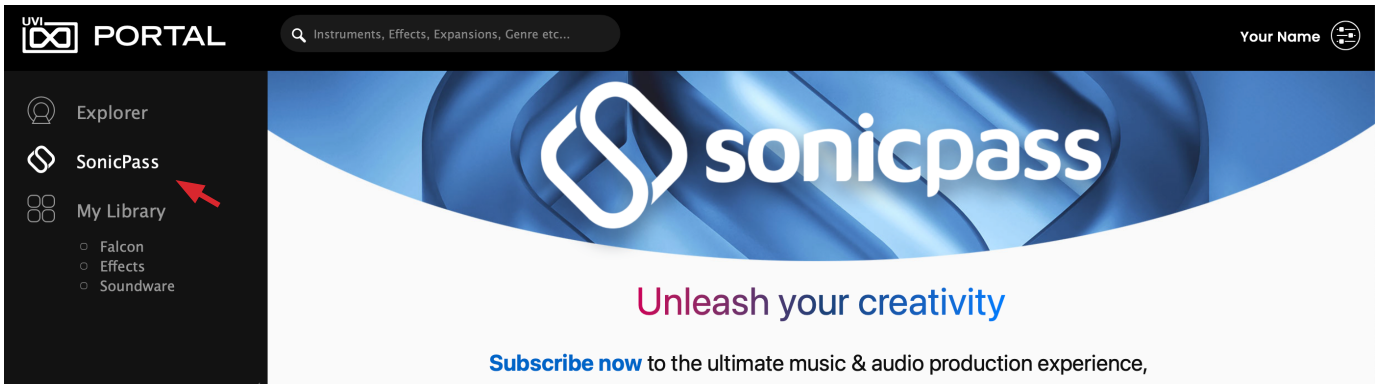
- Enter text the search field to find products



SonicPass

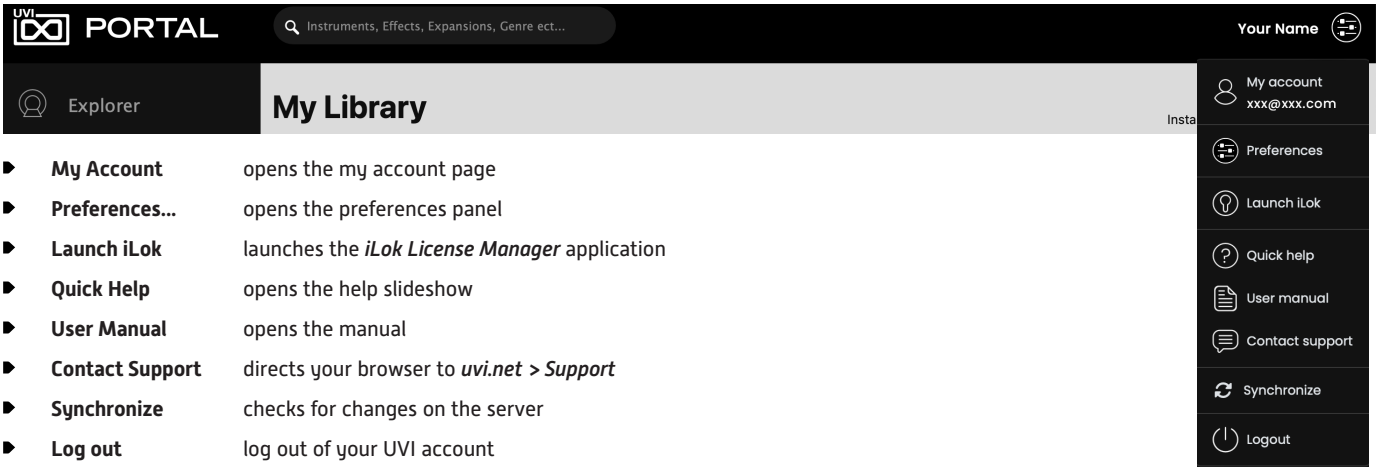
Click to see the details about SonicPass subscription

- You can subscribe to SonicPass from here
- You can manage your subscription if you are already a SonicPass member



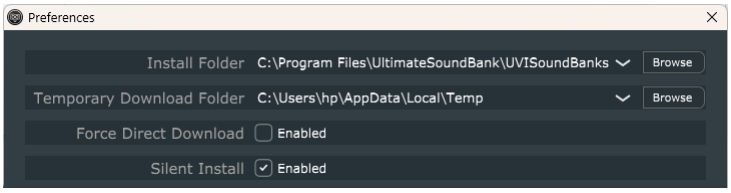
Menus and Preferences

MENUS - Click the button next to your account name to access the menus



- **My Account** opens the my account page
- **Preferences...** opens the preferences panel
- **Launch iLok** launches the ***iLok License Manager*** application
- **Quick Help** opens the help slideshow
- **User Manual** opens the manual
- **Contact Support** directs your browser to ***uvi.net > Support***
- **Synchronize** checks for changes on the server
- **Log out** log out of your UVI account

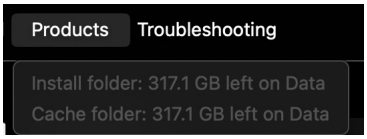
PREFERENCES - Click the ***X*** button in the upper-right (upper-left on mac) to close ***Preferences***



- **Install Folder** Click the ***Browse*** button to set the installation path of the soundbank (new install only)
- **Temporary Download Folder** Click the ***Browse*** button to set the temporary location for downloads
- **Force Direct Download** UVI Portal utilizes p2p networks for data transfer by default
  This can be changed at any time through UVI Portal > Preferences > Force Direct Download. Please note that p2p transfer can yield dramatically faster transfer times and is recommended in most cases
- **Silent Install** Tick to enable automatic install process for software and effects

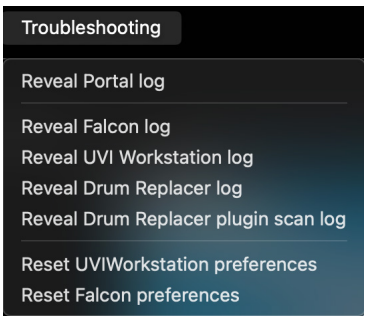
PRODUCTS - Toolbar/Window bar menu

- **Install folder** shows available space for the Install foler
- **Cache folder** shows available space for the Install cache foler



TROUBLESHOOTING - Toolbar/Window bar menu

- **Reveal** Click to show the available log files in Finder/Explore for tech support
- **Reset** Click to reset UVIWorkstation/Falcon preferences



Links

UVI

Home . . . . . uvi.net/

FAQ . . . . . uvi.net/faq

Tutorial and Demo Videos . . . . . youtube.com/

Support . . . . . uvi.net/contact-support

iLok

Home . . . . . ilok.com/

iLok License Manager . . . . . ilok.com/ilm.html

FAQ . . . . . ilok.com/supportfaq

UVI.NET