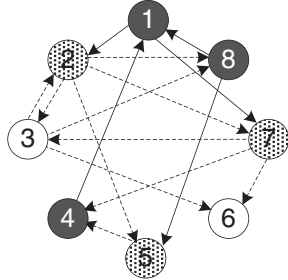
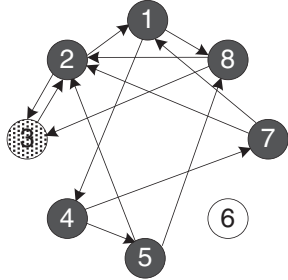


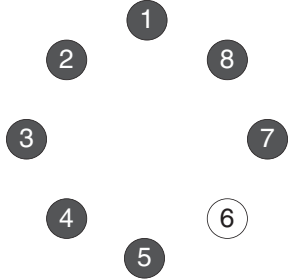
(a) Phase 1: Greeting



(b) Phase 2: Response



(c) Phase 3: Closure



(d) After all phases