



SAP BusinessObjects Solutions License Keys

A step-by-step guide

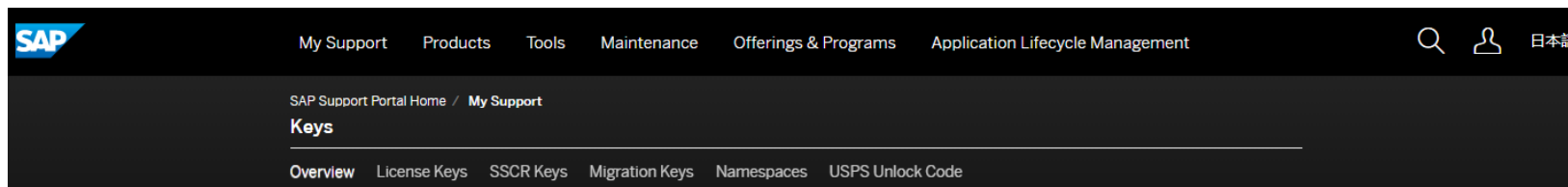
SAP Global License Audit & Compliance

PUBLIC

Agenda

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- [Short overview of the license key application starting page](#)
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- [Delete a license key](#)
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Where to request license keys - <http://support.sap.com/licensekey>



Keys

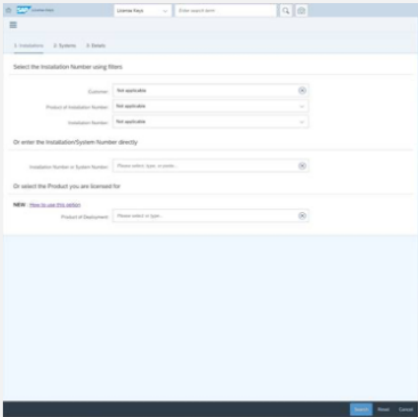
When working with SAP software, various types of keys may be needed such as license keys to activate the product, migration keys, developer and object (SSCR) keys, plus your own namespaces to modify it.

License Keys

For most on premise products, you require license keys before you can use the product. License keys are associated with a system on your landscape, and therefore you need to first select a system and then manage its license key.

To request license keys, you need the authorization *Request License Keys*. If you are unsure of what your authorizations are, then you may [check your authorizations](#) under your profile. To extend your authorizations please [contact your company's super administrator](#).

Note: Analytics Solutions from SAP have [emergency License Keys](#) (ZIP archive: logon with S-user ID required) that you can use while your request for a permanent license key is being processed.



[Launch the License Key Application](#)

Click button License key application

[License Keys Help](#)

Under License Keys Help you can find the How-To-Guides to request license keys for all products

Overview of license key application starting page

The screenshot shows the SAP License Keys application interface. The top navigation bar includes the SAP logo, the text "License Keys", and a search bar with the placeholder "Enter search term". A main menu is visible on the left side, containing options like "Request License Key", "History of Requests", "Favorites", "Help", "User Mode", and "Tools". The main content area is titled "1- Installations" and "2- Systems" and "3- Details". It prompts the user to "Select the Installation Number using filters". There are three filter fields: "Customer" (set to "Not applicable"), "Product of Installation Number" (set to "Not applicable"), and "Installation Number or System Number" (with a placeholder "Please select, type, or paste..."). Below this, there is a section "Or select the Product you are licensed for" with a "NEW" notice and a link "How to use this option". A "Product of Deployment" field is also present with a placeholder "Please select or type...". At the bottom right, there are buttons for "Search", "Reset", and "Cancel".

Annotations on the screenshot include:

- A red box around the main menu with the text "Display / Hide main menu".
- A red box around the "Product of Installation Number" field with the text: "Use 'Product of Installation number' to filter for specific installation product types. This is **not** a list of every product in your contract. Leave field as 'All' so that all installation numbers remain selectable."
- A red box around the "Product of Deployment" field with the text: "Use 'Product of Deployment' to select the product for which you want to request a license key. This will list the relevant Installation Numbers that are linked to licensed products in your contract."
- A red box around the top right corner with the text: "Click [info icon] to go back to <http://support.sap.com/licensekey>".

Request a license key for a new system

1- Installations 2- Systems 3- Details

Select the Installation Number using filters

Customer: Not applicable

Product of Installation Number: Not applicable

Installation Number: Not applicable

Or enter the Installation/System Number directly

Installation Number or System Number:

Or select the Product you are licensed for

NEW : [How to use this option](#)

Product of Deployment:

Select installation number by using filters Customer number or Installation number or enter the installation number or system number directly in the empty field or use Product of Deployment

Click Search

Request a license key for a new system

The screenshot shows the SAP Systems list interface. At the top, there are navigation tabs: 1- Installations, 2- Systems (selected), and 3- Details. A red box highlights a right-pointing arrow button with the text "Use this button to open the installation details". Another red box highlights a "Licenses" button with a right-pointing arrow icon, along with plus, filter, and sort icons below it. A large yellow callout box with a red border contains the following text:

Several functions are available:

- + Add new system
- ⌵ Filter list
- ↕ Sort list

Display license key information:

- Click on Licenses at the top right hand side
- Click License Key Information
- The display shows a list of products linked to this Installation Number for which license keys can be requested.
- The lists includes possible components within these products and any possible restricted-use licenses.

The main table lists systems with columns for SID, System Number, System Name, and a right-pointing arrow. The table contains 20 rows of system data.

SID	System Number	System Name		
A40	850011518	asf		
ABZ	312349774	Test		
ADF	311506400			
ASD	900005684			
ASL	311554740	Testsystem for test purpo		
BNW	311546372	NZDT Workbench		
BPC	312141742	BPC		
BR7	311971649	Sistema ERP EQ7		
BVC	311824403			
BWH	311855562	HANA_BW	SAP NetWeaver Business Warehouse Accelerator 7.2	Development system
DAN	311971031		SAP ERP 6.0	Test system
DSE	800066046	adfhgarthjnn	SAP HANA, platform edition 2.0	Test system
EIS	312192152		SAP enhancement package 3 for SAP NetWeaver 7.0	Test system
EM1	311421674	Emailversand mit Wartungszertifikat	SAP NetWeaver 7.0	Demo system
FD1	900005752		SAP Visual Enterprise Generator 7.0	Test system
FDS	311821902		SAP HANA 1.0, platform edition	Productive System
FFD	311822716		SAP HANA 1.0, platform edition	Productive System
FFD	311822714		SAP HANA 1.0, platform edition	Productive System
FFD	311822720		SAP HANA 1.0, platform edition	Productive System
FFF	311820288		SAP HANA 1.0, platform edition	Productive System

At the bottom right, there are buttons for "Refresh", "Back", and "Cancel".

Request a license key for a new system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) [Licenses](#)

Systems Click again + to add a request + ▼ ↕

SID	System Number	System Name	Product Version	System Type
No systems have been created under this installation number. Click + to create a new system and start the key request process.				

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) [Licenses](#) ☆

Systems (9) Show Filter Bar Filters Go

Select the requested Product and Version or enter the requested product in the field (e.g. enter 'Business' to reduce the list)

Add New System

Product:

- SAP Analytics Cloud connectors
- SAP Business Connector
- SAP BusinessObjects Business Intelligence platform

Continue Click Continue

SID	System Number	System Name	Product Version	System Type
BLR	8000882			
BOB	3114246			
DEV	850389735	INBLRSBO		Development system

Request a license key for a new system

1- Installations 2- Systems 3- Details

> Installation 20618219 ([How to request keys](#)) Licenses ☆

Show Filter Bar Filters Go

Select the requested Product and Version or enter the requested product in the field (e.g. enter 'Business' to reduce the list)

Systems (9)

SID System Name

BLR	8000882				
BOB	3114246				
DEV	8503897				
DIS	8004102				
PP2	8504011				
PPR	800144268	UKPRLSBOP01 UKSWNSBOP01	SAP BusinessObjects Business Intelligence platform 4.3		Backup system

Add New System

Product: SAP BusinessObjects Business Intelligence pl... ⊗

Version: SAP BusinessObjects Business Intelligence platform 4.3

System ID*: [Details in KBA](#)

System Name:

System Type*: Please select... ▾

Operating System*: Microsoft Windows ▾

Continue Click Continue

Request a license key for a new system

Create License Key Request

Material*: Please select...
Version:
Number of Licenses*:
Valid Until*:

Add Reset Cancel

Select License **Material*** - by click on this link you will get information which material must be used for requesting a license key - version and quantity and valid until date

Create License Key Request

Material*: 7018845 SAP BusinessObjects Enterprise, premium edition (user) (Licensed = 10)
Version: XI 4.3 (Remaining number = 10)
Number of Licenses*: 2
Valid Until*: 31-12-9999

Add Click Add

Create License Key Request

Material*: 7018845 SAP BusinessObjects Enterprise, premium edition (user) (Licensed = 10)
Version: XI 4.3 (Remaining number = 10)
Number of Licenses*: 2
Valid Until*: 15-05-2021 [Details in KBA](#)

Add Click Add

When an end date is entered, [Details in KBA](#) appears and you can view more information about the end date

Request a license key for a new system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) 🔗 Licenses

> System TES

License Keys (1)

If necessary click + to add further requests to the system
In case of a wrong input select the entry(ies) and click

<input type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid Until	Status	
<input type="checkbox"/>	7018845	SAP BusinessObjects Enterprise, premium edition (user)	XI 4.2	1		Permanent	New entry	


License key request was successfully added → **NO** license key generation so far
→ please click Generate below

Click Generate Generate Back Cancel

Request a license key for a new system

1- Installations 2- Systems **3- Details**


> Installation 20618219 [\(How to request keys\)](#) [Licenses](#)

> System TES You can mark this system as one of your favorites 

Your license keys are listed below. You can request a license key email by selecting the relevant keys and clicking the email button below.

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen.

For system deletion go to system data application in your [Launchpad](#)

License Keys (1) Please copy the keycode below or send the license key to your email address. It is also possible to enter more than one email address. 

<input type="checkbox"/>	Material	Description	Version	Quantity	Date Created	Valid Until	License Key
<input type="checkbox"/>	7018845	SAP BusinessObjects Enterprise, premium edition (user)	XI 4.2	1	26-02-2019	Permanent	D530 [REDACTED]

License keys are generated successfully.
Most of the products do not have any waiting time.

Request generated successfully

Click Edit to change the system details
or
Click Back to go 1 step back
or
Click Cancel to go back to the starting page

[Edit](#) [Back](#) [Cancel](#)

Add additional license keys to an existing system

Recommendations when to use EDIT an existing system:

- when adding additional license keys for the same product version in the same *deployment*
- when returning/deleting an existing license key to request a new key

The screenshot shows a web-based interface for adding license keys. At the top, there are three tabs: '1- Installations', '2- Systems', and '3- Details'. Below the tabs, the main content area is titled 'Select the Installation Number using filters'. This section contains three dropdown menus: 'Customer:' with 'Not applicable' selected, 'Product of Installation Number:' with 'Not applicable' selected, and 'Installation Number:' with 'Not applicable' selected. Below these is a section titled 'Or enter the Installation/System Number directly' with a text input field containing the placeholder 'Please select, type, or paste...'. Underneath is another section titled 'Or select the Product you are licensed for' with a text input field containing the placeholder 'Please select or type...'. A 'NEW' notice with a link 'How to use this option' is positioned above this field. At the bottom right, there are three buttons: 'Click Search' (highlighted with a red box), 'Search' (a blue button), 'Reset', and 'Cancel'.

Select installation number by using filters Customer number or Installation number or enter the installation number or system number directly in the empty field or use Product of Deployment

Add additional license keys to an existing system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) 🔗 Licenses

Systems (4) + 🔍 ↕

SID	System Number	System Name	Product Version	System Type	
A00	800234064		SAP BusinessObjects Dashboards 4.2	Productive System	>
A01	800234065		SAP BusinessObjects Explorer 4.2	Development system	>
A02	800234066		SAP Crystal Reports 2016	Productive System	>
			SAP BusinessObjects Business Intelligence	Productive System	>

Select the system you would like to edit or to add additional license keys

Add additional license keys to an existing system

1- Installations 2- Systems **3- Details**

> Installation 20618219 ([How to request keys](#)) 🔗 Licenses

> System A02 ☆ i

Your license keys are listed below. You can request a license key email by selecting the relevant keys and clicking the email button below.

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen.

For system deletion go to system data application in your [Launchpad](#)

License Keys (1) ✉

<input type="checkbox"/>	Material	Description	Version	Quantity	Date Created	Valid Until	License Key
<input type="checkbox"/>	7017697	SAP Crystal Reports (user)	2016	1	27-02-2019	Permanent	D72 ██████████

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen

Click Edit Edit Back Cancel

Add additional license keys to an existing system

Edit System Details

Product: [⊗](#)

Version: [▼](#)

System Number:

System ID*: [Details in KBA](#)

System Name:

System Type*: [▼](#)

Database*: [▼](#)

Operating System*: [▼](#)

Infrastructure*: [▼](#) [Details in KBA](#)

Add additional license keys to an existing system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) Licenses

> System A02 ☆ i

To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. To delete an existing license key, check the box to the left of the line item and hit the trash can icon.


License Keys (1) To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. + 🗑️


<input type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid	
<input type="checkbox"/>	7017697	SAP Crystal Reports (user)	2016	1	27-02-2019	Permanent	✎

Add License Key


Add additional license keys to an existing system

Create License Key Request

Material*: 


Version: 


Number of Licenses*:

Valid Until*: 


When you have selected + on the previous page to add additional license keys please enter the License material, version and quantity and click Add

Create License Key Request

Material*: 

Version: 

Number of Licenses*:

Valid Until*: 

Add additional license keys to an existing system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) Licenses

> System A02 ☆ i

To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. To delete an existing license key, check the box to the left of the line item and hit the trash can icon.

License Keys (2) + 🗑️

<input type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid Until	
<input type="checkbox"/>	7016164	SAP Lumira, desktop edition	V2.0	1		Permanent	
<input type="checkbox"/>	7017697	SAP Crystal Reports (user)	2016	1		Permanent	

The additional license key is shown → NO license key are generated so far → please click on Generate

Click Generate Generate Back Cancel

Add additional license keys to an existing system

1- Installations 2- Systems 3- Details

> Installation 20618219 ([How to request keys](#)) Licenses

> System A02 ☆ i

Your license keys are listed below. You can request a license key email by selecting the relevant keys and clicking the email button below.

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen.

For system deletion go to system data application in your [Launchpad](#)

License Keys (2) ✉

<input type="checkbox"/>	Material	Description	Version	Quantity	Date Created	Valid Until	License Key
<input type="checkbox"/>	7017697	SAP Crystal Reports (user)	2016	1	27-02-2019	Permanent	D720 [REDACTED]
<input type="checkbox"/>	7016164	SAP Lumira, desktop edition	V2.0	1	27-02-2019	Permanent	DA20 [REDACTED]

Your license keys are listed now. You can copy the license key and you also have the option to request a license key email by selecting the relevant keys and clicking the email button.

Click Edit to change the system details again
or
Click Back to go 1 step back
or
Click Cancel to go back to the starting page

Edit Back Cancel

Edit license key for an existing system

1- Installations 2- Systems 3- Details

Select the Installation Number using filters

Customer: Not applicable

Product of Installation Number: Not applicable

Installation Number: Not applicable

Or enter the Installation/System Number directly

Installation Number or System Number:

Or select the Product you are licensed for

NEW : [How to use this option](#)

Product of Deployment:

Select installation number by using filters Customer number or Installation number or enter the installation number or system number directly in the empty field or use Product of Deployment

Click Search

Edit license key for an existing system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) 🔗 Licenses

Systems (4) + 🔍 ↕

SID	System Number	System Name	Product Version	System Type	
A00	800234064		SAP BusinessObjects Dashboards 4.2	Productive System	>
A01	800234065		SAP BusinessObjects Explorer 4.2	Development system	>
A02	800234066		SAP Crystal Reports 2016	Productive System	>
TES	800234063		SAP BusinessObjects Business Intelligence platform 4.2	Productive System	>

Add System

Select the system you would like to edit or to add additional license keys

Edit license key for an existing system

1- Installations 2- Systems **3- Details**

> Installation 20618219 ([How to request keys](#)) Licenses

> System TES ☆

Your license keys are listed below. You can request a license key email by selecting the relevant keys and clicking the email button below.

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen.

For system deletion go to system data application in your [Launchpad](#)

License Keys (1) ✉


<input type="checkbox"/>	Material	Description	Version	Quantity	Date Created	Valid Until	License Key
<input type="checkbox"/>	7018845	SAP BusinessObjects Enterprise, premium edition (user)	XI 4.2	1	26-02-2019	Permanent	D5[REDACTED]


If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen

Click Edit Edit Back Cancel

Edit license keys for an existing system


Edit System Details


Product: SAP S/4HANA 


Version: SAP S/4HANA 1709 


System Number: 800234066


System ID*: EAL [Details in KBA](#)

System Name: E 

System Type*: Development system 

Database*: SAP HANA database 


Operating System*: Please select... 

Infrastructure*: Please select...  [Details in KBA](#)



Click Continue **Cancel**



1- Installations 2- Systems **3- Details**

> Installation 20618219 [\(How to request keys\)](#) [Licenses](#)

> System TES 

To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. To delete an existing license key, check the box to the left of the line item and hit the trash can icon.

License Keys (1)   **Add License Key**

<input type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid	
<input type="checkbox"/>	7018845	SAP BusinessObjects Enterprise, premium edition (user)					Click  to change an existing system 


Edit license keys for an existing system

Edit License Key Request

Material*: 7018845 SAP BusinessObjects Enterprise, premium edition (user) (Licensed = 10) ▾

Version: XI 4.2 (Remaining number = 10) ▾

Number of Licenses*: 1

Valid Until*: 31-12-9999 

Make necessary changes e.g. change the valid until date to permanent


Click Add Add Reset Cancel


Edit License Key Request

Material*: 7018845 SAP BusinessObjects Enterprise, premium edition (user) (Licensed = 10) ▾

Version: XI 4.2 (Remaining number = 10) ▾

Number of Licenses*: 3

Valid Until*: 31-12-9999 

 Confirmation

Are you sure that you want to change the quantity?

Yes No

Please confirm with Yes or No

Add Reset Cancel

Edit license keys for an existing system

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) Licenses

> System TES ☆

To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. To delete an existing license key, check the box to the left of the line item and hit the trash can icon. ☆

License Keys (1) + 🗑️

<input type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid Until	
<input type="checkbox"/>	7018845	SAP BusinessObjects Enterprise, premium edition (user)	XI 4.2	3		Permanent	

Entry was updated successfully → NO license key generation so far → please click Generate

Data impacting the license key has been changed. Choose the Generate button to confirm the changes and regenerate license keys.

Click Generate Generate Back Cancel

Edit license keys for an existing system

1- Installations 2- Systems **3- Details**

> Installation 20618219 [\(How to request keys\)](#) Licenses

> System TES ☆

Your license keys are listed below. You can request a license key email by selecting the relevant keys and clicking the email button below.

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen.

For system deletion go to system data application in your [Launchpad](#)

License Keys (1) ✉

<input type="checkbox"/> Material	Description	Version	Quantity	Date Created	Valid Until	License Key
<input type="checkbox"/> 7018845	SAP BusinessObjects Enterprise, premium edition (user)	XI 4.2	3	27-02-2019	Permanent	D53[REDACTED]

You can copy the license key or send it to your email address. It is also possible to send it to more than one email address.

Click Edit to change the system details again
or
Click Back to go 1 step back
or
Click Cancel to go back to the starting page

License Key was successfully generated

Request generated successfully

Edit Back Cancel

Delete a license key

1- Installations 2- Systems 3- Details

Select the Installation Number using filters

Customer: Not applicable

Product of Installation Number: Not applicable

Installation Number: Not applicable

Or enter the Installation/System Number directly

Installation Number or System Number:

Or select the Product you are licensed for

NEW : [How to use this option](#)

Product of Deployment:

Select installation number by using filters Customer number or Installation number or enter the installation number or system number directly in the empty field or use Product of Deployment

Click Search

Delete a license key

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) [Licenses](#)

Systems (4) + ▾ ↕

SID	System Number	System Name	Product Version	System Type	
A00	800234064		SAP BusinessObjects Dashboards 4.2	Productive System	>
A01	800234065		SAP BusinessObjects Explorer 4.2	Development system	>
A02	800234066		SAP Crystal Reports 2016	Productive System	>
TES	800234063		SAP BusinessObjects Business Intelligence platform 4.2	Productive System	>

Add System

Select the system in which you would like to delete a license key

Delete a license key

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) 🔗 Licenses

> System A00 ☆

Your license keys are listed below. You can request a license key email by selecting the relevant keys and clicking the email button below.

If you want to edit existing license keys or if you want to add additional license keys to the system, press the Edit button at the bottom of the screen, then check your system details and press the Continue button on the next screen.

For system deletion go to system data application in your [Launchpad](#)

License Keys (1) ✉

<input type="checkbox"/>	Material	Description	Version	Quantity	Date Created	Valid Until	License Key
<input type="checkbox"/>	7017705	SAP BO Dashboards (user)	XI 4.2	2	27-02-2019	Permanent	DB1 [REDACTED]

Click Edit Edit Back Cancel

Delete a license key

Edit System Details

Product: SAP BusinessObjects Dashboards
Version: SAP BusinessObjects Dashboards 4.2
System Number: 800234064

System ID*: A00
System Name:
System Type*: Productive System
Operating System*: Microsoft Windows



Click Continue **Continue** Cancel


1- Installations 2- Systems **3- Details**

> Installation 20618219 [\(How to request keys\)](#) Licenses

> System A00 ☆

To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. To delete an existing license key, check the box to the left of the line item and hit the trash can icon.

License Keys (1) **Click  to delete the marked license keys** 

<input checked="" type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid Until	
<input checked="" type="checkbox"/>	7017705	SAP BO Dashboards (user)	XI 4.2	2	27-02-2019	Permanent	

Mark the boxes

Delete a license key

Confirmation

Are you sure you want to delete this license? Click 'YES' to confirm. Click the 'Generate' button once you are finished making all changes.


Please confirm your decision with Yes or No

Yes



No



1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) [Licenses](#)

> System A00 




To add a new key request to this system please click the + icon. To change an existing license key below, click the pencil icon. To delete an existing license key, check the box to the left of the line item and hit the trash can icon.

License Keys (1)  

<input type="checkbox"/>	Material	Description	Version	Number of Licenses	Date Created	Valid Until	
<input type="checkbox"/>	7017705	SAP BO Dashboards (user)	XI 4.2	2		Permanent	

Selected license key has been deleted

Click Generate to complete the process and to view the existing keys

Delete a license key

1- Installations 2- Systems 3- Details

> Installation 20618219 [\(How to request keys\)](#) 🔗 Licenses

> System A00 ☆

No license keys have been generated for this system so far. If you wish to generate additional license keys in this system, click the 'Edit' button below, check your system details and click the 'Continue' button. This will bring you to the screen where new license keys can be generated.

For system deletion go to system data application in your [Launchpad](#)

License Keys ✉

Material	Description	Version	Quantity	Date Created	Valid Until	License Key
License keys have not yet been generated for this system.						

Click Edit to change the system details again
or
Click Back to go to the systems list
or
Click Cancel to go back to the starting page

EditBackCancel

Here is some further information to assist you

- For details on how to request SAP Business Suite license keys and delete systems, see SAP Note 94998
 - For details on how to install SAP Business Suite license key, see SAP Note 870871
 - For details on how to request and install SAP HANA license key, see SAP Note 1644792
 - For details on how to create temporary licenses after swapping hardware, see SAP Note 1349525
 - Learn more about necessary steps to request a license key in our 'How to documents' go to <http://support.sap.com/licensekey>
 - To find further information go to <http://support.sap.com/licensekey> and select button 'Help'
 - To contact your nearest Customer Interaction Center* go to <http://support.sap.com/supportcenters>
 - To open a support message go to <http://support.sap.com/message>
 - For SAP Business Suite license keys support open a case on component XX-SER-LIKEY
 - To maintain system data go to <http://support.sap.com/system-data>
 - For assistance with access levels or content of your SMP account open a case on component XX-SER-FORME
 - To maintain S-user data and authorizations go to <http://support.sap.com/user-admin>
 - For assistance with access levels or content of your SMP account open a case on component XX-SER-FORME
 - To create or delete installations go to <http://support.sap.com/inst-data>
- * Customer Interaction Center (CIC) work out of main centers around the world, serving our customers worldwide in their local language.