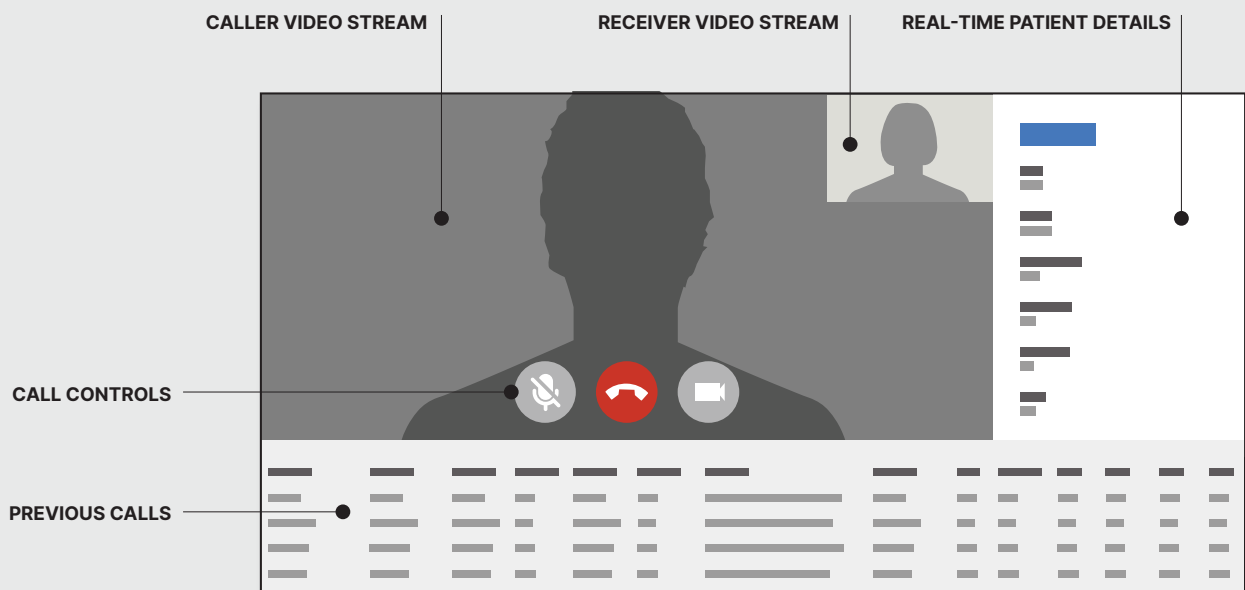


Traumasoft Telehealth

Achieve Emergency Treat, Triage, and Transport (ET3) compliance and optimal patient care with Traumasoft Telehealth. Critical patient information provided directly from the EPCR.



DIAL
911



Traumasoft Telehealth

Traumasoft Telehealth allows field staff to connect with a remote healthcare provider via an internet-connected browser on any display.

With Traumasoft Telehealth, critical patient information is drawn directly from the patient record and appears next to the streaming display. This allows distanced teams to collaborate and problem-solve on the fly.

Making a call

- 1 The EMS field provider initiates the call by clicking 'Telehealth Call'
- 2 The call is triaged to a waiting room
- 3 The healthcare provider who has set their availability in the calendar will be notified of the incoming call via the dashboard and a text message*
- 4 Once the 'Incoming Call' button is clicked, the secure connection is established between the EMS provider and the remote healthcare provider
- 5 The simultaneous video and audio call also allows the remote healthcare provider to see the patient details granted by the onsite EMS provider

* this text message notification is resent every 2 minutes until the call is answered



Telehealth is a crucial part of the modern EMS provider playbook. It's both required and desired. Required by Emergency Triage, Treat, and Transport (ET3), telehealth is being utilized by forward-thinking EMS providers to improve patient outcomes.

ET3 Compliance

Part of the Emergency Triage, Treat, and Transport (ET3) Model of operation includes a requirement to have telehealth in place for the in-place intervention (42 CFR §410.78). ET3 compliance is as easy as exercising the Telehealth functionality in Traumasoft's EPCR module.

Track and trace patient information

With Telehealth activated, critical patient information such as history, interventions and ECG strips are automatically available to the remote healthcare provider. For the EMS provider, Telehealth interactions are recorded and saved within the EPCR so maintaining this information is simple and self-contained; no extra software required.

Real time consultation

Telehealth functionality ensures your remote healthcare provider can manage the program and incoming patient. Connectivity between the Telehealth application (through EPCR) and your healthcare provider gives them real-time visibility to patient information including the ability to view historical telehealth consultations.

Back up advice

While primary assessments should be undertaken by field EMS professionals, telehealth is an undeniable benefit when it comes to specialized onsite care and second opinions. By utilizing the live video feed, EMS providers can take their medical direction consultations to a whole new level.

Save valuable seconds

Telehealth calls are particularly valuable in the midst of time-critical events. Drawing on remote healthcare expertise can save lives, particularly where nuanced signs may be missed by EMS field professionals.

Bring the hospital with you

You can effectively bring a full medical team with you when you employ Traumasoft Telehealth. Access to a specialized medical team can be invaluable and convenient for those personnel to assist without taking them away from the hospital or their specialized care facility.



TRAUMASOFT



Born from the real-world needs of providers, Traumasoft is an EMS performance technology company.

Traumasoft was developed from the ground up, providing organizations with one integrated solution to elevate their entire operation. We exist in the community and draw on the wisdom of the industry to continually develop and deliver automated, smart software for the future of EMS Operations.

traumasoft.com info@traumasoft.com 866-245-26921

Photography by Jai Foto, Roman Fox, Zachary Keimig, Chuttersnap, Denys Nevozhai and Sergio Souza.