

“I would use the word ‘efficiency’ to describe the Zendesk Services Team. The Zendesk Professional Services team guided us by the hand so that we knew what key things we had to be doing in order to be successful in the long-run.”

- **Orlando Gadea Ros**,
Global VP Customer
Experience Transformation,
Stanley Black & Decker

Realize true time to value.
To learn more about how
Professional Services can help drive
value for your business, please
reach out to your account team.

ZENDESK SERVICES

Launch Packages

Let us help you realize the full potential of Zendesk to create a customer experience that stands out.

Your customers’ expectations are higher than ever, making Zendesk one of the most important investments in your tech stack. As you prepare for launch, it’s important to configure with your next phase of growth in mind to set your team up for long term success.



Growth Launch

Designed for small teams with simple use cases on a Team or Growth Suite plan. This is the guidance teams need to configure & launch Zendesk.

\$5,000

€4,500 | £4,000

4 week engagement



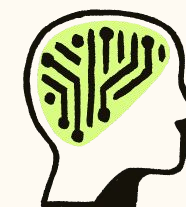
Pro Launch

Designed for medium-sized teams on a Growth or Professional Suite plan. This more in-depth guidance comes with Technical Architect support.

\$12,000

€10,800 | £9,600

6 week engagement



Enterprise Launch

Designed for large teams with complex use cases on a Professional or Enterprise Suite plan. This includes strategic guidance, custom training, and post go-live support.

\$30,000

€27,000 | £24,000

8 week engagement

