RADIO AUDIENCE MEASUREMENT IN SPAIN

AER Meeting
Brussels, June 28th, 2002

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General

- Our EGM survey (Estudio General de Medios) provides the "currency" for the Spanish radio since 1968. EGM is a multimedia survey covering TV TV, Radio Print, Cinema and Internet organized by AIMC.
- ➤ AIMC is the Spanish non-profit JIC-type organization. 155 companies are members of AIMC

Radio stations and networks: 21
Other media companies: 107
Non.media companies 38

Basic characteristics of the measurement operation

Universe covered	People aged 14 an over living in Spain	
Measurement technique	Recall of yesterday listening	
Annual sample size	70.000 interviews	
	43.000 face to face (Multimedia survey)	
	23.000 CATI (only-radio sample extension)	
Fielwork periods	3 waves. Each waves takes 8 weeks	
	(F/M, MJ and O/N)	
Reporting frequency	3 times a year. Figures for the specific wave and the moving year.	
Unit time for listening registration	Half an hour periods	

Basic characteristics of the measurement operation

Interview length	42 minutes for the multimedia interview	
	9,6 minutes for the only-radio CATI interview	
Sampling method	Random	
Sampling frame	Census information	
	Telephone directories	

2001 Advertising Expenditure

	Million euros	
Print	2.325,0	43,6 %
Radio	489,5	9,2 %
Cinema	44,6	0,8 %
Television	2.133,4	40,0 %
Outdoor	287,7	5,4 %
Internet	51,6	1,0 %
TOTAL	5.331,3	100,0 %

Research Costs

Total cost (all media): 3,35 million euros

Radio contribution: 0,53 million euros

Radio advertising revenue: 489,5 million euros

Ratio research cost on advertising revenue: 0,11 %

Recent news

- Introduction of CAPI in the multimedia research.
 - ➤ Implementation aproach: Gradual switch starting with 1/3 of the sample in the M/J 2002 wave. CAPI will represent 2/3 of the sample in the O/N 2002 wave and will be full implemented by F/M 2003.
 - > Switch from a single fieldwork supplier (Ipsos) to a 3 suppliers scheme (Ipsos, Nielsen and TNS).

CAPI characteristics

- > Interviewer oriented
 - > Small number of screens
 - > Several questions within one screen
- Pen Tablet oriented (no keyboard)
- Open to other multimedia features (audio, video, character recognition, GPS, etc).
- Minimum amount of handwriting. Reduction of further coding to a minimum.

CAPI characteristics

- > Integrated on-line interviewer manual always accessible .
 - Search by topic/word.
 - > Tree type index
- Interactive help feature for the active question.
- > The interviewer can enter remarks at any point.
- > Automatical time stamp for every question.
- > Easy backward navigation throughout the questionnaire

CAPI characteristics

- Rotation of sections, questions, answers, etc. The used sequence is registered.
- > Extensive use of external files.
- Configurable visual appearance (fonts, size, colours, background, etc.)
- Different languages. Language change in any moment during the interview.
- Supervision module.



Identificación

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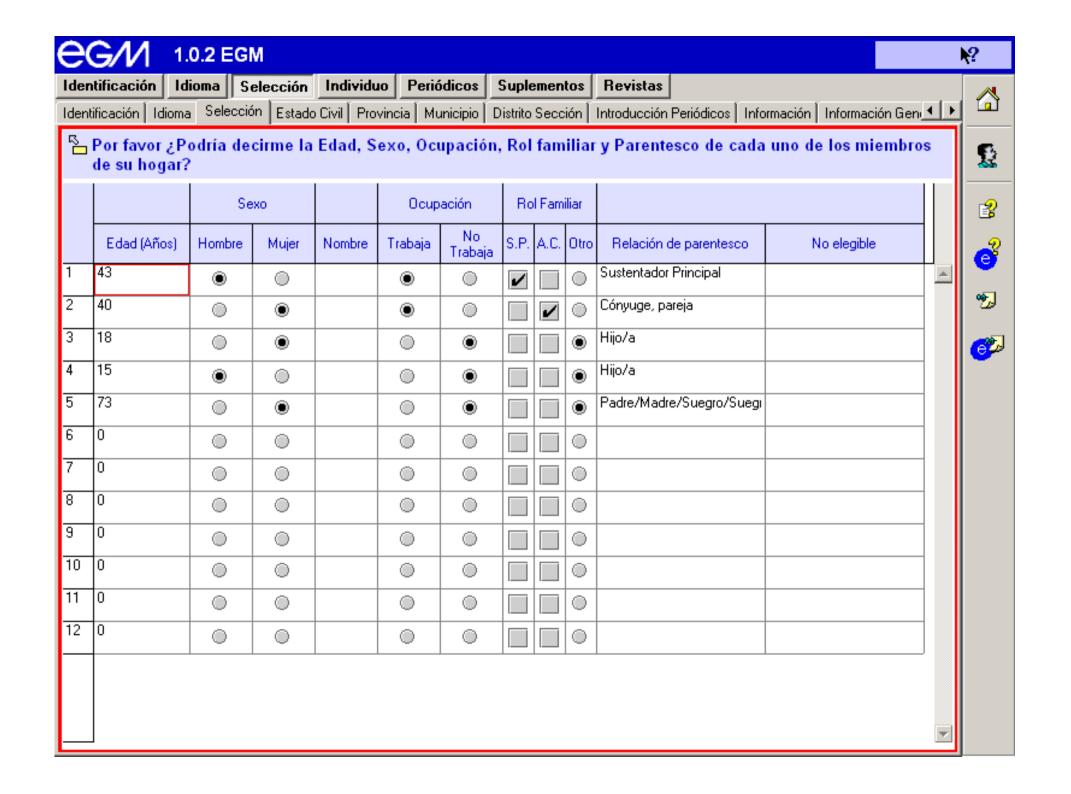


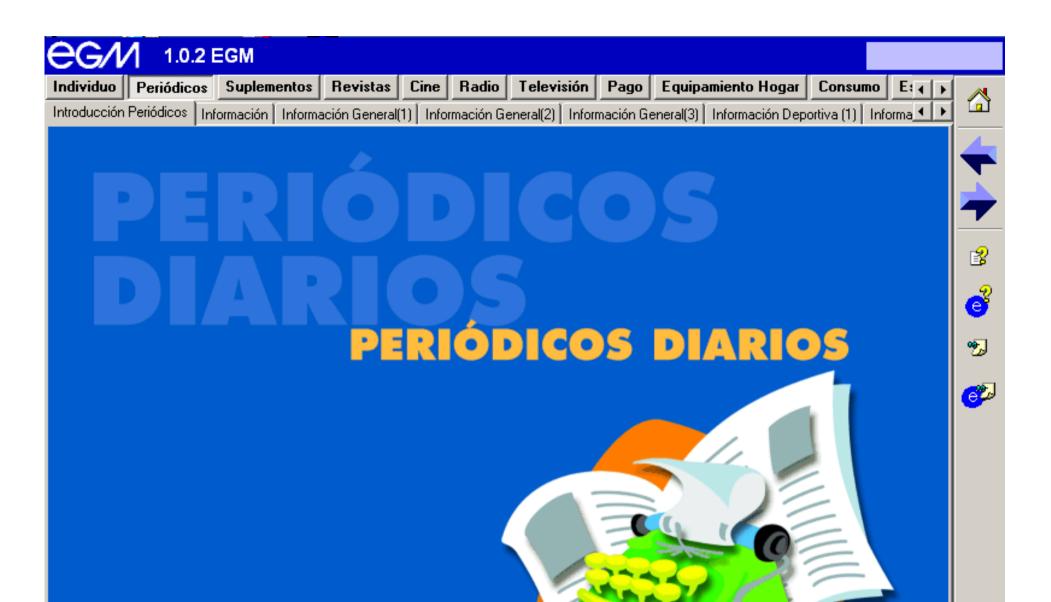




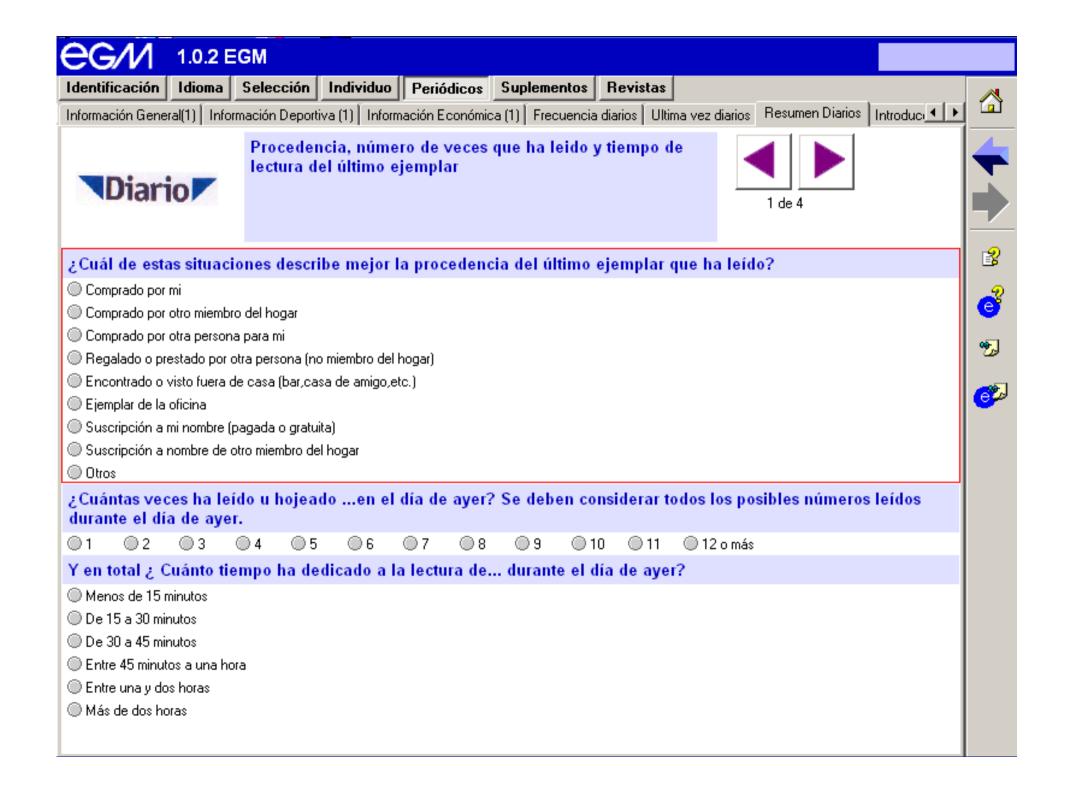


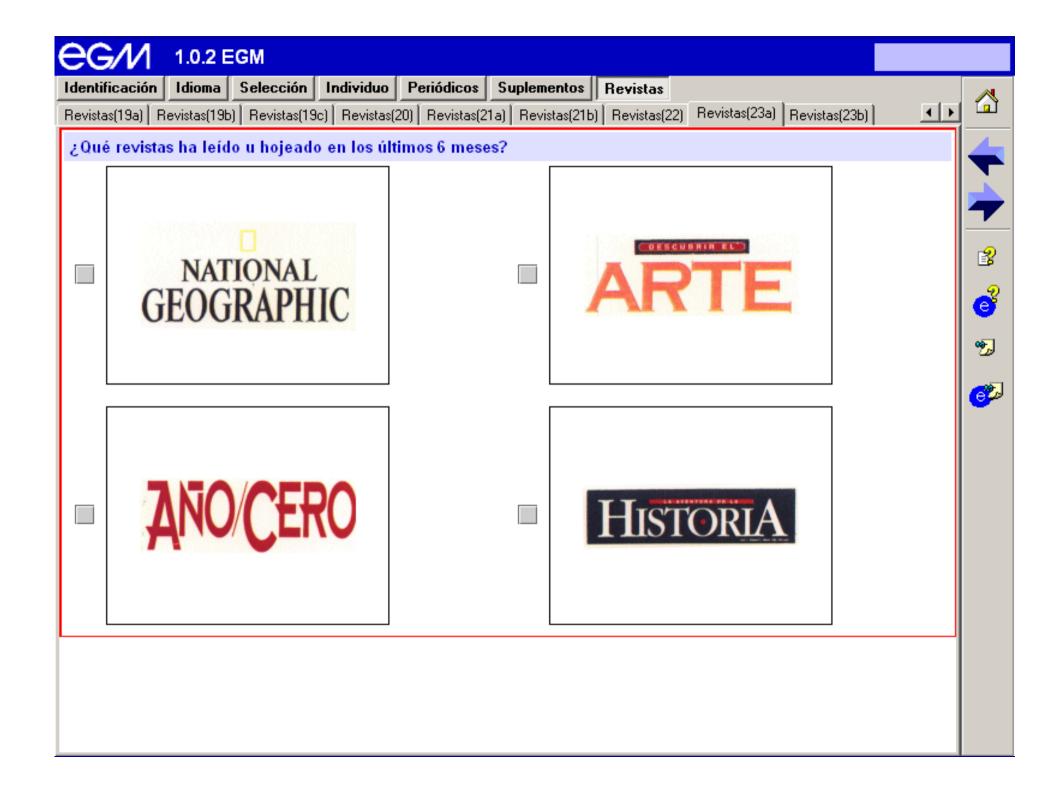




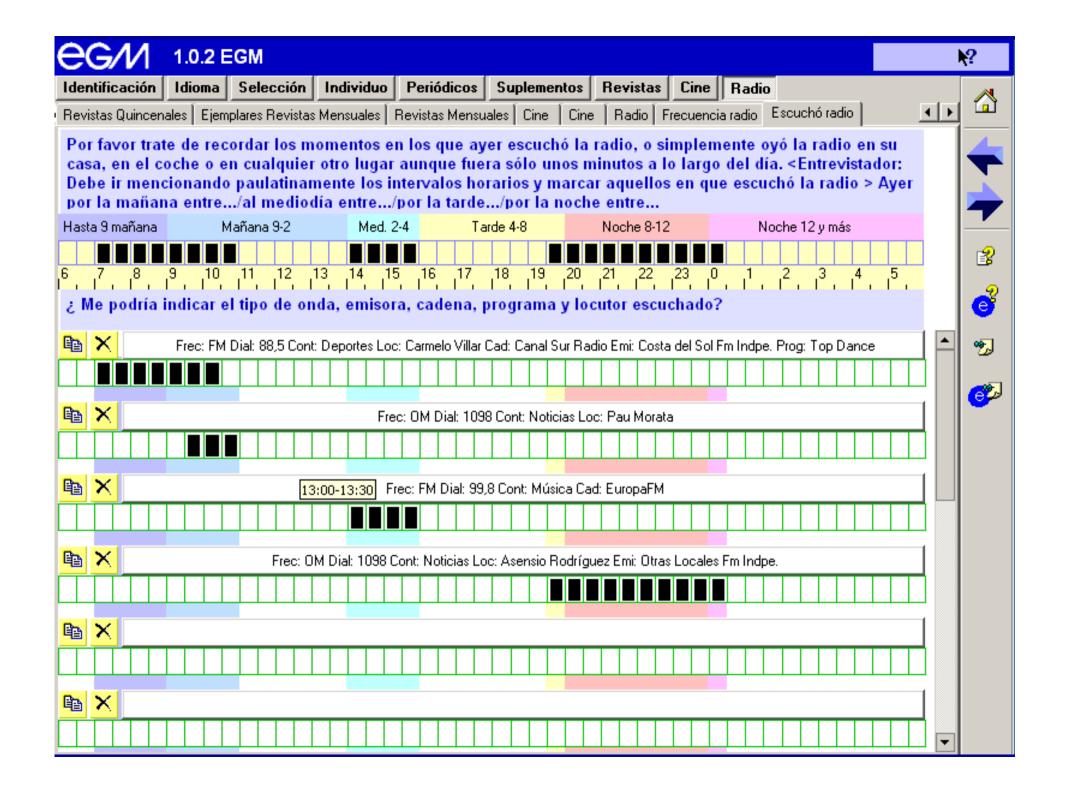


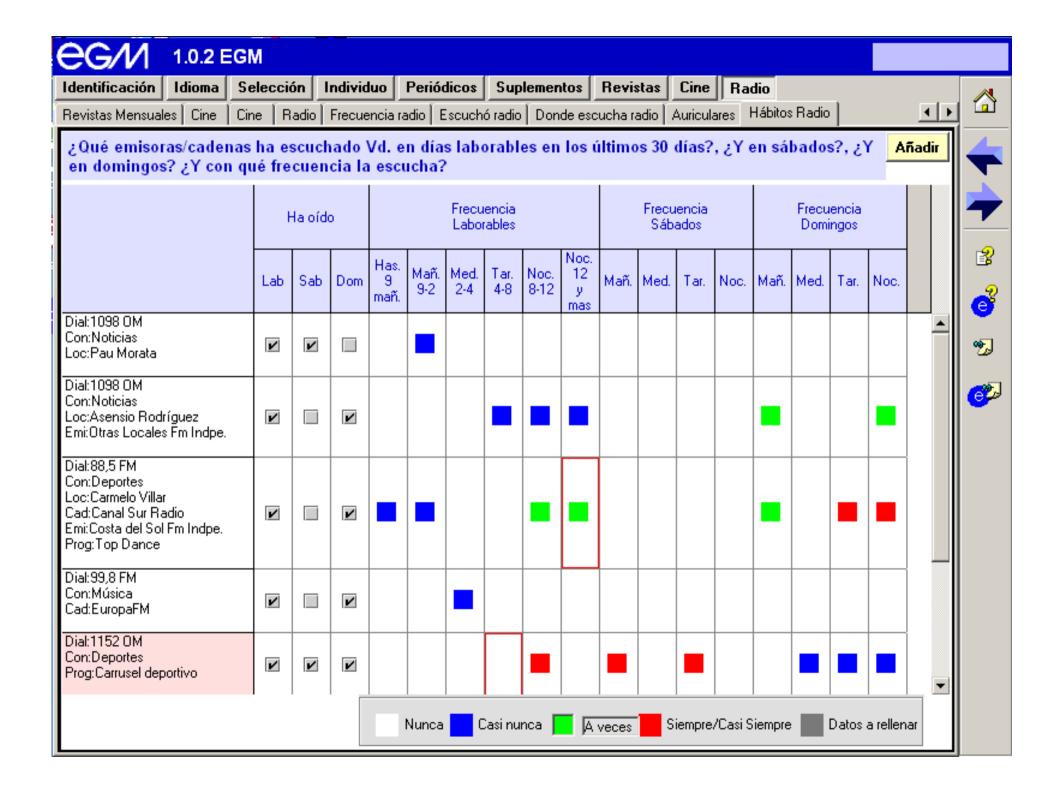
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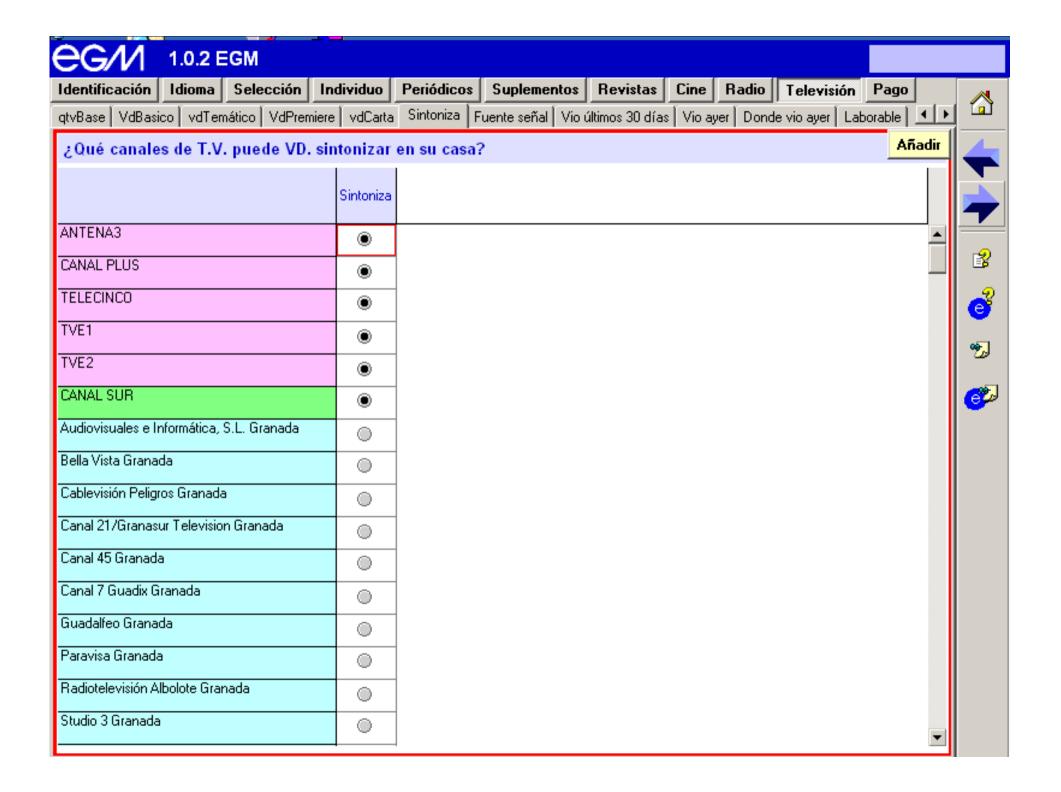


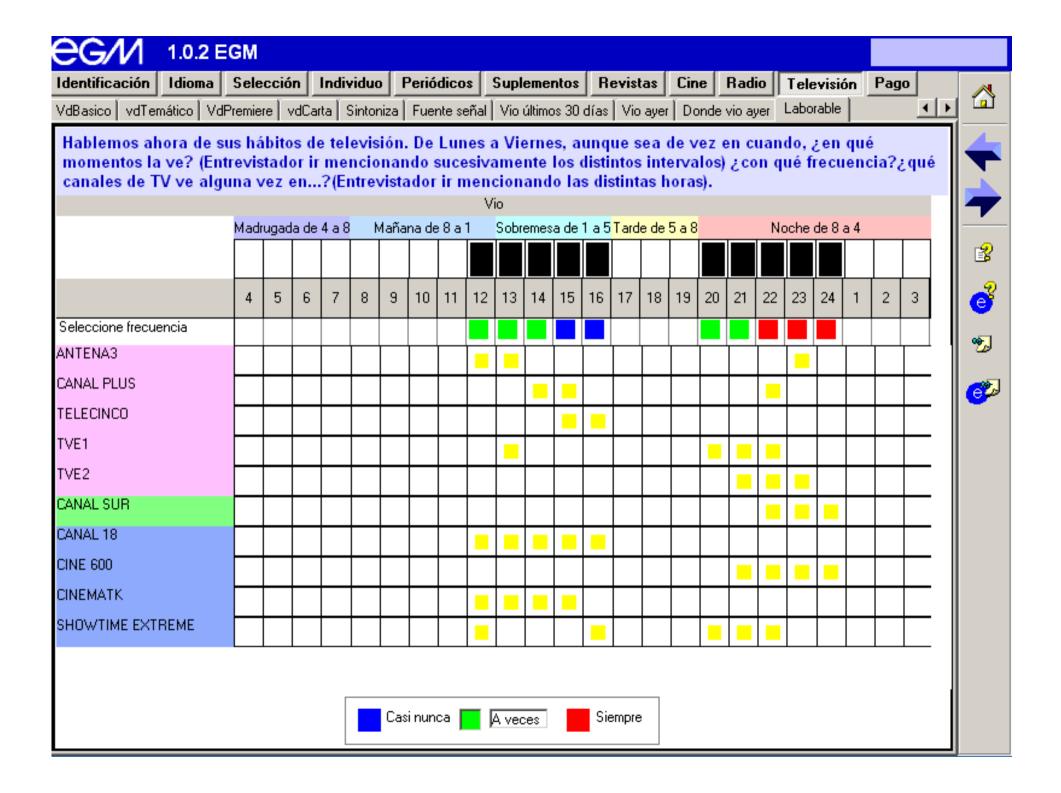




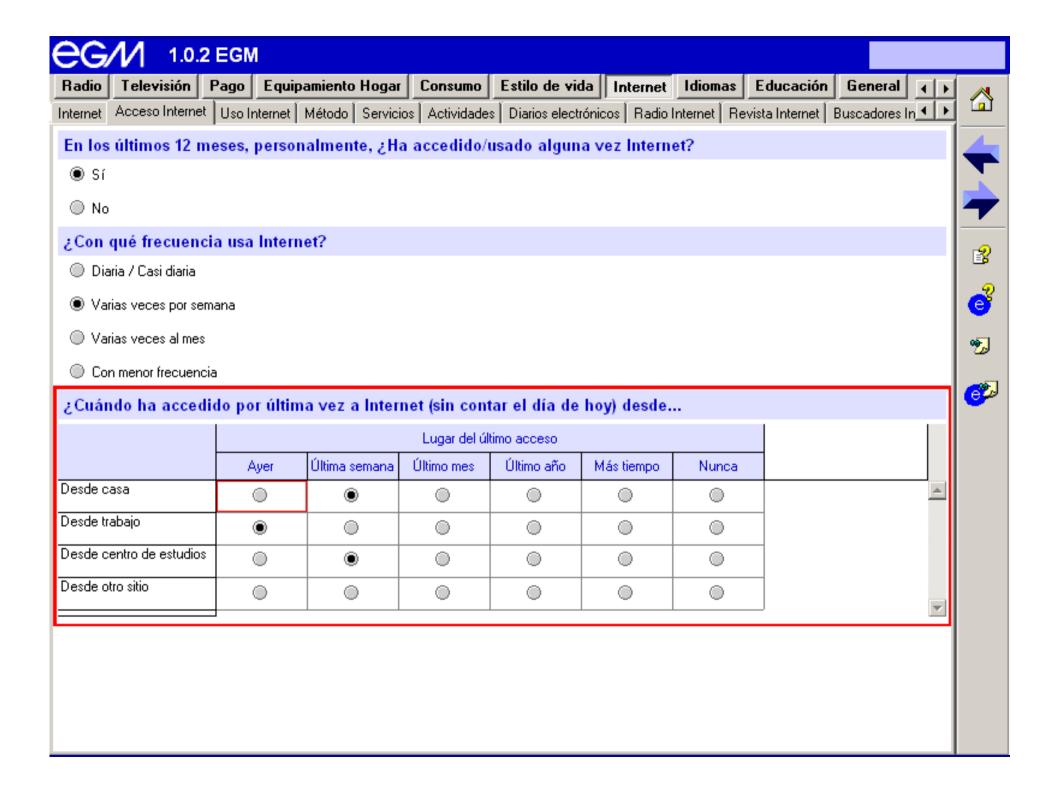


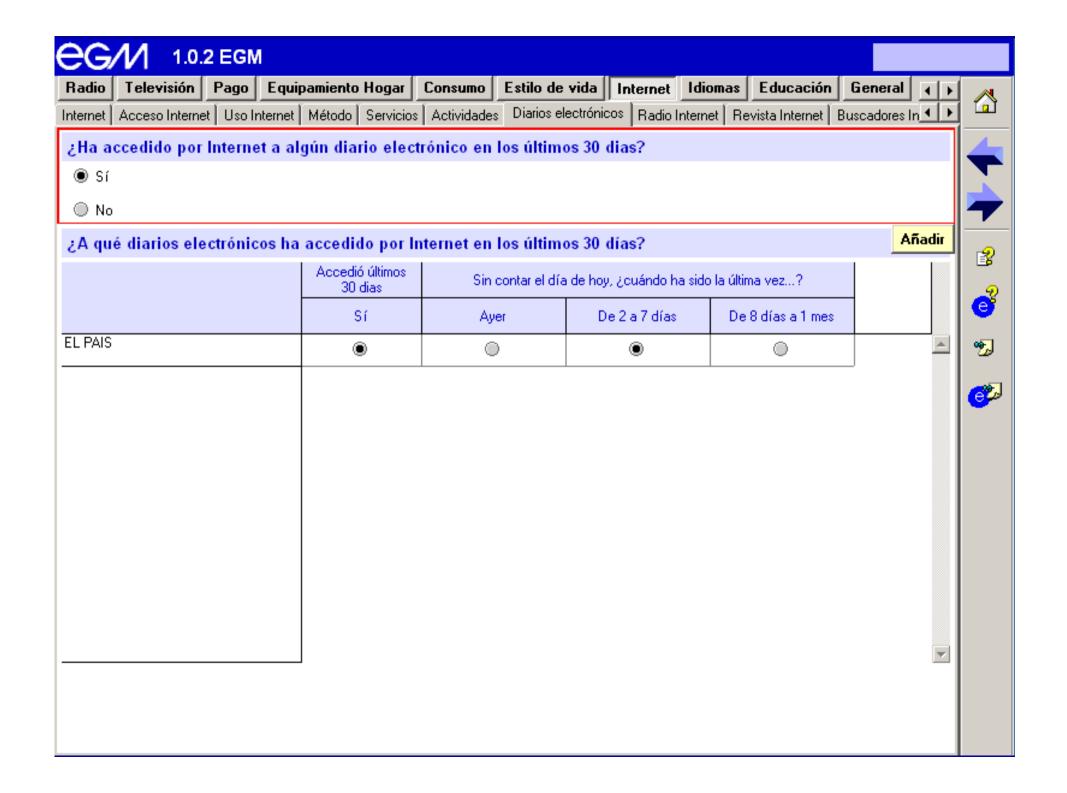














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Recent news

> Test on Radiocontrol meters.

A test in Madrid is planned for the last quarter of 2002. We will use 300 meters during 4 non-consecutive weeks (total sample size: 1000 people). The cost of the test (270 thousand euros) will be financed by the commercial radio stations (45%) and GfK (55%).