

NOTICE TO CUSTOMERS Notice 63 of 2019

UNEXPECTED FILING NOTIFICATIONS RECEIVED DURING / AFTER IXBRL PILOT TESTING

In preparation for roll-out of updates on the iXBRL 2019 Taxonomy, Pilot Testing was carried out by Software Service Providers and members of the public. They were provided with a link to a Pilot Test Portal to simulate AFS filings based on the 2016 and the 2019 Taxonomies.

That then led to the following:

- Between the 10th of September 2019 and 4th of October 2019 you may have received unexpected notifications of AFS filings referring either to a successful upload of the XBRL AFS or an iXBRL AFS Validation Failed or an iXBRL AFS Successful Validation.
- Because of the way the system is configured, notifications were sent to the individual who performed
 the AFS uploads (in this case the Pilot Test Portal testers) and the Directors registered against the
 Enterprise for which the AFS was being submitted.
- In some instances, you would have received a notification not directly linked to a company that you are linked to. This is because of quality of the information or data on the test platform.
- You may have not received any notification between the Pilot Testing window but may have then
 received a flood of notifications after the 5th of October. It was as a result of a late release / sending of
 notifications linked to iXBRL AFS submitted during the Pilot Testing window.

Because the Pilot Testing was being performed on a Test Platform, notifications to Directors of the Enterprises for which the AFSs were being filed should have been removed from the mailing list. This was an oversight on our part, and it is the reason you would have then received these unexpected notifications. We therefore confirm that those notifications for filings would not have been for filings from the Production / Live platform.

We apologize for any inconvenience caused.

Yours faithfully,

Andre Kritzinger

Executive Manager - BISG: CIP@

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