

Bayesian Information Extraction Network

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Abstract

Dynamic Bayesian networks (DBNs) offer an elegant way to integrate various aspects of language in one model. Many existing algorithms developed for learning and inference in DBNs are applicable to probabilistic language modeling. To demonstrate the potential of DBNs for natural language processing, we employ a DBN in an information extraction task. We show how to assemble wealth of emerging linguistic instruments for shallow parsing, syntactic and semantic tagging, morphological decomposition, named entity recognition etc. in order to incrementally build a robust information extraction system. Our method outperforms previously published results on an established benchmark domain.

1 Information Extraction

Information extraction (IE) is the task of filling in template information from previously unseen text which belongs to a pre-defined domain. The resulting database is suited for formal queries and filtering. IE systems generally work by detecting patterns in the text that help identify significant information. Researchers have shown [Freitag and McCallum, 1999; Ray and Craven, 2001] that a probabilistic approach allows the construction of robust and well-performing systems. However, the existing probabilistic systems are generally based on Hidden Markov Models (HMMs). Due to this relatively impoverished representation, they are unable to take advantage of the wide array of linguistic information used by many non-probabilistic IE systems. In addition, existing HMM-based systems model each target category separately, failing to capture relational information, such as typical target order, or the fact that each element only belongs to a single category. This paper shows how to incorporate a wide array of knowledge into a probabilistic IE system, based on dynamic Bayesian networks (DBN)—a rich probabilistic representation that generalizes HMMs.

Let us illustrate IE by describing seminar announcements which got established as one of the most popular benchmark domains in the field [Califf and Mooney, 1999; Freitag and McCallum, 1999; Soderland, 1999; Roth and Yih, 2001; Ciravegna, 2001]. People receive dozens of seminar announcements weekly and need to manually extract informa-

tion and paste it into personal organizers. The goal of an IE system is to automatically identify target fields such as location and topic of a seminar, date and starting time, ending time and speaker. Announcements come in many formats, but usually follow some pattern. We often find a header with a gist in the form "PostedBy: john@host.domain; Who: Dr. Steals; When: 1 am;" and so forth. Also in the body of the message, the speaker usually precedes both location and starting time, which in turn precedes ending time as in: "Dr. Steals presents in Dean Hall at one a.m.," The task is complicated since some fields may be missing or may contain multiple values.

This kind of data falls into the so-called semi-structured text category. Instances obey certain structure and usually contain information for most of the expected fields in some order. There are two other categories: free text and structured text. In *structured text*, the positions of the information fields are fixed and values are limited to pre-defined set. Consequently, the IE systems focus on specifying the delimiters and order associated with each field. At the opposite end lies the task of extracting information from *free text* which, although unstructured, is assumed to be grammatical. Here IE systems rely more on syntactic, semantic and discourse knowledge in order to assemble relevant information potentially scattered all over a large document.

IE algorithms face different challenges depending on the extraction targets and the kind of the text they are embedded in. In some cases, the target is uniquely identifiable (single-slot), while in others, the targets are linked together in multi-slot association frames. For example, a conference schedule has several slots for related speaker, topic and time of the presentation, while a seminar announcement usually refers to a unique event. Sometimes it is necessary to identify each word in a target slot, while some benefit may be reaped from partial identification of the target, such as labeling the beginning or end of the slot separately. Many applications involve processing of domain-specific jargon like *Internetese*—a style of writing prevalent in news groups, e-mail messages, bulletin boards and online chat rooms. Such documents do not follow a good grammar, spelling or literary style. Often these are more like a stream-of-consciousness ranting in which ascii-art and pseudo-graphic sketches are used and emphasis is provided by all-capitals, or using multiple exclamation signs. As we exemplify below, syntactic analysers easily fail on such

Position	1	2	3	4	5	6	7	8	9	10
Tag	<speaker>				<location>			<s-time>		
Phrase	<i>Doctor</i>	<i>Steals</i>	<i>Presents</i>	<i>in</i>	<i>Dean</i>	<i>Hall</i>	<i>at</i>	<i>1</i>	<i>am</i>	.
Lemma	Dr.		present	in		hall	at		am	
PoS	NNP	NNP(VB)	VB(NNS)	IN	NNP	NN(NNP)	IN	CD	NN(RB)	.
Syn.segm.	NP	NP (VP)	VP	PP	NP	NP	PP	NP	NP(VP)	
Semantic	Title	LstName			LstName	Location			Time	
Length	3	6	8	2	4	4	2	1	2	1
Case	Upper	Upper	Upper	lower	Upper	Upper	lower		lower	

Table 1: Sample phrase and its representation in multiple feature values for ten tokens.

corpora.

Other examples of Hi application domains include job advertisements [Califf and Mooney, 1999] (RAPIER), executive succession [Soderland, 1999] (WHISK), restaurant guides [Muslea et al., 2001] (STALKER), biological publications [Ray and Craven, 2001] etc. Initial interest in the subject was stimulated by ARPAs Message Understanding Conferences (MUC) which put forth challenges e.g. parsing newswire articles related to terrorism (see e.g. Mikheev [1998]). Below we briefly review various IE systems and approaches which mostly originated from MUC competitions.

Successful IE involves identifying abstract patterns in the way information is presented in text. Consequently, all previous work necessarily relies on some set of textual features. The overwhelming majority of existing algorithms operate by building and pruning sets of induction rules defined on these features (SRV, RAPIER, WHISK, LP²). There are many features that are potentially helpful for extracting specific fields, e.g. there are tokens and delimiters that signal the beginning and end of particular types of information. Consider an example in table 1 which shows how the phrase "Doctor Steals presents in Dean Hall at one am." is represented through feature values. For example, the lemma "am" designates the end of a time field, while the semantic feature "Title" signals the speaker, and the syntactic category NNP (proper noun) often corresponds to speaker or location. Since many researchers use the seminar announcements domain as a testbed, we have chosen this domain in order to have a good basis of comparison.

One of the systems we compare to (specifically designed for single-slot problems) is SRV [Freitag, 1998]. It is built on three classifiers of text fragments. The first classifier is a simple look-up table containing all correct slot-fillers encountered in the training set. The second one computes the estimated probability of finding the fragment tokens in a correct slot-filler. The last one uses constraints obtained by rule induction over predicates like token identity, word length and capitalization, and simple semantic features.

RAPIER [Califf and Mooney, 1999] is fully based on bottom-up rule induction on the target fragment and a few tokens from its neighborhood. The rules are templates specifying a list of surrounding items to be matched and potentially, a maximal number of tokens for each slot. Rule generation begins with the most specific rules matching a slot. Then rules for identical slots are generalized via pair-wise merging,

until no improvement can be made. Rules in RAPIER are formulated as lexical and semantic constraints and may include PoS tags. WHISK [Soderland, 1999] uses constraints similar to RAPIER, but its rules are formulated as regular expressions with wild cards for intervening tokens. Thus, WHISK encodes a relative, rather than absolute position of tokens with respect to the target. This enables modeling long distance dependencies in the text. WHISK performs well on both single-slot and multi-slot extraction tasks.

Ciravcigna [2001] presents yet another rule induction method (LP)². He considers several candidate features such as lemma, lexical and semantic categories and capitalization to form a set of rules for inserting tags into text. Unlike other approaches, (LP)² generates separate rules targeting the beginning and ending of each slot. This allows for more flexibility in subjecting partially correct extractions to several refinement stages, also relying on rule induction to introduce corrections. Emphasizing the relational aspect of the domain, Roth and Yoh [2001] developed a knowledge representation language that enables efficient feature generation. They used the features in a multi-class classifier SNOW-IE to obtain the desired set of tags. The resulting method (SNOW-IE) works in two stages: the first filters out the irrelevant parts of text, while the second identifies the relevant slots.

Freitag & McCallum [1999] use hidden Markov models (HMM). A separate HMM is used for each target slot. No pre-processing or features is used except for the token identity. For each hidden state, there is a probability distribution over tokens encountered as slot-fillers in the training data. Weakly analogous to templates, hidden state transitions encode regularities in the slot context. In particular prefix and suffix states are used in addition to target and background slots to capture words frequently found in the neighborhood of targets. Ray&Craven [2001] make one step further by setting HMM hidden states in a product space of syntactic chunks and target tags to model the text structure. The success of the HMM-based approaches demonstrate the viability of probabilistic methods for this domain. However, they do not take advantage of the linguistic information used by the other approaches. Furthermore, they are limited by using a separate HMM for each target slot, rather than extracting data in an integrated way.

The main contribution of this paper is in demonstrating how to integrate various aspects of language in a single probabilistic model, to incrementally build a robust information extraction system based on a Bayesian network. This sys-

tern overcomes the following dilemma. It is tempting to use a lot of linguistic features in order to account for multiple aspects of text structure. However, deterministic rule induction approaches seem vulnerable to the performance of feature extractors in pre-processing steps. This presents a problem since syntactic instruments that have been trained on highly-polished grammatical corpora, are particularly unreliable on weakly grammatical semi-structured text. Furthermore incorporating many features complicates the model which often has to be learned from sparse data, which harms performance of classifier-based systems.

2 Features

Our approach is statistical, which generally speaking means that learning corresponds to inferring frequencies of events. The statistics we collect originates in various sources. Some statistics reflect regularities of the language itself, while others correspond to the peculiarities of the domain. With this in mind we design features which reflect both aspects. There is no limitation on the possible set of features. Local features like part-of-speech, number of characters in the token, capitalization and membership in syntactic phrase are quite customary in the in. In addition one could obtain such characteristics of the word as imagibility, frequency of use, familiarity, or even predicates on numerical values. Since there is no need for features to be local, one might find useful including frequency of a word in the training corpus or number of occurrences in the document. Notice that the same set of features would work for many domains. This includes semantic features along with orthographic and syntactic features.

Before we move on to presenting our system for probabilistic reasoning, let us discuss in some detail notation and methods we used in preliminary data processing and feature extraction. To use the data efficiently, we need to *factor* the text into "orthogonal" features. Rather than working with thousands of listems (generic words¹) in the vocabulary, and combining their features, we compress the vocabulary by an order of magnitude by lemmatisation or stemming. Orthographic and syntactic information is kept in feature variables with just a few values each.

Tokenization

Tokenization is the first step of textual data processing. A token is a minimal part of text which is treated as a unit in subsequent steps. In our case tokenization mostly involves separating punctuation characters from words. This is particularly non-trivial for separating a period [Manning and Schutze, 2001] since it requires identifying sentence boundaries. Consider a sentence: Speaker: Dr. Steals, Chief Exec. of rich.com, worth \$10.5 mil.

Lemmatization

We have developed a simple lemmatiser which combines outcome of some standard lemmatisers and stemmers into a look-up table. Combined with lemmatisation is a step of spell

¹A *word* is a sequence of alphabetical characters, which has some meaning assigned to it. This would cover words found in general and special vocabulary as well abbreviations, proper names and such.

checking to catch misspelled words. This is done by interfacing with the UNIX *ispell* utility.

Gazetteer

Our original corpus contains about 11,000 different listems. This does not take into account tokens consisting of punctuation characters, numbers and such. About 10% are proper nouns. The question of building a vocabulary automatically was previously addressed in IE literature (see e.g. Riloff [1996]). We use the intersection of two sets. The first set consists of words encountered as part of target fields and in their neighborhood. The second set consists of words frequently seen in the corpus. Aside from vocabulary there are two reserved values for Out-of-Vocabulary (OoV) words and Not-a-Word (NaW). For example see blank slots in the *lemma* row of Table 1. The first category encodes rare and unfamiliar words, which are still identified as words according to their part of speech. The second category is for mixed alphanumeric tokens, punctuation and symbolic tokens.

Syntactic Categories

We used LTChunk software from U.of Edinburgh NLP group [Mikheev *et al*, 1998]. It produces 47 PoS tags from UPenn TreeBank set [Marcus *et al*, 1994]. We have clustered these into 7 categories: cardinal numbers (CD), nouns (NN), proper nouns (NNP), verbs (VB), punctuation (.), preposition/conjunction (IN) and other (SYM). The choice of clusters seriously influences the performance, while keeping all 47 tags will lead to large CPTs and sparse data.

Syntactic Chunking

Following Ray&Craven [2001], we obtain syntactic segments (aka syntactic chunks) by running the *Sundance* system [Riloff, 1996] and flattening the output into four categories corresponding to noun phrase (NP), verb phrase (VP), prepositional phrase (PP) and other (N/A). Table 1 shows a sample outcome. Note that both the part-of-speech tagger and the syntactic chunker easily get confused by non-standard capitalization of a word "Presents" as shown by incorrect labels in parenthesis. "Steals" is incorrectly identified as a verb, whose subject is "Doctor" and object is "Presents". Remarkably, other state-of-the-art syntactic analysis tools [Charniak, 1999; Ratnaparkhi, 1999] also failed on this problem.

Capitalization and Length

Simple features like capitalization and length of word are used by many researchers (e.g. SRV [Freitag and McCallum, 1999]) Case representation process is straightforward except for the choice of number of categories. We found useful introducing an extra category for words which contain both lower and upper case letters (not counting the initial capital letter) which tend to be abbreviations.

Semantic Features

There are several semantic features which play important role in a variety of application domains. In particular, it is useful to be able to recognize what could be a person's name, geographic location, various parts of address, etc. For example, we are using a list of secondary location identifiers provided by US postal service, which identifies as such words like *hall*, *wing*, *floor* and *auditorium*. We also use a list of 100000 most

popular names from US census bureau; the list is augmented by rank which helps to decide in favor of first or last name for cases like "Alexander". In general this task could be helped by using a hypernym feature of WordNet project [Fellbaum, 1998]. The next section presents probabilistic model which makes use of the aforementioned feature variables.

3 BIEN

We convert the IH problem into a classification problem by assuming that each token in the document belongs to a target *class* corresponding to either one of the target tags or the background (compare to Freitag [1999]). Furthermore, it seems important not to ignore the information about interdependencies of target fields and document segments. To combine advantages of stochastic models with feature-based reasoning, we use a Bayesian network.

A dynamic Bayesian network (DBN) is ideal for representing probabilistic information about these features. Just like a Bayesian network, it encodes interdependence among various features. In addition, it incorporates the element of time, like an HMM, so that time-dependent patterns, such as common orders of fields can be represented. All this is done in a compact representation that can be learned from data. We refer to a recent dissertation [Murphy, 2002] for a good overview of all aspects of Dynamic Bayesian Networks.

Each document is considered to be a single stream of tokens. In our DBN, called the Bayesian Information Extraction Network (BIEN), the same structure is repeated for every index. Figure 1 presents the structure of BIEN. This structure contains state variables and feature variables. The most important state variable, for our purposes, is "Tag" which corresponds to information we are trying to extract. This variable classifies each token according to its target information field, or has the value "background" if the token does not belong to any field. "Last Target" is another hidden variable which reflects the order in which target information is found in the document. This variable is our way of implementing a memory in a "memory-less" Markov model. Its value is deterministically defined by the last non-background value of "Tag" variable. Another hidden variable, "Document Segment", is introduced to account for differences in patterns between the header and the main body of the document. The former is close to the structured text format, while the latter to the free text. "Document Segment" influences "Tag" and together these two influence the set of observable variables which represent features of the text discussed in section 2. Standard inference algorithms for DBNs are similar to those for HMMs. In a DBN, some of the variables will typically be observed, while others will be hidden. The typical inference task is to determine the probability distribution over the states of a hidden variable over time, given time series data of the observed variables. This is usually accomplished using the forward-backward algorithm. Alternatively, we might want to know the most likely sequence of hidden variables. This is accomplished using the Viterbi algorithm. Learning the parameters of a DBN from data is accomplished using the EM algorithm (see e.g. Murphy [2002]). Note that in principle, parts of the system could be trained separately on independent corpus

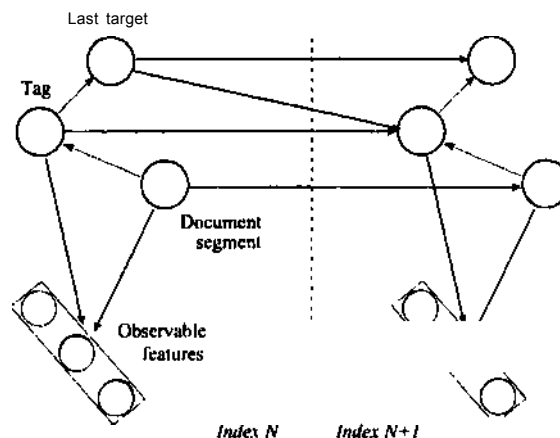


Figure 1: A schematic representation of BIEN.

to improve performance. For example, one could learn independently the conditional vocabulary of email/newsgroup headers, or learn a probability of part-of-speech conditioned on a word, to avoid dependence on external PoS taggers. Also prior knowledge about the domain and the language could be set in the system this way. The fact that *etime* almost never precedes *stime* as well as the fact that *speaker* is never a verb could be encoded in a conditional probability table (CPT). In large DBNs, exact inference algorithms are intractable, and so a variety of approximate methods have been developed. However, the number of hidden state variables in our model is small enough to allow exact algorithms to work. Indeed, all hidden nodes in our model are discrete variables which assume just a few values. "DocumentSegment" is binary in {Header, Body} range; "LastTarget" has as many values as "Tag"—four per number of target fields plus one for the background.

4 Results

Several researchers have reported results on the CMU seminar announcements corpus, which we have chosen in order to have a good basis of comparison. The CMU seminar announcements corpus consists of 485 documents. Each announcement contains some tags for target slots. On average *starting time* appears twice per document, while *location* and *speaker* 1.5 times, with up to 9 *speaker* slots and 4 *location* slots per document. Sometimes multiple instances of the same slot differ, e.g. speaker Dr. Steals also appears as Joe Steals². *Ending time*, *speaker* and *location* are missing from 48%, 16% and 5% of documents correspondingly. In order to demonstrate our method, we have developed a web site which works with arbitrary seminar announcement and reveals some semantic tagging. We also make available a list of errors in the original corpus, along with our new derivative seminar announcement corpus³.

²Obtaining 100% performance on the original corpus is impossible since some tags are misplaced and in general the corpus is not marked uniformly—sometimes secondary occurrences are ignored.

³The corpus and demo for this paper are available from <http://www.eecs.harvard.edu/~pasha/papers.html>

System	stime	etime	location	speaker
SNOW-IE	99.6	96.3	75.2	73.8
RAPIER	95.9	94.6	73.4	53.1
SRV	98.5	77.9	72.7	56.3
HMM	98.5	62.1	78.6	76.6
WHISK	92.6	86.1	66.6	18.3
(LP) ²	99.0	95.5	75.0	77.6
BIEN	96.0	98.8	87.1	76.9

Table 2: F1 performance measure for various IE systems.

The performance is calculated in the usual way, by precision $P = \frac{\text{correct answers}}{\text{answers produced}}$ and recall $R = \frac{\text{correct answers}}{\text{total correct}}$ combined into F measure geometrical average $F = \frac{2P \cdot R}{P+R}$. We report results using the same ten-fold cross validation test as other publications concerning this data set [Roth and Yih, 2001; Ciravegna, 2001]. The data is split randomly into training and testing set. The reported results are averaged over five runs. Table 2 presents a comparison with numerous previous attempts at the CMU seminar corpus. The figures are taken from Roth and Yih [2001]. BIEN performs comparably to the best system in each category, while notably outperforming other systems in finding *location*. This is partly due to the "LastTarget" variable. "LastTarget" variable turns out to be generally useful. Here is the learned conditional probability table (CPT) for $P(\text{Target}|\text{LastTarget})$, where the element (i, j) corresponds to the probability to get target tag j after target tag i was seen. We learn that initial tag is *stime* or *speaker* with 2:1 likelihood ratio; *etime* is naturally the most likely follower to *stime* and in turn forecasts *location*.

	Last Target	Current Tag			
		stime	etime	location	speaker
	none	.66	0	.01	.33
	stime	.07	.46	.32	.14
	etime	.19	.002	.63	.18
	location	.37	.004	.02	.61
	speaker	.64	.002	.13	.22

Other variables turn out to be useless, e.g. the number of characters does not add anything to the performance, and neither does the initially introduced "SeenTag" variable which kept track of all tags seen up to the current position. Table 3 presents performance of BIEN with various individual features turned off. Note that figures for complete BIEN are

BIEN	stime	etime	location	speaker
no semantic	92.0	95.0	73.0	57.0
no memory	99.0	95.5	75.0	74.6
no lemma	54.5	53.4	29.0	18.4
no length	98.1	98.6	87.9	79.8
no case	98.1	98.5	78.3	71.8
complete	98.0	98.8	88.5	79.7

Table 3: F1 performance comparison across implementations of BIEN with disabled features.

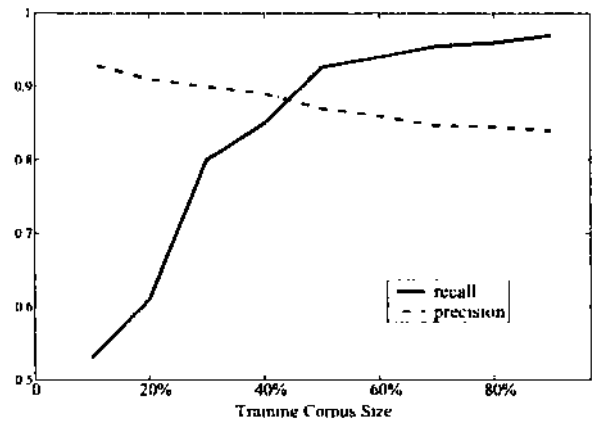


Figure 2: A learning curve for precision and recall with growing training sample size.

slightly better than in Table 2 since we pushed the fraction of the training data to the maximum. Capitalization helps identify *location* and *speaker*, while losing it does not damage performance drastically. Although information is reflected in syntactic and semantic features, most names in documents do not identify a speaker. One would hope to capture all relevant information by syntactic and semantic categories, however BIEN does not fare well without observing "Lemma". Losing the semantic feature seriously undermines performance in *location* and *speaker* categories - ability to recognize names is rather valuable for many domains.

Reported figures are based on 80%-20% split of the corpus. Increasing the size of training corpus did not dramatically improve the performance in terms of F measure, as further illustrated by Figure 2, which presents a learning curve—precision and recall averaged over all fields, as a function of training data fraction. Trained on a small sample, BIEN acts very conservatively rarely picking fields, therefore scoring high precision and poor recall. Having seen hundreds of target field instances and tens of thousands of negative samples, BIEN learns to generalize, which leads to generous tagging i.e. lower precision and higher recall.

So far we provide results obtained on the original CMU seminar announcements data, which is not very challenging. Most documents contain the header section with all the target fields easily identifiable right after the corresponding key word. We have created a derivative dataset in which documents are stripped of headers and two extra fields are sought: *date* and *topic*. Indeed this corpus turned out to be more difficult, with our current set of features we obtain only 64% performance on *speaker* and 68% performance on *topic*. *Date* does not present a challenge except for cases of regular weekly events or relative dates like "tomorrow". Admittedly, the bootstrapping test performance is not a guarantee of systems performance on novel data since preliminary processing, i.e. tokenization and gazetteering, as well as choice for PoS tag set, lead to a strong bias towards the training corpus.

5 Discussion

We have described how to integrate various aspects of language into a single probabilistic model, and to incrementally build a robust IE system based on a Bayesian network. Currently, we are working on learning the structure of BIEN automatically. It seems to subject itself nicely to structural KM [Friedman, 1998; Murphy, 2002]. The first step is automatic selection of relevant features. Another direction of current work is using approximate inference. We have tried LBP (Loopy-belief Propagation) [Murphy *et al.*, 1999; Murphy, 2002], but for the current structure of BIEN it seems to give no gain. More challenging applications which require larger, stronger connected networks, will benefit from approximate inference algorithms. It will enable quick on-line inference on the network learned off-line with exact methods, as well as learning for cases where exact inference is infeasible. One such network will result from integrating a PoS tagger and other feature extractors into BIEN. This is a natural extension of BIEN since various text processing routines are mutually dependent. Consider for example PoS tagging, sentence boundary detection and named entities recognition. Another complex BIEN structure will result if we try to better reflect complex relational information [Califif and Mooney, 1999; Roth and Yih, 2001; 2002] e.g. to process cases like seminar cancellations and rescheduling; and handle multi-slot extraction, e.g. multiple seminar announcements and conference schedules.

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