JAMS International Focus 2023

19,464 TOTAL NEW CASES IN 2023 AN INCREASE OF 7% OVER 2022

The world's largest private alternative dispute resolution (ADR) services provider and an **ADR innovator for 45 years**, JAMS offers a comprehensive suite of custom processes to help resolve or prevent conflict at any stage. Our clients have access to a panel of **450+ highly skilled neutrals** with diverse knowledge across dozens of practice areas and decades of experience handling cases of every size and complexity.
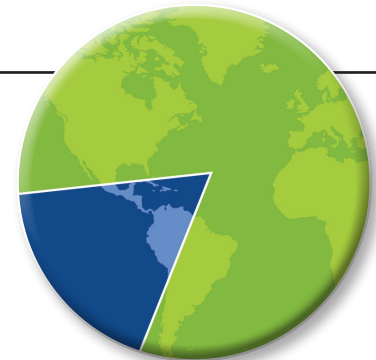
241 NEW INTERNATIONAL CASES IN 2023

56% Arbitrations
42% Mediations
2% Other

59% of international cases involved an in-person component; 41% were virtual

83% of the arbitrations were conducted under JAMS Rules

17% were conducted under other rules

JAMS Global ADR services provide **pragmatic, collaborative, cost-effective solutions** in today's volatile litigation landscape. Our experienced neutrals partner with seasoned case managers to design the **most efficient and economic process** to resolve your dispute.

With a network of **JAMS International Arbitration Centers**, we were able to easily accommodate an increased demand for in-person and hybrid proceedings. These state-of-the-art facilities in **New York, downtown Los Angeles, Century City, San Francisco and Miami** offer premium technology and concierge-level service, including **trained virtual ADR moderators**.

In 2023, **JAMS handled matters involving parties from around the globe**, including Australia, Brazil, Canada, China, Europe, India, Japan, Mexico, Singapore, the UK and the US. We resolved cases across **a wide spectrum of practice areas and industries**, including business, energy and renewables, engineering and construction, entertainment, financial markets, health care, insurance, intellectual property, life sciences, sports and technology.

JAMS offers custom rules and clauses, including the JAMS International Arbitration Rules and our new AI Rules for disputes involving artificial intelligence. Learn more at jamsadr.com.

Local Solutions. Global Reach.® JAMS®