



Okta, Inc. Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Okta Mobile (Android v3.14.2, iOS v5.26.1), Okta Verify (Android v4.16.0, iOS v3.16.0)

Product Description: Okta Mobile delivers Okta's Single Sign-On (SSO) experience to iPads, iPhones, or Android devices. When end users launch the Okta Mobile application, they get immediate one-click access to all of their applications. Okta Verify is a multifactor mobile app that is used to verify an end user's identity. When a user signs into their organization, the Okta Verify app prompts the user to verify their identity in order to authenticate successfully.

Date: October 2019

Contact information: accessibility@okta.com

Evaluation Methods Used: Testing Okta Mobile and Okta Verify involved a combination of manual and functional testing on mobile platforms. Level Access (Level) comprehensively tested a selection of pages representative of Okta using, among other methodology, the screen readers Android Talkback and iOS VoiceOver, and exclusive use of the keyboard. Level also functionally tested a typical user flow with Android Talkback and iOS VoiceOver.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:





Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).





Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: Most non-text content that is presented to the user has a text alternative that serves the equivalent purpose. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • On rare occasions, decorative non-text content is exposed to assistive technology with no textual equivalent. <p>Okta Mobile for iOS: Most non-text content that is presented to the user has a text alternative that serves the equivalent purpose. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Some non-decorative content does not provide informative alternative text. • Some visually hidden content is rendered to assistive technology. <p>Okta Verify for Android: All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.</p> <p>Okta Verify for iOS: Most non-text content that is presented to the user has a text alternative that serves the equivalent purpose. A rating of Partially Supports has been given for the following reason:</p>





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Some visually hidden content is rendered to assistive technology.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not have prerecorded audio-only or prerecorded video-only content.</p> <p>Okta Mobile for iOS: The product does not have prerecorded audio-only or prerecorded video-only content.</p> <p>Okta Verify for Android: The product does not have prerecorded audio-only or prerecorded video-only content.</p> <p>Okta Verify for iOS: The product does not have prerecorded audio-only or prerecorded video-only content.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not have synchronized media.</p> <p>Okta Mobile for iOS: The product does not have synchronized media.</p> <p>Okta Verify for Android: The product does not have synchronized media.</p> <p>Okta Verify for iOS: The product does not have synchronized media.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS:</p>	<p>Okta Mobile for Android: The product does not have synchronized media.</p> <p>Okta Mobile for iOS:</p>





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports Okta Verify for Android: Supports Okta Verify for iOS: Supports	The product does not have synchronized media. Okta Verify for Android: The product does not have synchronized media. Okta Verify for iOS: The product does not have synchronized media.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Okta Mobile for Android: Partially Supports Okta Mobile for iOS: Partially Supports Okta Verify for Android: Supports Okta Verify for iOS: Supports	Okta Mobile for Android: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. A rating of Partially Supports has been given for the following reasons: <ul style="list-style-type: none"> On rare occasions, radio buttons controls are not programmatically indicated as such. On rare occasions, placeholder text is used as labels. Okta Mobile for iOS: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. A rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> On rare occasions, information for dynamic content is not properly exposed to assistive technology. Okta Verify for Android: Information, structure, and relationships conveyed through





Criteria	Conformance Level	Remarks and Explanations
		<p>presentation can be programmatically determined or are available in text.</p> <p>Okta Verify for iOS: Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p> <p>Okta Mobile for iOS: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p> <p>Okta Verify for Android: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p> <p>Okta Verify for iOS: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p>	<p>Okta Mobile for Android: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.</p>





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for iOS: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.</p> <p>Okta Verify for Android: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.</p> <p>Okta Verify for iOS: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.</p>
<p><u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Okta Mobile for iOS: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Okta Verify for Android: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>





Criteria	Conformance Level	Remarks and Explanations
		Okta Verify for iOS: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<p><u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not contain audio content.</p> <p>Okta Mobile for iOS: The product does not contain audio content.</p> <p>Okta Verify for Android: The product does not contain audio content.</p> <p>Okta Verify for iOS: The product does not contain audio content.</p>
<p><u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p> <p>Okta Mobile for iOS: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p>





Criteria	Conformance Level	Remarks and Explanations
		<p>Okta Verify for Android: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p> <p>Okta Verify for iOS: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p>
<p>2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p> <p>Okta Mobile for iOS: If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p>





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		<p>Okta Verify for Android: If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p> <p>Okta Verify for iOS: If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p>
<p>2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product provides sufficient time that is essential to complete tasks.</p> <p>Okta Mobile for iOS: The product provides sufficient time that is essential to complete tasks.</p> <p>Okta Verify for Android: The product provides sufficient time that is essential to complete tasks.</p> <p>Okta Verify for iOS: The product provides sufficient time that is essential to complete tasks.</p>





Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not contain moving, blinking, scrolling, or auto-updating information.</p> <p>Okta Mobile for iOS: The product does not contain moving, blinking, scrolling, or auto-updating information.</p> <p>Okta Verify for Android: The product does not contain moving, blinking, scrolling, or auto-updating information.</p> <p>Okta Verify for iOS: The product does not contain moving, blinking, scrolling, or auto-updating information.</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not contain flashing content.</p> <p>Okta Mobile for iOS: The product does not contain flashing content.</p> <p>Okta Verify for Android: The product does not contain flashing content.</p> <p>Okta Verify for iOS: The product does not contain flashing content.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p>	<p>Okta Mobile for Android: This criterion does not apply to non-web software.</p> <p>Okta Mobile for iOS: This criterion does not apply to non-web software.</p>





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Verify for Android: This criterion does not apply to non-web software.</p> <p>Okta Verify for iOS: This criterion does not apply to non-web software.</p>
<p><u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Most of the pages within the product contains page titles that describe topic or purpose. However, a rating of Partially supports has been given for the following reason:</p> <ul style="list-style-type: none"> On rare occasions, pages do not provide a title. <p>Okta Mobile for iOS: The pages within the product contains page titles that describe topic or purpose.</p> <p>Okta Verify for Android: The pages within the product contains page titles that describe topic or purpose.</p> <p>Okta Verify for iOS: The pages within the product contains page titles that describe topic or purpose.</p>
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p>	<p>Okta Mobile for Android: Most of the product can be navigated sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. However, a rating of Partially supports have been given for the following reason:</p>





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for iOS: Supports	<ul style="list-style-type: none"> On rare occasions, the focus order of interactive elements does not follow the logical visual order. <p>Okta Mobile for iOS: Most of the product can be navigated sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. However, a rating of Partially supports have been given for the following reason:</p> <ul style="list-style-type: none"> On rare occasions, the focus order of interactive elements does not follow the visual or most logical order. <p>Okta Verify for Android: The product can be navigated sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.</p> <p>Okta Verify for iOS: The product can be navigated sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.</p>
<p>2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Okta Mobile for Android: Supports Okta Mobile for iOS: Supports	Okta Mobile for Android: The purpose of each link can be determined from the link text alone, or from the link text together with its programmatically determined link context,





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>except where the purpose of the link would be ambiguous to users in general.</p> <p>Okta Mobile for iOS: The purpose of each link can be determined from the link text alone, or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.</p> <p>Okta Verify for Android: The purpose of each link can be determined from the link text alone, or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.</p> <p>Okta Verify for iOS: The purpose of each link can be determined from the link text alone, or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS:</p>	<p>Okta Mobile for Android: The default human language of each page can be programmatically determined.</p> <p>Okta Mobile for iOS: The default human language of each page can be programmatically determined.</p>





Criteria	Conformance Level	Remarks and Explanations
	Supports	<p>Okta Verify for Android: The default human language of each page can be programmatically determined.</p> <p>Okta Verify for iOS: The default human language of each page can be programmatically determined.</p>
<p><u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: When any component receives focus, it does not initiate a change of context.</p> <p>Okta Mobile for iOS: When any component receives focus, it does not initiate a change of context.</p> <p>Okta Verify for Android: When any component receives focus, it does not initiate a change of context.</p> <p>Okta Verify for iOS: When any component receives focus, it does not initiate a change of context.</p>
<p><u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p>	<p>Okta Mobile for Android: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p> <p>Okta Mobile for iOS: Changing the setting of any user interface component does not automatically cause a change of context unless</p>





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for iOS: Supports	<p>the user has been advised of the behavior before using the component.</p> <p>Okta Verify for Android: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p> <p>Okta Verify for iOS: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Most form items in error is identified and the error is described to the user in text. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • On some occasions, there is no clear indication of errors that have occurred. <p>Okta Mobile for iOS: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.</p> <p>Okta Verify for Android: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.</p>





Criteria	Conformance Level	Remarks and Explanations
		Okta Verify for iOS: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Most of the product provides labels or instructions are when content requires user input. However, a rating Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • On some occasions, form fields lack programmatically associated labels. <p>Okta Mobile for iOS: Most of the product provides labels or instructions are when content requires user input. However, a rating Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • On rare occasions, form fields lack programmatically associated labels. <p>Okta Verify for Android: Labels or instructions are provided when content requires user input.</p> <p>Okta Verify for iOS: Labels or instructions are provided when content requires user input.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p>	<p>Okta Mobile for Android: A user agent is not used to parse a markup language.</p> <p>Okta Mobile for iOS: A user agent is not used to parse a markup language.</p>





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for Android: Supports	Okta Verify for Android: A user agent is not used to parse a markup language.
	Okta Verify for iOS: Supports	Okta Verify for iOS: A user agent is not used to parse a markup language.
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: Most user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technology. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • On rare occasions, radio buttons do not indicate their role programmatically. • On rare occasions, decorative content is exposed to assistive technology. <p>Okta Mobile for iOS: Most user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technology. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • On rare occasions, visually hidden content is exposed to assistive technology.





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> On rare occasions, placeholder text is used in place of labels. <p>Okta Verify for Android: For all user interface components (including but not limited to; form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technology.</p> <p>Okta Verify for iOS: Most user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technology. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> On rare occasions, visually hidden content is exposed to assistive technology. Content updates that happen in real time are not communicated to assistive technology.





Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not contain live audio content in synchronized media.</p> <p>Okta Mobile for iOS: The product does not contain live audio content in synchronized media.</p> <p>Okta Verify for Android: The product does not contain live audio content in synchronized media.</p> <p>Okta Verify for iOS: The product does not contain live audio content in synchronized media.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not contain prerecorded video content in synchronized media.</p> <p>Okta Mobile for iOS: The product does not contain prerecorded video content in synchronized media.</p> <p>Okta Verify for Android: The product does not contain prerecorded video content in synchronized media.</p> <p>Okta Verify for iOS: The product does not contain prerecorded video content in synchronized media.</p>





Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.</p> <p>Okta Mobile for iOS: Most visual presentation of text and images of text has a contrast ratio of at least 4.5:1. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • There are some specific color combinations that do not provide sufficient contrast. <p>Okta Verify for Android: The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.</p> <p>Okta Verify for iOS: Most visual presentation of text and images of text has a contrast ratio of at least 4.5:1. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • There are some specific color combinations that do not provide sufficient contrast.
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p>	<p>Okta Mobile for Android: Text can be resized without assistive technology without loss of content or functionality.</p>





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for iOS: Text can be resized without assistive technology without loss of content or functionality.</p> <p>Okta Verify for Android: Text can be resized without assistive technology without loss of content or functionality.</p> <p>Okta Verify for iOS: Text can be resized without assistive technology up to without loss of content or functionality.</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The text is used to convey information rather than images of text except where a particular presentation of text is essential to the information being conveyed, like in logotypes.</p> <p>Okta Mobile for iOS: The text is used to convey information rather than images of text except where a particular presentation of text is essential to the information being conveyed, like in logotypes.</p> <p>Okta Verify for Android: The text is used to convey information rather than images of text except where a particular presentation of text is essential to the information being conveyed, like in logotypes.</p> <p>Okta Verify for iOS: The text is used to convey information rather than images of text except where a particular presentation of text is</p>





Criteria	Conformance Level	Remarks and Explanations
		essential to the information being conveyed, like in logotypes.
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for Android: This criterion does not apply to non-web software.</p> <p>Okta Mobile for iOS: This criterion does not apply to non-web software.</p> <p>Okta Verify for Android: This criterion does not apply to non-web software.</p> <p>Okta Verify for iOS: This criterion does not apply to non-web software.</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Headings and labels describe topic or purpose.</p> <p>Okta Mobile for iOS: Headings and labels describe topic or purpose.</p> <p>Okta Verify for Android: Headings and labels describe topic or purpose.</p> <p>Okta Verify for iOS: Headings and labels describe topic or purpose.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p>	<p>Okta Mobile for Android: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p> <p>Okta Mobile for iOS: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for iOS: Supports	Okta Verify for Android: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. Okta Verify for iOS: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The language remains the same throughout the product.</p> <p>Okta Mobile for iOS: The language remains the same throughout the product.</p> <p>Okta Verify for Android: The language remains the same throughout the product.</p> <p>Okta Verify for iOS: The language remains the same throughout the product.</p>
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for Android: This criterion does not apply to non-web software.</p> <p>Okta Mobile for iOS: This criterion does not apply to non-web software.</p> <p>Okta Verify for Android: This criterion does not apply to non-web software.</p> <p>Okta Verify for iOS: This criterion does not apply to non-web software.</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS:</p>	<p>Okta Mobile for Android: This criterion does not apply to non-web software.</p>





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for iOS: This criterion does not apply to non-web software.</p> <p>Okta Verify for Android: This criterion does not apply to non-web software.</p> <p>Okta Verify for iOS: This criterion does not apply to non-web software.</p>
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p> <p>Okta Mobile for iOS: If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user for some content within the product. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some instances, form errors do not provide suggestions for how to fix errors when they occur. <p>Okta Verify for Android: If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p> <p>Okta Verify for iOS: If an input error is automatically detected and suggestions for</p>





Criteria	Conformance Level	Remarks and Explanations
		correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not process legal commitments or financial transactions. Changes to user-controllable data can be reversed.</p> <p>Okta Mobile for iOS: The product does not process legal commitments or financial transactions. Changes to user-controllable data can be reversed.</p> <p>Okta Verify for Android: The product does not process legal commitments or financial transactions. Changes to user-controllable data can be reversed.</p> <p>Okta Verify for iOS: The product does not process legal commitments or financial transactions. Changes to user-controllable data can be reversed.</p>

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:





Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • As described in 1.1.1 Non-text Content, some non-text content lacks textually equivalent. • As described in 1.3.1 Info and Relationships, the semantic relationship of information is not well defined for some content, and visual content does not provide a textual equivalent. • As described in 2.4.2 Page Titled, some pages do not provide a title that describes its topic or purpose. • As described in 2.4.3 Focus Order, some interactive content does not have logical focus order. • As described in 3.3.1 Error Identification, some errors are not clearly indicated for information that is submitted. • As described in 3.3.2 Labels or Instructions, some forms do not provide labels. • As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reasons:</p>





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • As described in 1.1.1 Non-text Content, some non-text content lacks textual equivalents. • As described in 1.3.1 Info and Relationships, the semantic relationship of information is not well defined for some content, and visual content does not provide a textual equivalent. • As described in 2.4.3 Focus Order, some interactive content does not have logical focus order. • As described in 3.3.2 Labels or Instructions, some forms do not provide labels. • As described in 3.3.3 Error Suggestion, some form fields do not provide suggestions for how to fix errors when they occur. • As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content. <p>Okta Verify for Android: The product can be used by those without vision.</p> <p>Okta Verify for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • As described in 1.1.1 Non-text Content, some non-text content lacks textual equivalents. • As described in 1.3.1 Info and Relationships, the semantic relationship of information is not well defined for some content, and visual content does not provide a textual equivalent.





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content.
302.2 With Limited Vision	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 1.1.1 Non-text Content, some non-text content lacks textual equivalents. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 1.1.1 Non-text Content, some non-text content lacks textual equivalents. As described in 1.4.3 Contrast (Minimum), some specific color combinations for text content do not provide sufficient contrast. <p>Okta Verify for Android: The product can be used by those with limited vision.</p> <p>Okta Verify for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 1.1.1 Non-text Content, some non-text content lacks textual equivalents. As described in 1.4.3 Contrast (Minimum), some specific color combinations for text content do not provide sufficient contrast.
302.3 Without Perception of Color	Okta Mobile for Android: Supports	Okta Mobile for Android: The product can be used by those without perception of color.





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for iOS: The product can be used by those without perception of color.</p> <p>Okta Verify for Android: The product can be used by those without perception of color.</p> <p>Okta Verify for iOS: The product can be used by those without perception of color.</p>
302.4 Without Hearing	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product can be used by those without hearing.</p> <p>Okta Mobile for iOS: The product can be used by those without hearing.</p> <p>Okta Verify for Android: The product can be used by those without hearing.</p> <p>Okta Verify for iOS: The product can be used by those without hearing.</p>
302.5 With Limited Hearing	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p>	<p>Okta Mobile for Android: The product can be used by those with limited hearing.</p> <p>Okta Mobile for iOS: The product can be used by those with limited hearing.</p>





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Verify for Android: The product can be used by those with limited hearing.</p> <p>Okta Verify for iOS: The product can be used by those with limited hearing.</p>
302.6 Without Speech	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product can be used by those without speech.</p> <p>Okta Mobile for iOS: The product can be used by those without speech.</p> <p>Okta Verify for Android: The product can be used by those without speech.</p> <p>Okta Verify for iOS: The product can be used by those without speech.</p>
302.7 With Limited Manipulation	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 3.3.2 Labels or Instructions, some forms do not provide labels. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 3.3.2 Labels or Instructions, some forms do not provide labels.





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for iOS: Supports	<p>Okta Verify for Android: The product can be used by those with limited manipulation.</p> <p>Okta Verify for iOS: The product can be used by those with limited manipulation.</p>
302.8 With Limited Reach and Strength	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 3.3.2 Labels or Instructions, some forms do not provide labels. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 3.3.2 Labels or Instructions, some forms do not provide labels. <p>Okta Verify for Android: The product can be used by those with limited reach and strength.</p> <p>Okta Verify for iOS: The product can be used by those with limited reach and strength.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android:</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 2.4.2 Page Titled, some pages do not provide a title that describes its topic or purpose. As described in 3.3.1 Error Identification, some errors are not clearly indicated for information that is submitted.





Criteria	Conformance Level	Remarks and Explanations
	Supports Okta Verify for iOS: Supports	<ul style="list-style-type: none"> As described in 3.3.2 Labels or Instructions, some forms do not provide labels. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 3.3.2 Labels or Instructions, some forms do not provide labels. As described in 3.3.3 Error Suggestion, some form fields do not provide suggestions for how to fix errors when they occur. <p>Okta Verify for Android: The product can be used by those with limited language, cognitive, and learning abilities.</p> <p>Okta Verify for iOS: The product can be used by those with limited language, cognitive, and learning abilities.</p>

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Okta Mobile for Android: Not Applicable	Okta Mobile for Android: The product is not platform software.





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for iOS: The product is not platform software.</p> <p>Okta Verify for Android: The product is not platform software.</p> <p>Okta Verify for iOS: The product is not platform software.</p>
502.2.2 No Disruption of Accessibility Features	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not disable or disrupt activated accessibility features.</p> <p>Okta Mobile for iOS: The product does not disable or disrupt activated accessibility features.</p> <p>Okta Verify for Android: The product does not disable or disrupt activated accessibility features.</p> <p>Okta Verify for iOS: The product does not disable or disrupt activated accessibility features.</p>
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android:</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 1.3.1 Info and Relationships, the semantic relationship of





Criteria	Conformance Level	Remarks and Explanations
	<p>Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>information is not well defined for some content, and visual content does not provide a textual equivalent.</p> <ul style="list-style-type: none"> As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 1.3.1 Info and Relationships, the semantic relationship of information is not well defined for some content, and visual content does not provide a textual equivalent. As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content. <p>Okta Verify for Android: The Object role, state(s), properties, boundary, name, and description can be programmatically determined.</p>





Criteria	Conformance Level	Remarks and Explanations
		<p>Okta Verify for iOS: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content.18
<p>502.3.2 Modification of Object Information</p>	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content. <p>Okta Verify for Android: States and properties that can be set by the user can be capable of being</p>





Criteria	Conformance Level	Remarks and Explanations
		<p>set programmatically, including through assistive technology.</p> <p>Okta Verify for iOS: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 4.1.2 Name, Role, Value, name, role, and/or state information is not provided for some interactive content.
502.3.3 Row, Column, and Headers	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: The product does not contain tables.</p> <p>Okta Mobile for iOS: The product does not contain tables.</p> <p>Okta Verify for Android: The product does not contain tables.</p> <p>Okta Verify for iOS: The product does not contain tables.</p>
502.3.4 Values	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS:</p>	<p>Okta Mobile for Android: Any current value(s), and any set or range of allowable values associated with an object, can be programmatically determined.</p> <p>Okta Mobile for iOS: Any current value(s), and any set or range of allowable values associated with an</p>





Criteria	Conformance Level	Remarks and Explanations
	Supports	<p>object, can be programmatically determined.</p> <p>Okta Verify for Android: Any current value(s), and any set or range of allowable values associated with an object, can be programmatically determined.</p> <p>Okta Verify for iOS: Any current value(s), and any set or range of allowable values associated with an object, can be programmatically determined.</p>
502.3.5 Modification of Values	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Values that can be set by the user can be capable of being set programmatically, including through assistive technology.</p> <p>Okta Mobile for iOS: Values that can be set by the user can be capable of being set programmatically, including through assistive technology.</p> <p>Okta Verify for Android: Values that can be set by the user can be capable of being set programmatically, including through assistive technology.</p>





Criteria	Conformance Level	Remarks and Explanations
		Okta Verify for iOS: Values that can be set by the user can be capable of being set programmatically, including through assistive technology.
502.3.6 Label Relationships	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value, the label for some forms cannot be programmatically determined. <p>Okta Mobile for iOS: Any relationship that a component has as a label for another component, or of being labeled by another component, can be programmatically determined.</p> <p>Okta Verify for Android: Any relationship that a component has as a label for another component, or of being labeled by another component, can be programmatically determined.</p> <p>Okta Verify for iOS: Any relationship that a component has as a label for another component, or of being</p>





Criteria	Conformance Level	Remarks and Explanations
		labeled by another component, can be programmatically determined.
502.3.7 Hierarchical Relationships	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component can be programmatically determined.</p> <p>Okta Mobile for iOS: Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component can be programmatically determined.</p> <p>Okta Verify for Android: Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component can be programmatically determined.</p> <p>Okta Verify for iOS: Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component can be programmatically determined.</p>
502.3.8 Text	<p>Okta Mobile for Android: Partially Supports</p> <p>Okta Mobile for iOS:</p>	Okta Mobile for Android: A rating of Partially Supports has been given for the following reason:





Criteria	Conformance Level	Remarks and Explanations
	<p>Partially Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<ul style="list-style-type: none"> As described in, 1.1.1 Non-text Content, the text of some images cannot be programmatically determined. <p>Okta Mobile for iOS: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in, 1.1.1 Non-text Content, the text of some images cannot be programmatically determined. <p>Okta Verify for Android: The content of text objects, text attributes, and the boundary of text rendered to the screen, can be programmatically determined.</p> <p>Okta Verify for iOS: The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determined.</p>
502.3.9 Modification of Text	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p>	<p>Okta Mobile for Android: Text that can be set by the user can be capable of being set programmatically, including through assistive technology.</p>





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for iOS: Text that can be set by the user can be capable of being set programmatically, including through assistive technology.</p> <p>Okta Verify for Android: Text that can be set by the user can be capable of being set programmatically, including through assistive technology.</p> <p>Okta Verify for iOS: Text that can be set by the user can be capable of being set programmatically, including through assistive technology.</p>
502.3.10 List of Actions	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: A list of all actions that can be executed on an object shall be programmatically determinable.</p> <p>Okta Mobile for iOS: A list of all actions that can be executed on an object shall be programmatically determinable.</p> <p>Okta Verify for Android: A list of all actions that can be executed on an object shall be programmatically determinable.</p>





Criteria	Conformance Level	Remarks and Explanations
		Okta Verify for iOS: A list of all actions that can be executed on an object shall be programmatically determinable.
502.3.11 Actions on Objects	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Applications shall allow assistive technology to programmatically execute available actions on objects.</p> <p>Okta Mobile for iOS: Applications shall allow assistive technology to programmatically execute available actions on objects.</p> <p>Okta Verify for Android: Applications shall allow assistive technology to programmatically execute available actions on objects.</p> <p>Okta Verify for iOS: Applications shall allow assistive technology to programmatically execute available actions on objects.</p>
502.3.12 Focus Cursor	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS:</p>	<p>Okta Mobile for Android: The product exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.</p> <p>Okta Mobile for iOS: The product exposes information and mechanisms necessary to track</p>





Criteria	Conformance Level	Remarks and Explanations
	Supports	<p>focus, text insertion point, and selection attributes of user interface components.</p> <p>Okta Verify for Android The product exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.</p> <p>Okta Verify for iOS: The product exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.</p>
502.3.13 Modification of Focus Cursor	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Supports</p>	<p>Okta Mobile for Android: Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.</p> <p>Okta Mobile for iOS: Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.</p> <p>Okta Verify for Android: Focus, text insertion point, and selection</p>





Criteria	Conformance Level	Remarks and Explanations
		<p>attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.</p> <p>Okta Verify for iOS: Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.</p>
502.3.14 Event Notification	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS: Partially Supports</p>	<p>Okta Mobile for Android: Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, are available to assistive technology.</p> <p>Okta Mobile for iOS: Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, are available to assistive technology.</p> <p>Okta Verify for Android: Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, are available to assistive technology.</p> <p>Okta Verify for iOS: Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, are available to assistive technology.</p>





Criteria	Conformance Level	Remarks and Explanations
		<p>Okta Verify for iOS: A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value, content updates that happen in real time are not communicated to assistive technology.
502.4 Platform Accessibility Features	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for Android: The product is not platform software.</p> <p>Okta Mobile for iOS: The product is not platform software.</p> <p>Okta Verify for Android: The product is not platform software.</p> <p>Okta Verify for iOS: The product is not platform software.</p>
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	<p>Okta Mobile for Android: Supports</p> <p>Okta Mobile for iOS: Supports</p> <p>Okta Verify for Android: Supports</p> <p>Okta Verify for iOS:</p>	<p>Okta Mobile for Android: The product allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor.</p> <p>Okta Mobile for iOS: The product allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor.</p>





Criteria	Conformance Level	Remarks and Explanations
	Supports	<p>Okta Verify for Android: The product allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor.</p> <p>Okta Verify for iOS: The product allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor.</p>
503.3 Alternative User Interfaces	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for Android: The product does not provide an alternative user interface that functions as assistive technology.</p> <p>Okta Mobile for iOS: The product does not provide an alternative user interface that functions as assistive technology.</p> <p>Okta Verify for Android: The product does not provide an alternative user interface that functions as assistive technology.</p> <p>Okta Verify for iOS: The product does not provide an alternative user interface that functions as assistive technology.</p>
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Okta Mobile for Android: Not Applicable	Okta Mobile for Android: The product does not provide controls for volume adjustment.





Criteria	Conformance Level	Remarks and Explanations
	<p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for iOS: The product does not provide controls for volume adjustment.</p> <p>Okta Verify for Android: The product does not provide controls for volume adjustment.</p> <p>Okta Verify for iOS: The product does not provide controls for volume adjustment.</p>
503.4.2 Audio Description Controls	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p> <p>Okta Verify for Android: Not Applicable</p> <p>Okta Verify for iOS: Not Applicable</p>	<p>Okta Mobile for Android: The product does not provide controls for volume or program selection.</p> <p>Okta Mobile for iOS: The product does not provide controls for volume or program selection.</p> <p>Okta Verify for Android: The product does not provide controls for volume or program selection.</p> <p>Okta Verify for iOS: The product does not provide controls for volume or program selection.</p>
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	<p>Okta Mobile for Android: Not Applicable</p> <p>Okta Mobile for iOS: Not Applicable</p>	<p>Okta Mobile for Android: The product is not an authoring tool.</p> <p>Okta Mobile for iOS: The product is not an authoring tool.</p>





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for Android: Not Applicable	Okta Verify for Android: The product is not an authoring tool.
	Okta Verify for iOS: Not Applicable	Okta Verify for iOS: The product is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Okta Mobile for Android: Not Applicable	Okta Mobile for Android: The product is not an authoring tool.
	Okta Mobile for iOS: Not Applicable	Okta Mobile for iOS: The product is not an authoring tool.
	Okta Verify for Android: Not Applicable	Okta Verify for Android: The product is not an authoring tool.
	Okta Verify for iOS: Not Applicable	Okta Verify for iOS: The product is not an authoring tool.
504.2.2 PDF Export	Okta Mobile for Android: Not Applicable	Okta Mobile for Android: The product is not an authoring tool.
	Okta Mobile for iOS: Not Applicable	Okta Mobile for iOS: The product is not an authoring tool.
	Okta Verify for Android: Not Applicable	Okta Verify for Android: The product is not an authoring tool.
	Okta Verify for iOS: Not Applicable	Okta Verify for iOS: The product is not an authoring tool.
504.3 Prompts	Okta Mobile for Android: Not Applicable	Okta Mobile for Android: The product is not an authoring tool.
	Okta Mobile for iOS: Not Applicable	Okta Mobile for iOS: The product is not an authoring tool.





Criteria	Conformance Level	Remarks and Explanations
	Okta Verify for Android: Not Applicable	Okta Verify for Android: The product is not an authoring tool.
	Okta Verify for iOS: Not Applicable	Okta Verify for iOS: The product is not an authoring tool.
504.4 Templates	Okta Mobile for Android: Not Applicable	Okta Mobile for Android: The product is not an authoring tool.
	Okta Mobile for iOS: Not Applicable	Okta Mobile for iOS: The product is not an authoring tool.
	Okta Verify for Android: Not Applicable	Okta Verify for Android: The product is not an authoring tool.
	Okta Verify for iOS: Not Applicable	Okta Verify for iOS: The product is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	
603.3 Accommodation of Communication Needs	Applicable – Not Tested	





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*Notwithstanding anything in this VPAT to the contrary, the information provided related to [products] compliance represents Okta's knowledge and belief as of the date stated above. The language contained in Criteria column of the applicable section of the VPAT is taken directly from the Section 508 provisions of the Rehabilitation Act of 1973, as amended. Copyright ©2019 Okta. All Right Reserved. CONFIDENTIAL.