



Message from Omnimap regarding Coronavirus (COVID-19)

As COVID-19 continues to impact health and businesses worldwide, we would like to issue the following update on Omnimap's operations:

Customer Service & Communication

Amongst the growing health concerns, Omnimap is implementing new policies for employees including working remotely and the suspension of all non-essential travel. These measures are done with the health and safety of our employees, customers, and partners in mind and should not impact the level of support or services you have come to expect from Omnimap.

Customer service and sales support will still be available via email, phone or virtual meetings. For many of our customers and partners, this will be business as usual and we do not anticipate any undue delays in communication.

Products & Services

Our online platforms, products, and services remain fully functional and we do not anticipate any disruptions in service to our customers. Likewise, we are in close contact with all our vendors and partners to ensure that there are no interruptions in the availability of content or access to third-party products.

In terms of our print products, currently we are not experiencing difficulty obtaining or shipping printed materials. We continue to send and receive shipments and deliveries to customers should not be delayed. If this situation changes we will send updates to customers directly.

Continued Support

We realize that the COVID-19 situation has created challenging conditions for many of our customers and the students, faculty, researchers, and other users that they serve. Omnimap is committed to helping our customers navigate through this uncertain time by continuing to provide the best possible experience for our users and uninterrupted delivery of print materials. Please contact your Omnimap representative or evmlsupport@eastview.com for more information.

The well-being of our employees, customers, and partners is of the utmost importance and we will continue to communicate any changes in our services or policies as the COVID-19 situation evolves. We appreciate your continued support as we all navigate this challenging and rapidly changing situation.

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