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MXARCHIVE

MXarchive Enables Storage of All Your Important Data on a Dedicated, Secure Separate Server

Today's world of big data requires big data storage. Having your system server bogged down by thousands of megabytes of stored data can be detrimental to the speed, integrity, and security of the system. Zultys MXarchive is the solution to this problem.

When utilizing an MXarchive server, recorded data generated by the MX system will be downloaded from the MX to the archive for indefinite, secure storage. These records can then be accessed and viewed at any time using the MXarchive Viewer application.
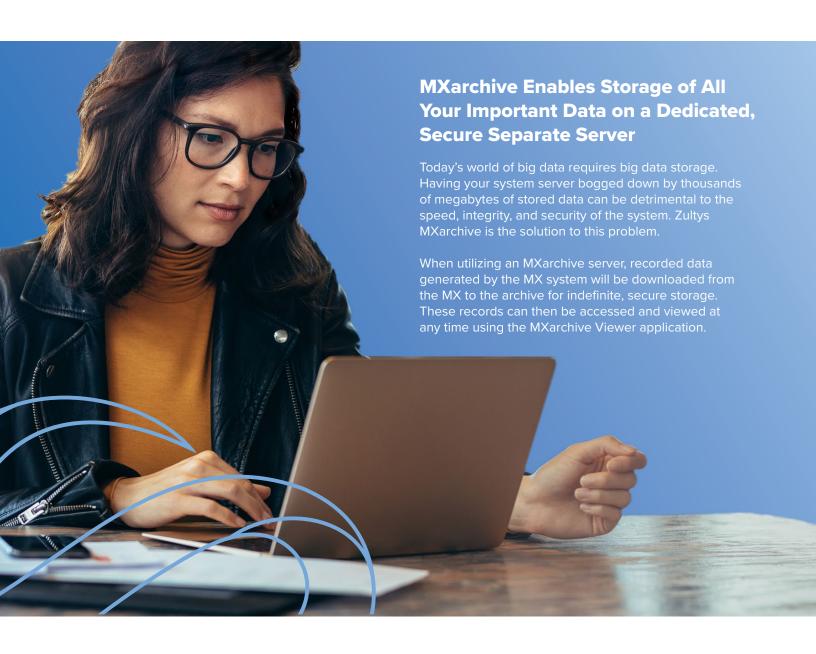
ARCHIVABLE MEDIA TYPES

Instant messages/SMS

Voicemails

Automatically recorded calls

On-demand call recordings

Faxes

Call Attached Data (CAD)

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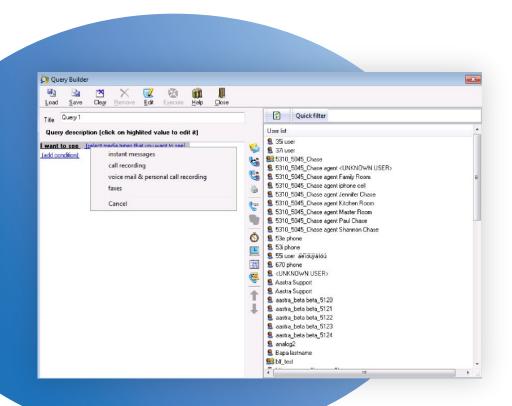
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ACCESS MEDIA RECORDS AT ANY TIME

The MXarchive Viewer application allows you quick access to any of your stored media types.

- Added peace of mind knowing that your records are always at your fingertips in case of legal issues
- Retrieve and review phone records for training purposes to improve customer engagement and increase sales
- Available for all deployment types — On-premise, virtual, and cloud-based solutions

SYSTEM REQUIREMENTS:

- PC with minimum 1 GHz processor clock speed (single or dual processor system); Intel/AMD or compatible processor is recommended
- 2G of RAM or higher
- 15 megabytes (MB) of available hard disk space (excludes data storage)
- Super VGA (800 x 600) or higher resolution video adapter and monitor
- Keyboard and mouse or compatible pointing device
- MXarchive Server and MXarchive Viewer must be on the same network (VPN is acceptable)

Windows Machines that can run the MXarchive Server and Viewer:

- Windows 7 32Bit & 64Bit
- Windows 8 32Bit & 64Bit
- Windows 10 32Bit & 64Bit
- Windows 11 32Bit & 64Bit
- Windows Server 2003, 2008, 2012, 2019 32/64Bit
- ODBC Driver 3.51.30/5.1/8.0
- MySQL 5.7, 8.0

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