

## Benefiting the Healthcare Industry

**Our UC solutions can address your organization's communication barriers.**

In healthcare, there's constant pressure for technology to improve care through responsiveness, improved processes, and better communications in order to provide a better patient experience while cutting costs. Healthcare providers need to communicate and collaborate 24/7 — in the facility, in the office, at home, and on the move.

Our solutions empower health plan carriers, hospitals, medical practices, diagnostic centers, and pharmacies to enable employees to communicate quickly and efficiently with each other and with patients. Our collaboration tools can help improve patient care, resolve billing issues, streamline business processes, and enable administrators, providers, and staff to collaborate with voice, messaging, and video.



## Delivering Results That Matter to Healthcare Organizations

### Better Patient Care

Enhancing communications with tools like voice, video, team messaging, SMS text, conference calling, online meetings, mobility, contact center, fax, and more improves collaboration between physicians and other healthcare providers, enabling them to provide a better patient experience.



## HIPAA Compliance

Zultys' Unified Communications can be deployed as fully HIPAA compliant, giving your healthcare organization peace of mind knowing that private and sensitive patient information is protected.\* Our redundant associated endpoints provide enhanced security encryption standards, helping mitigate risk and ensuring regulatory compliance requirements are met.

## Affordable, Scalable, and Integrative

Our Unified Communications solution is affordable, integrates with legacy systems for investment preservation, and is scalable, allowing the system to grow as your facilities expand. A single system can fulfill all the requirements of an entire organization, including remote offices, satellite facilities, and mobile employees. Staff can work on a variety of devices, including desk phones, desktop computers, laptops, and mobile devices.

With six phone models to choose from, Zultys' MX series of IP phone systems are customizable to fit your needs. They offer features such as a conventional hold button, line appearance keys, and one-touch record.

## Maximizing Reliability and Support

Zultys has a robust system architecture featuring redundant data centers which offers seamless failover and reduces downtime due to network failures. This gives users the peace of mind knowing their systems will remain operational even in the event of a network issue.

With Zultys Cloud Services, our integrated "easy" button is on every phone and connects end users directly to our 100% US-based support team, with an industry-leading 16-second average hold time. Our cloud services solution delivers 99.999% reliability, with multiple redundant data back-up centers that are monitored 24/7/365.

## Mission Critical Communications

Healthcare emergencies can occur at any time and waiting to get a hold of a healthcare provider is sometimes not an option. We provide multiple ways to reach healthcare professionals with voice, instant messaging, and SMS texts sent directly to any user's computer, tablet, or mobile device, immediately alerting staff in critical moments.

### Personal Number Privacy

Healthcare professionals won't expose their personal cell phone number when contacting patients or colleagues when using their mobile device.



**ZULTYS.COM**

Zultys, Inc. 785 Lucerne Drive  
Sunnyvale, CA 94085  
Tel: +1-888-985-8971

Zultys, Inc. All rights reserved. June 2024.

\* Zultys adheres to HIPAA compliance within our data centers. End users and Zultys Partners who implement HIPAA-compliant MX systems are responsible for all HIPAA safeguards at the local site. See our HIPAA flyer for more details.

